

From Vanilla to Value

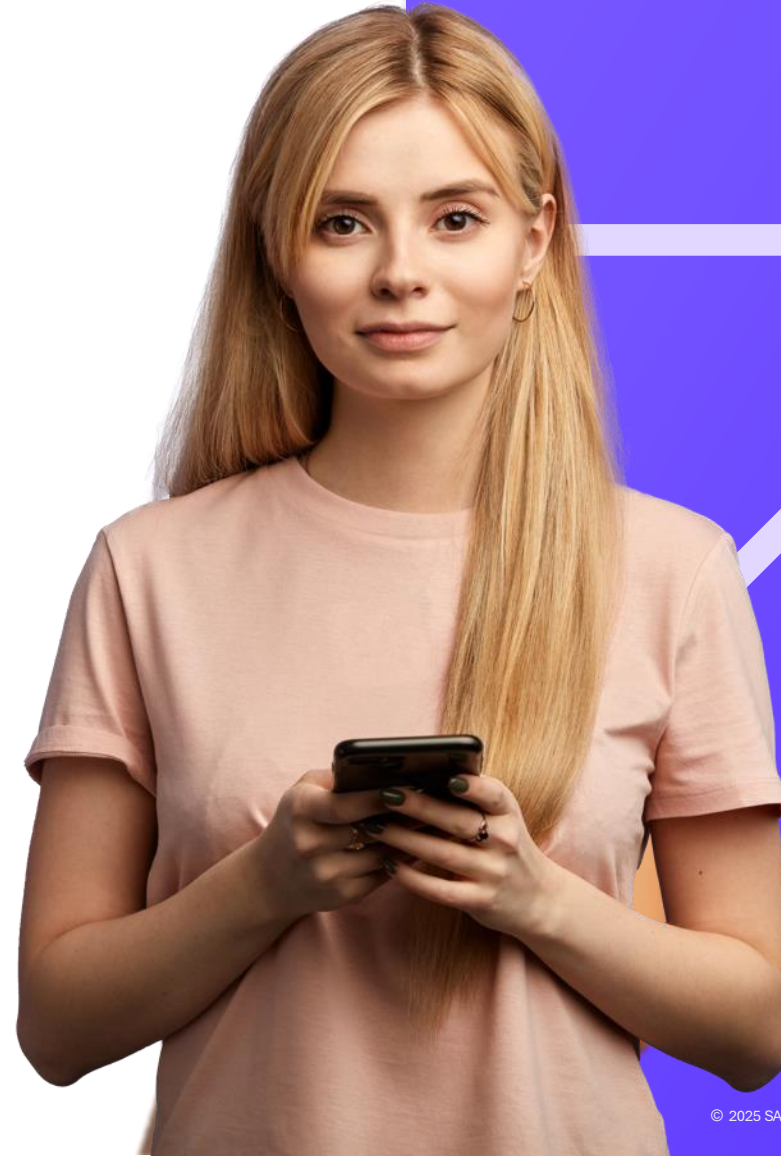
BYOM (Bring-Your-Own-Microservice)
in SAP Sales&Service
Cloud Version 2



