

SAP maintenance managed differently

SAPSA IMPULS 2026

Balázs Csatári
Solution Delivery Lead, SAP Platform

9 November 2026

Today´s agenda

- → Mölnlycke Health Care
- → Starting point
- → The Human aspect
- → The Prioritization aspect
- → Structure that works

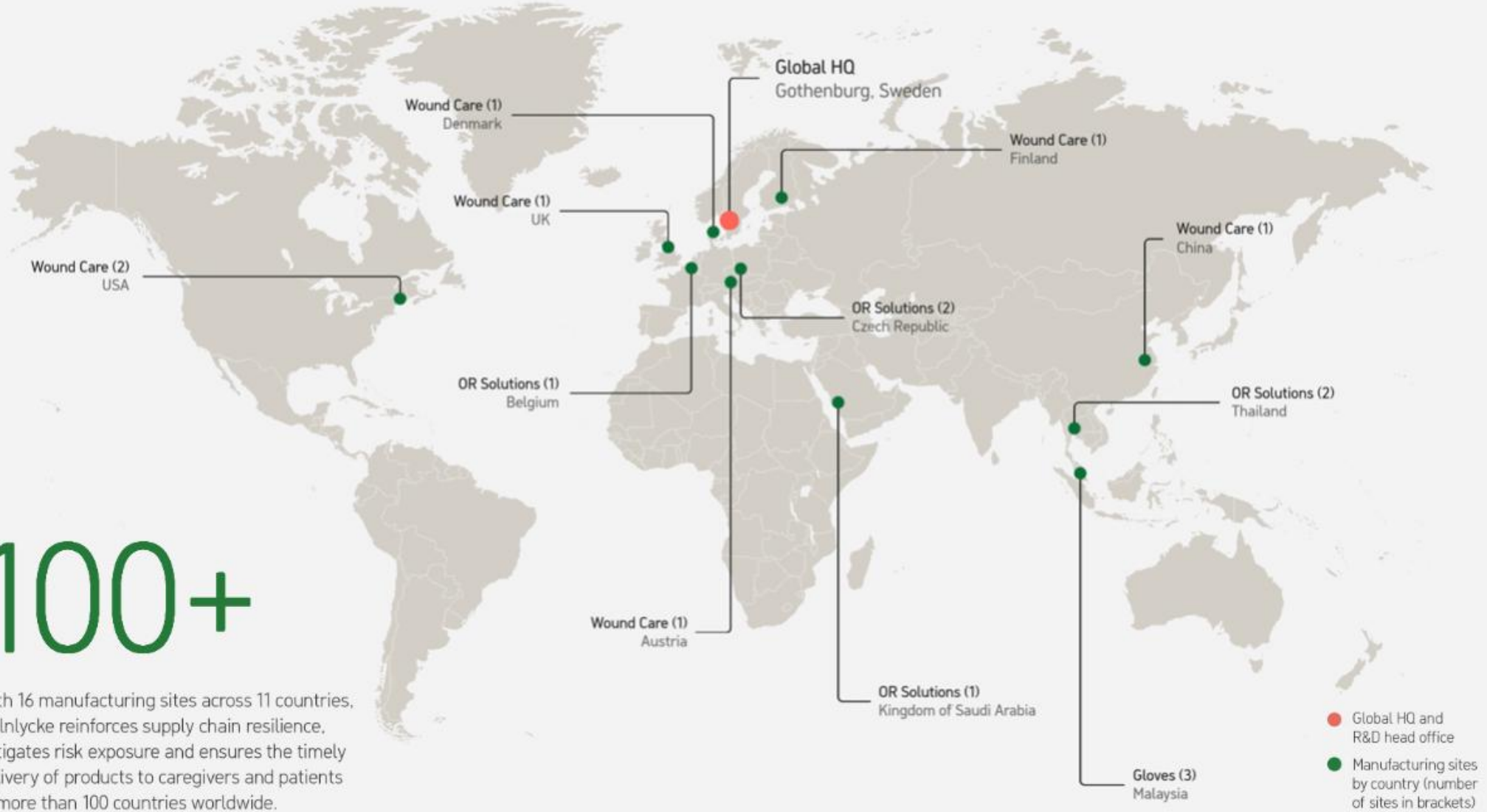


Who we are

A world-leading MedTech company



Making a difference around the world

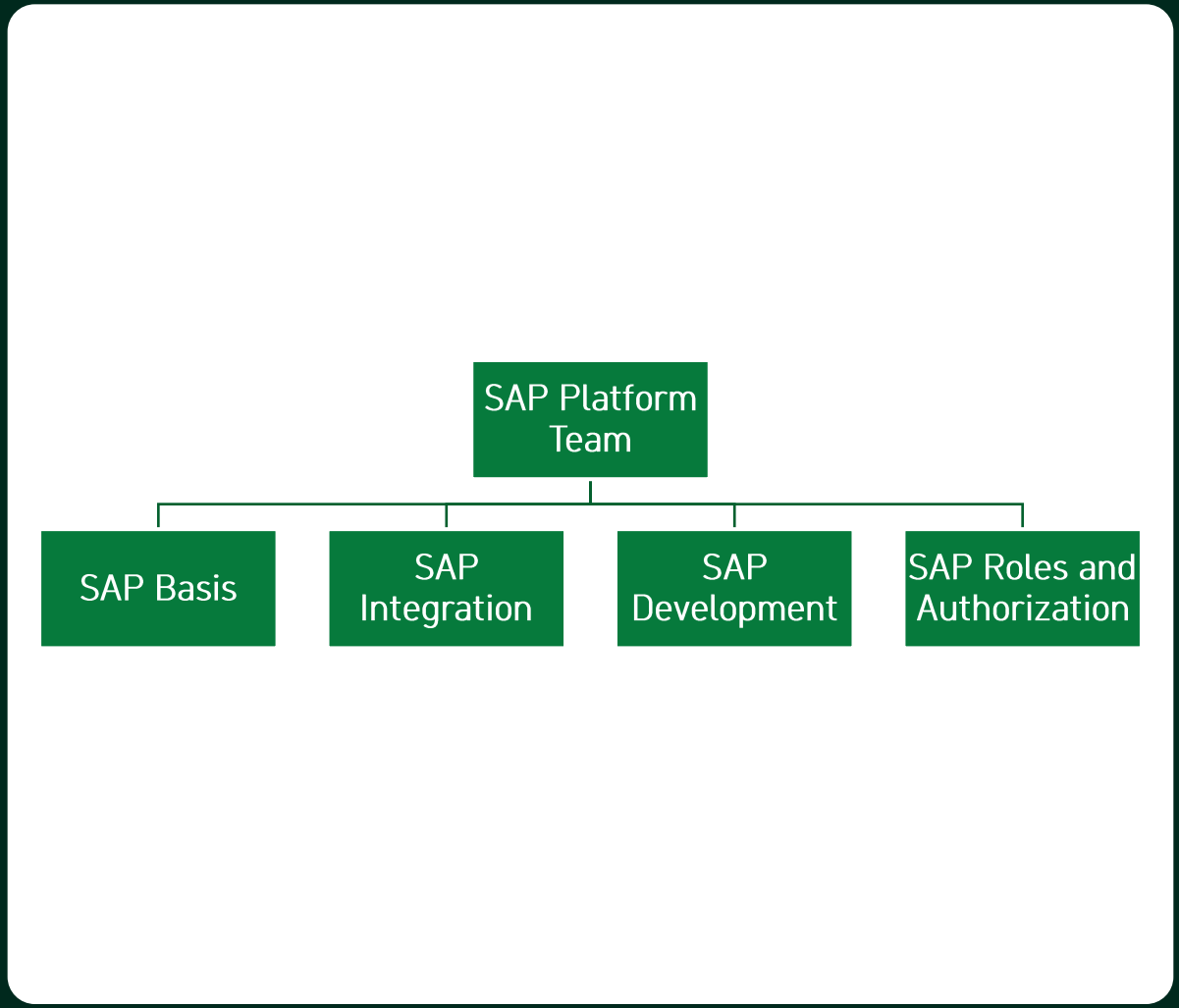


100+

With 16 manufacturing sites across 11 countries, Mölnlycke reinforces supply chain resilience, mitigates risk exposure and ensures the timely delivery of products to caregivers and patients in more than 100 countries worldwide.

SAP Platform Team in Mölnlycke Health Care

- → 26 colleagues
- → 3 main partner companies
- → Direct ”Customers” are SAP Product Teams
- → Indirect ”Customers” is the whole company



The Human aspect

Fragmentation and uncertainty means constant interruption



1. Separate parallel planning and approvals
2. Several teams approaching simultaneously
3. Communication overflow
4. Short-notice deadlines and availability requests

Small activities accumulate into a fragmented working day.

