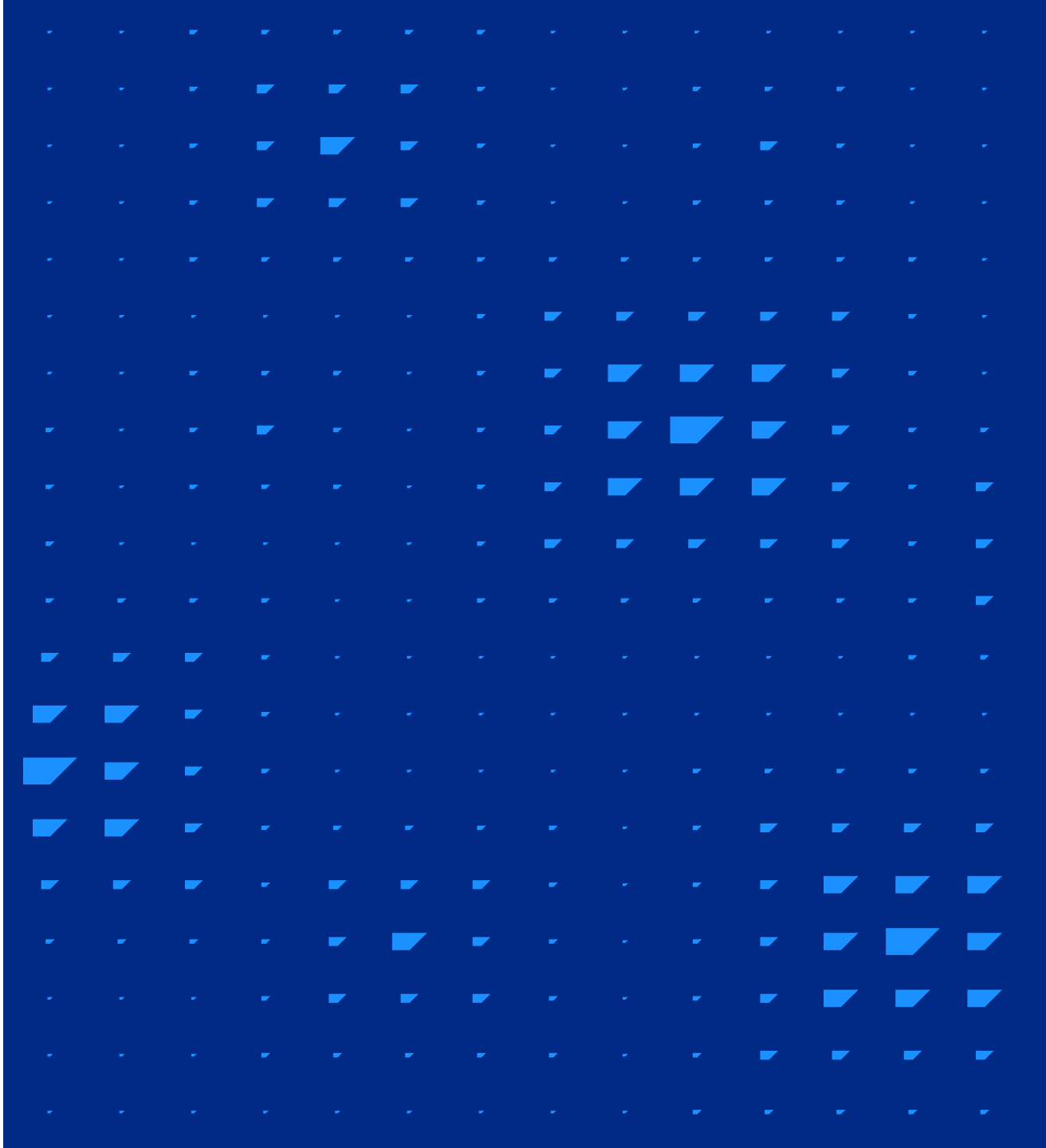
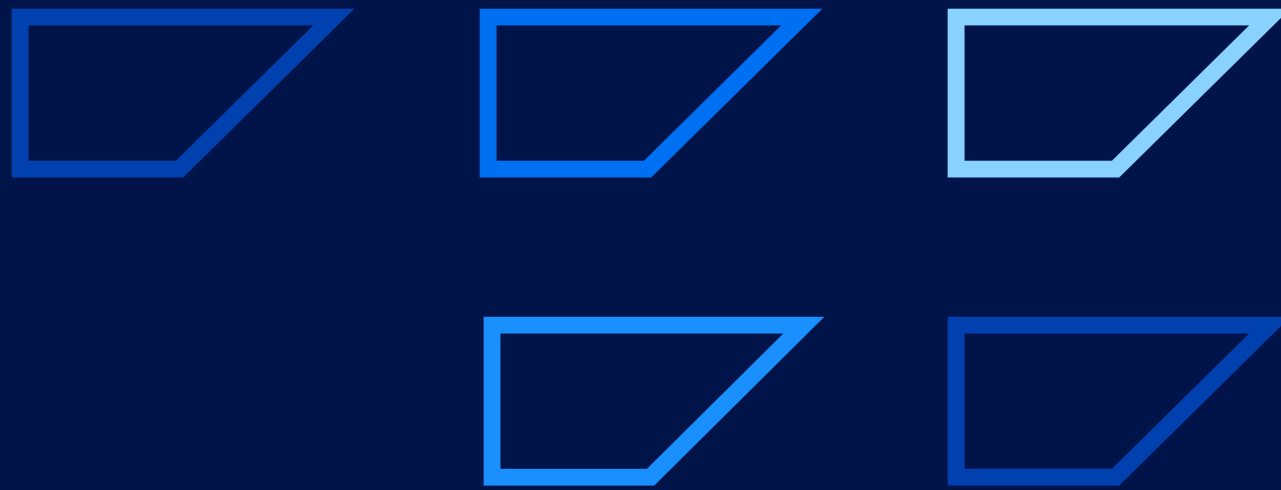