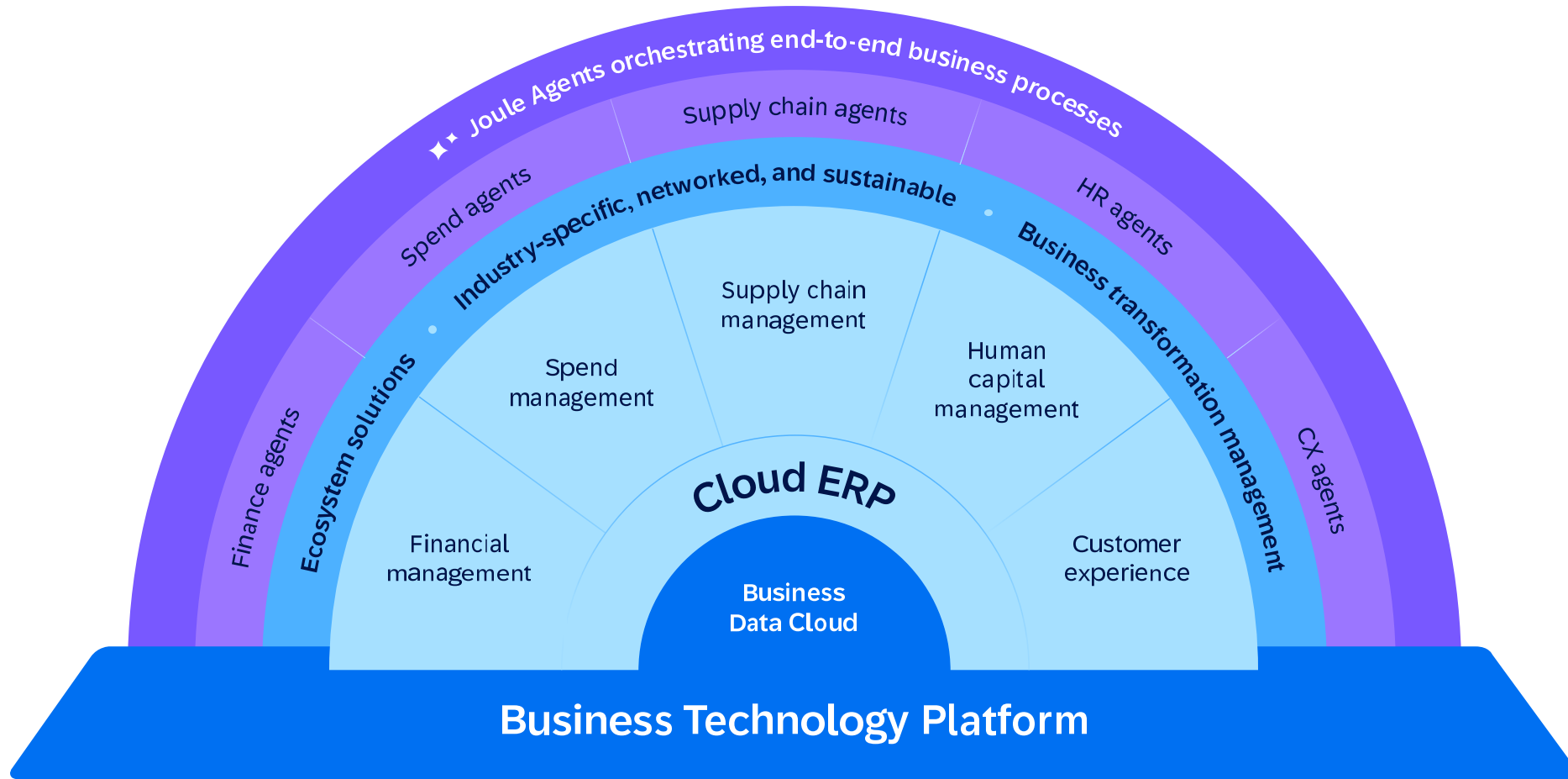
Emanuel Svedberg, Solution Advisor SAP

Three things to remember

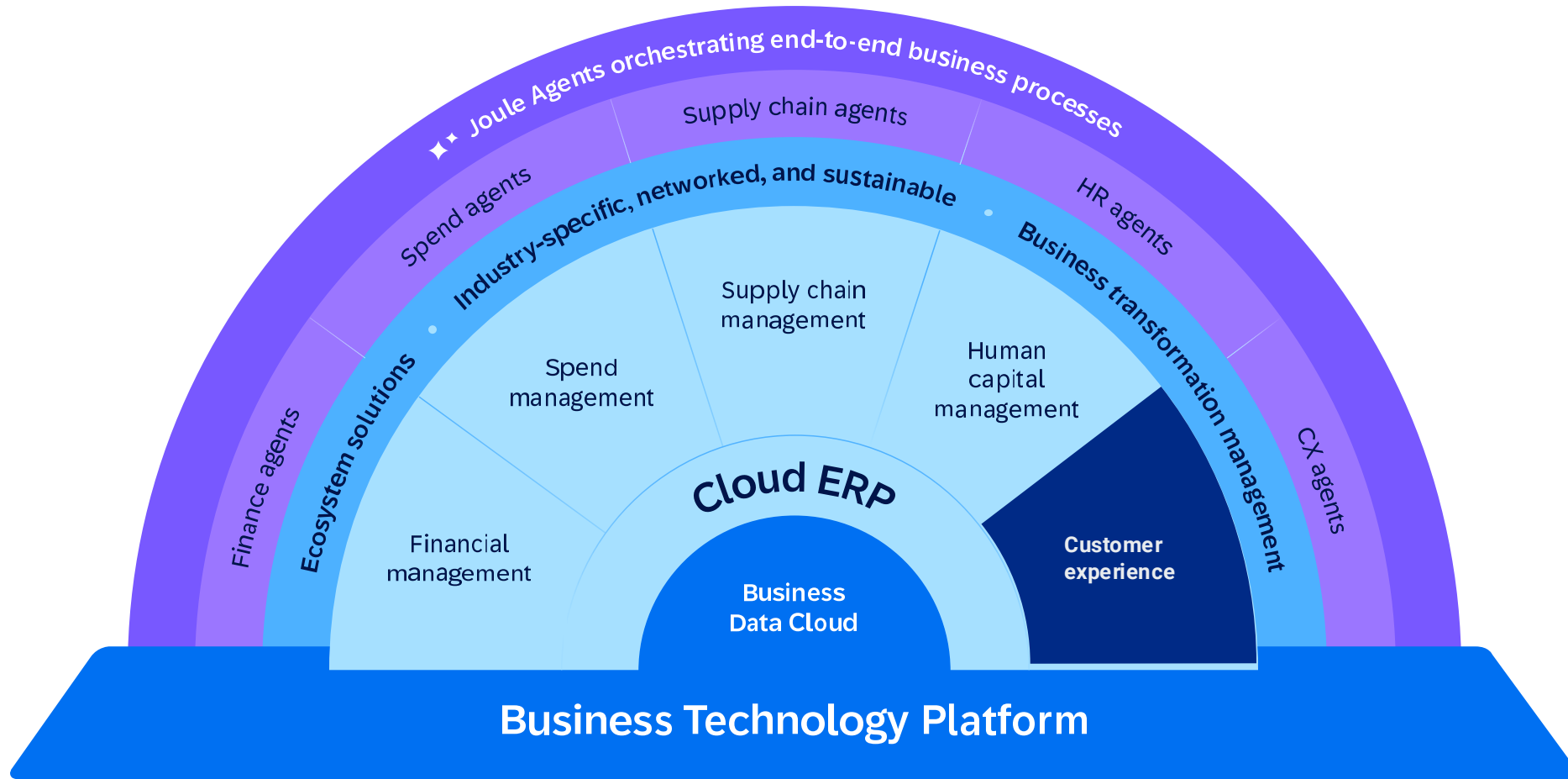
- ▶ **Microservices is da shit**
- ▶ **You don't have to be a developer to build cool stuff**
- ▶ **Start playing!**