People work better when the boundaries are clear

WHAT	WHEN	WHO	HOW LONG	WHAT IF
is happening?	will it happen?	needs to act?	will it last?	something fails?
Scope	Timing	Ownership	Duration	Contingency

Predictability creates a sense of control.

Predictability creates a very different working experience



FROM

“Something might happen.”

TO

“I know what to expect, What I need to do, and I know When.”

The Prioritization aspect

Competing, simultaneous priorities

Maintenance activities

Ongoing projects

Team meetings, Townhalls



Enhancements

Ongoing projects with constantly changing requirements and deadlines

”I just need you to look into this for 5 mins…”

Competing, simultaneous priorities

Business critical projects with upcoming deadline always win the priority-call

Package planned housekeeping and maintenance activities as a project, so you compete in the *same league*.



Add all these into the same Team Backlog (JIRA).

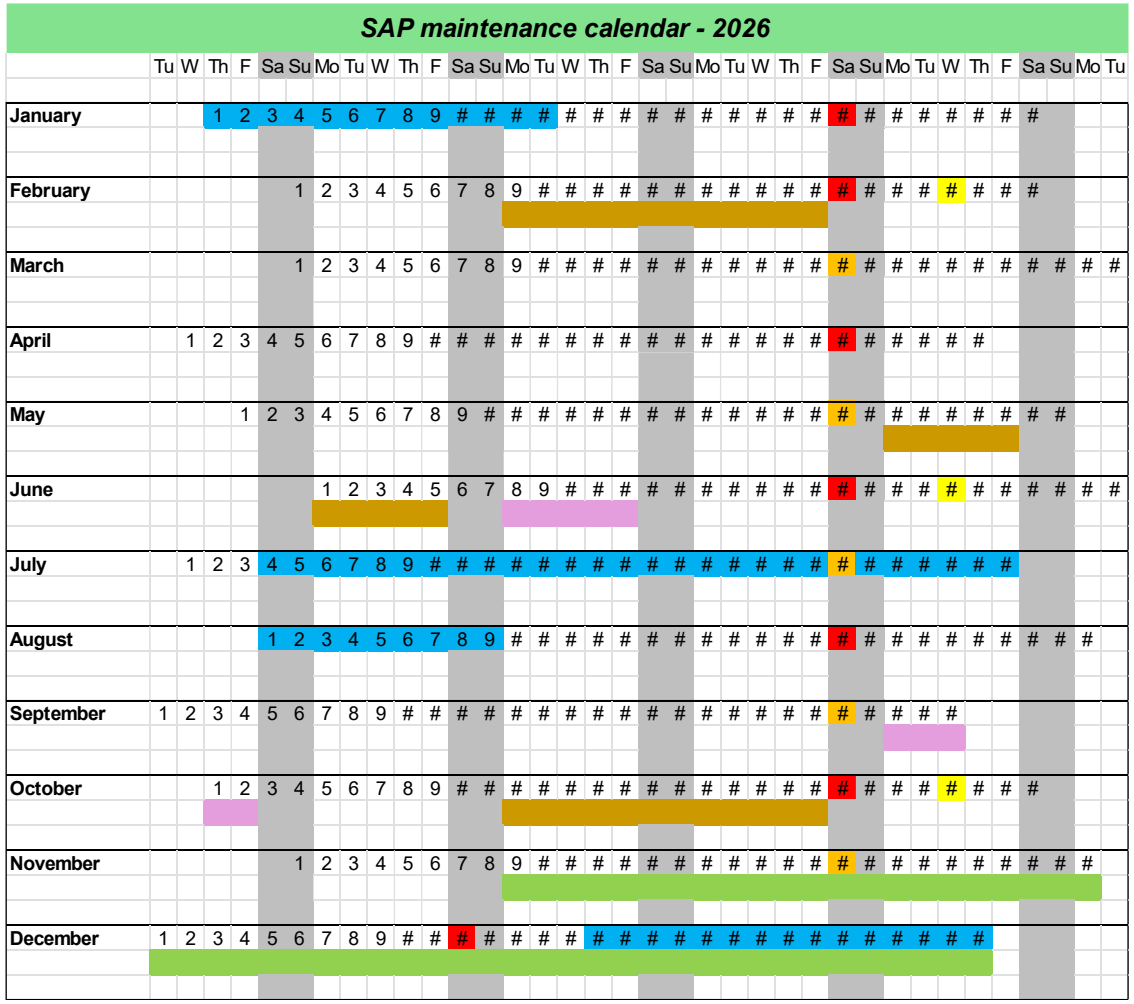


The priority call will then be not between ongoing maintenance and project deadlines, but between business-critical projects.