SAP Business Suite



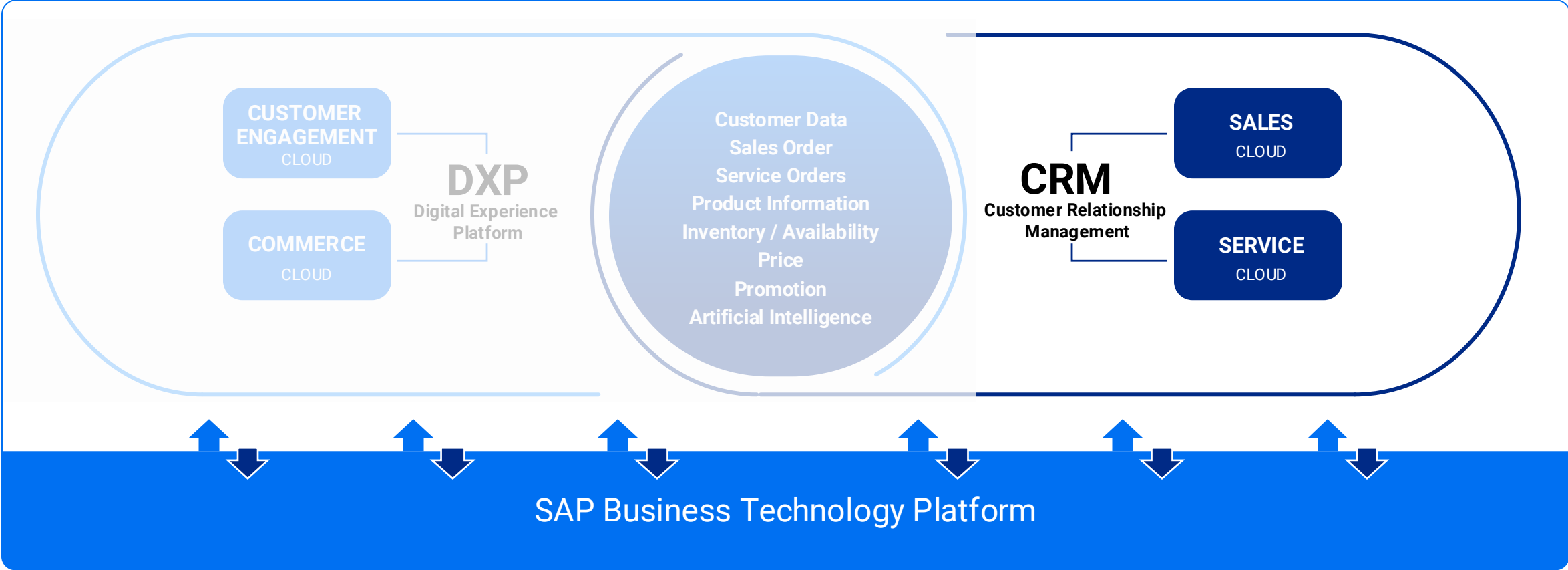
SAP Business Suite



SAP Customer Experience

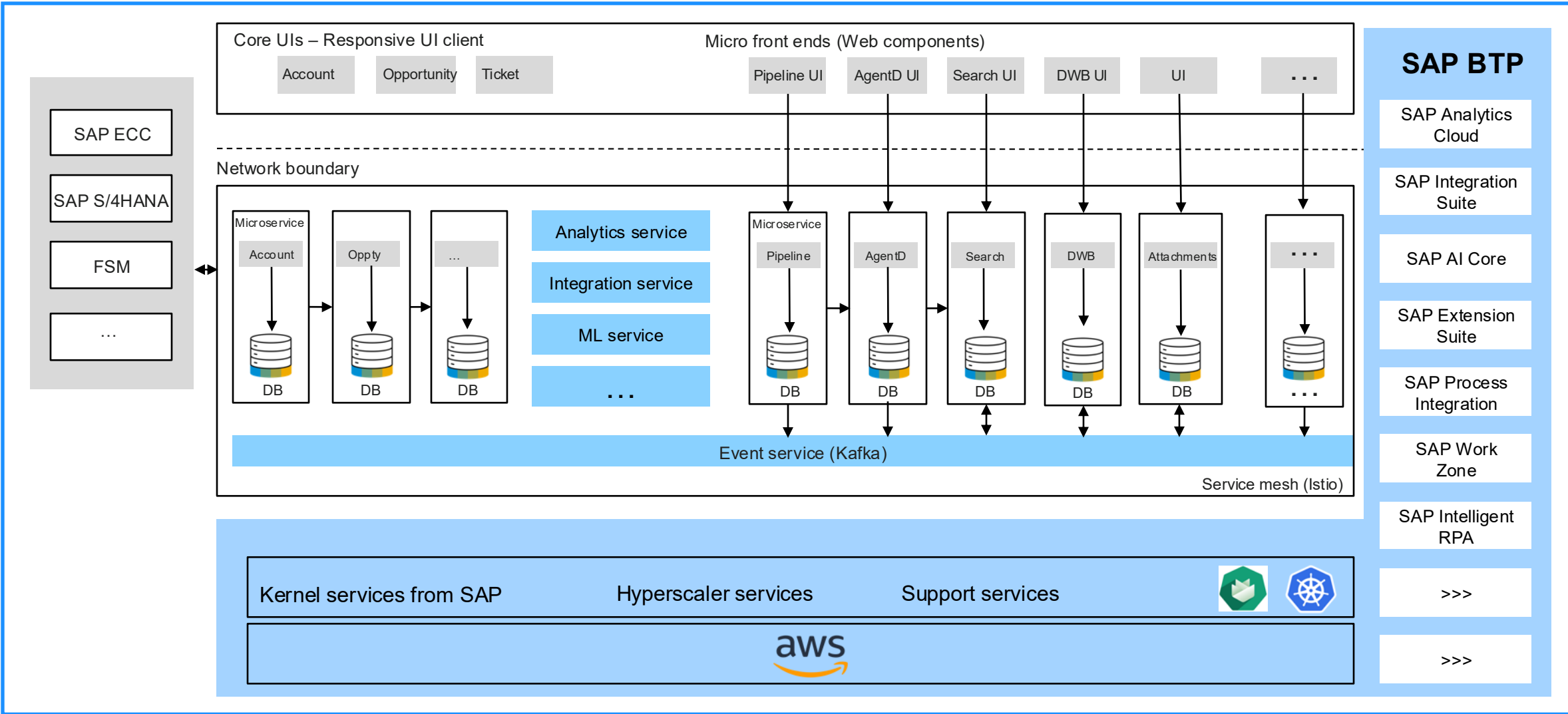
Intelligent Self-Serve Digital Experiences for Customers