Structure that works

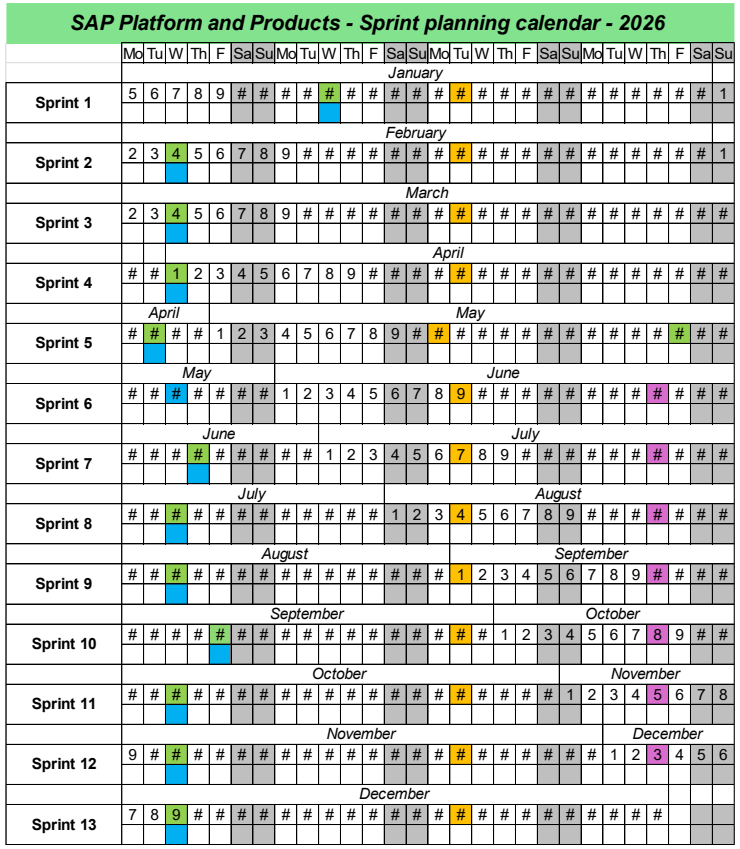
SAP Maintenance Calendar

- → Creating **predictable** calendar for a year
- → Foundation for planning for Everyone: SAP Product Teams, Projects, Factories
- → ”Macro” level planning for SAP Platform
- → Easy-to-read with color codes


SAP maintenance calendar - 2026
Tu W Th F Sa Su Mo Tu W Th F Sa Su Mo Tu W Th F Sa Su Mo Tu W Th F Sa Su Mo Tu W Th F Sa Su Mo Tu
January 1 2 3 4 5 6 7 8 9 # # #

SAP sprint planning

Sprint weekly cycle (4 weeks)			
Wednesday of first (1st) Sprint week	**2nd Sprint week**	**Tuesday of 3rd Sprint week**	**Thursday of last (4th) Sprint week**
SAP Development sprint planning		SAP Development follow-up	Product teams to share activities for next sprint with SAP Platform team
SAP R&A - Integration - Basis planning			



- → All SAP Product Teams and SAP Platform team follow the same sprint cadence
- → One SAP Platform team Backlog for ALL ACTIVITIES, managed in JIRA
- → Joint planning at the beginning of the Sprint: to achieve alignment and set expectations
- → Makes it clear for all: What, Who, When

Summary

- → Tasks and requests are coming from all over the place within an organization.
- → Create a predictable, clear, time-boxed structure for the activities to cover both DEV and OPS activities.
- → Predictability will create calmer work environment. Calmer work environment contributes to happier and more focused colleagues.
- → Happy and committed colleagues take the best care of SAP ☺



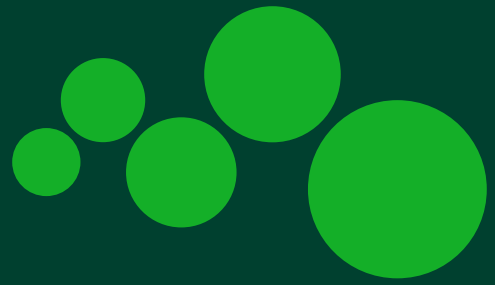


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