Intelligent Sales and Service Engagements with Customers



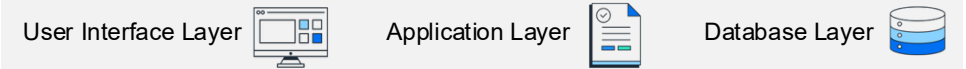
SAP Sales and Service Cloud V2 - Cloud Native Stack

Platform flexibility to respond with agility to business needs and empower sales and service operations



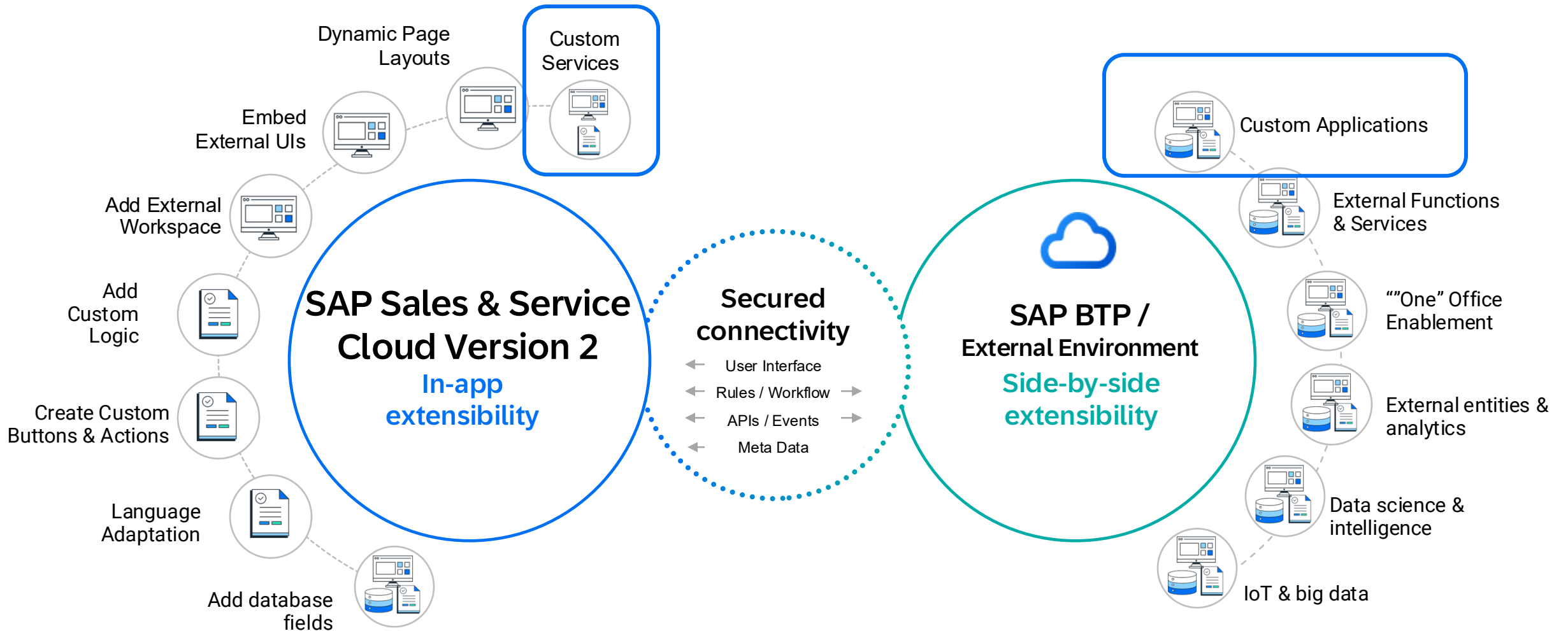
Extensibility Options

Legend

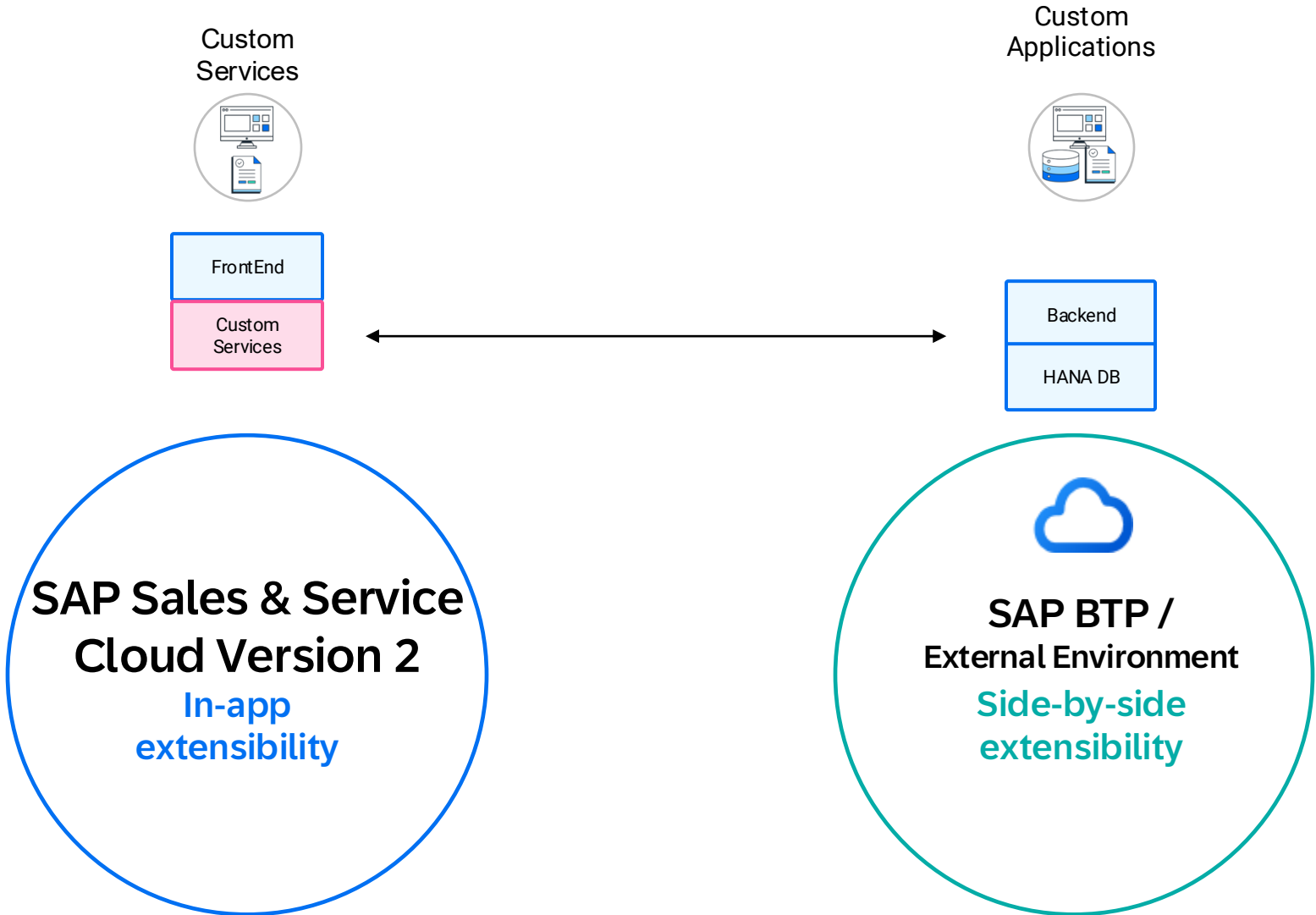


In-App Extensions

Side-by-side Extensions



Custom Service



I want to play!

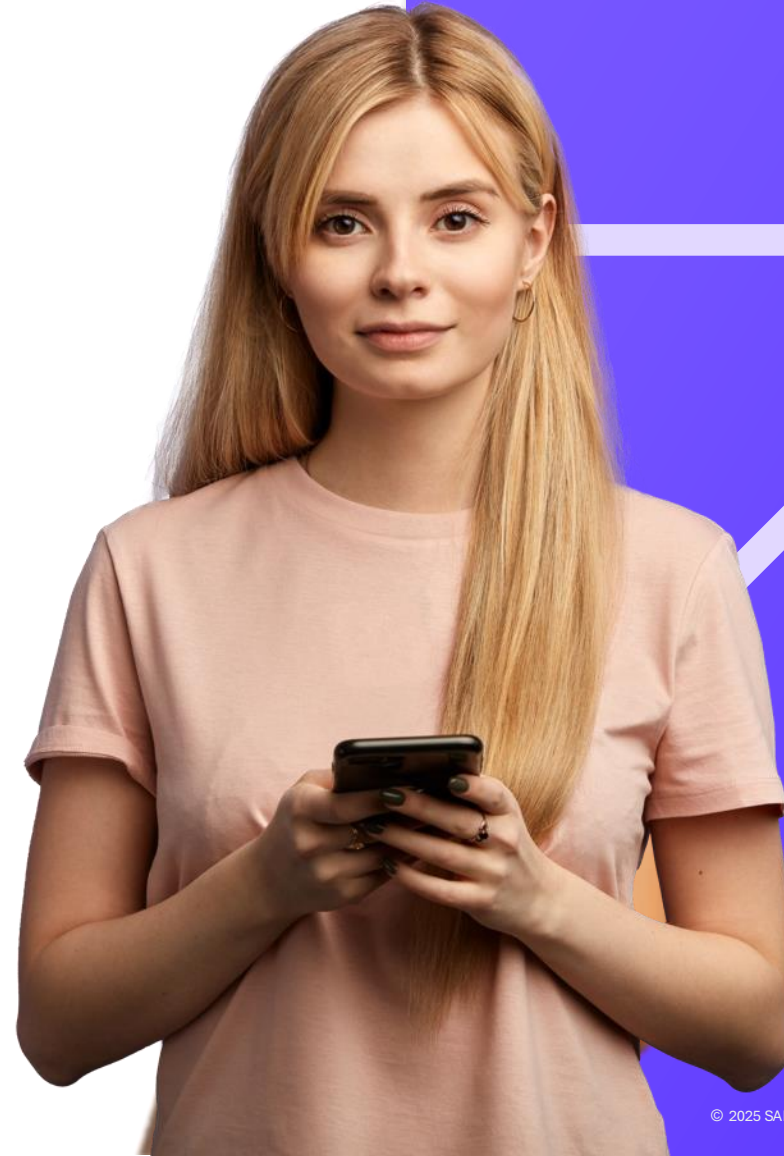
Custom Service
StepByStep guide

Extensibility Workshop



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