# Elevating Compliance with SAP Concur using some of our latest and greatest innovations

Rasmus Smedberg, SAP  
November 25<sup>th</sup>, 2025



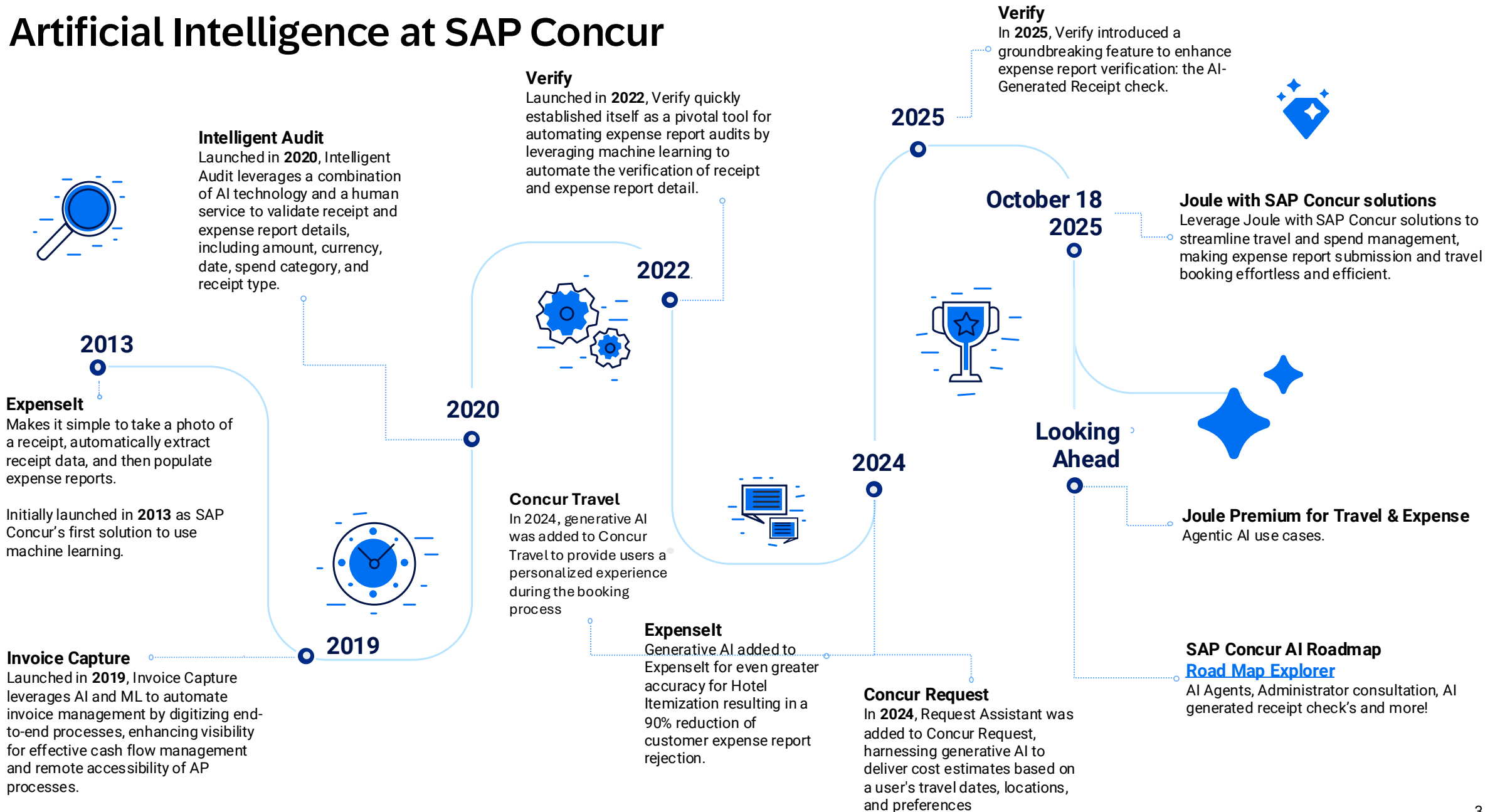


**Rasmus Smedberg**

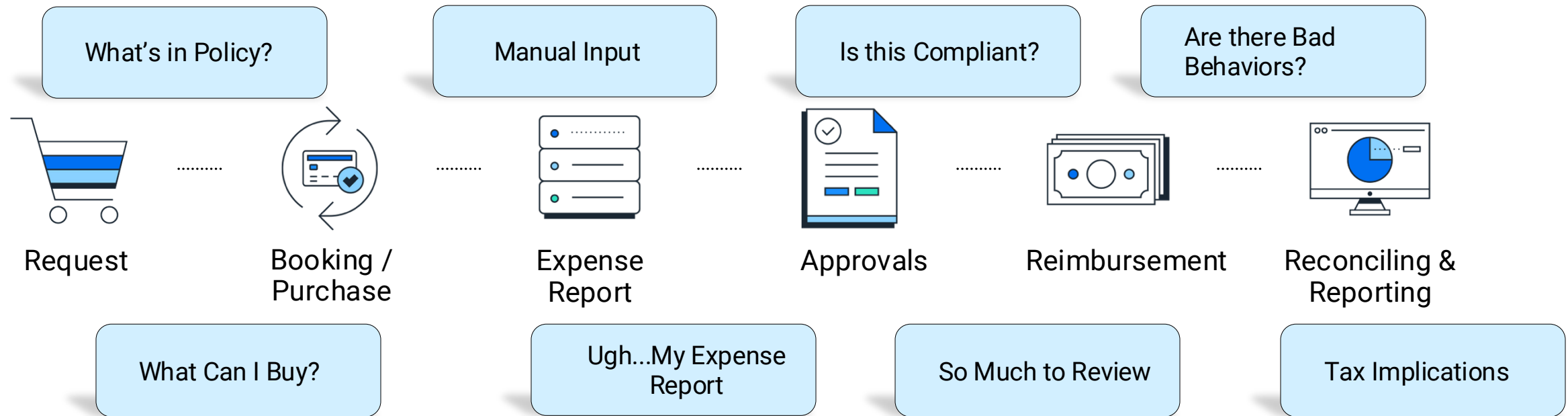
SAP Concur



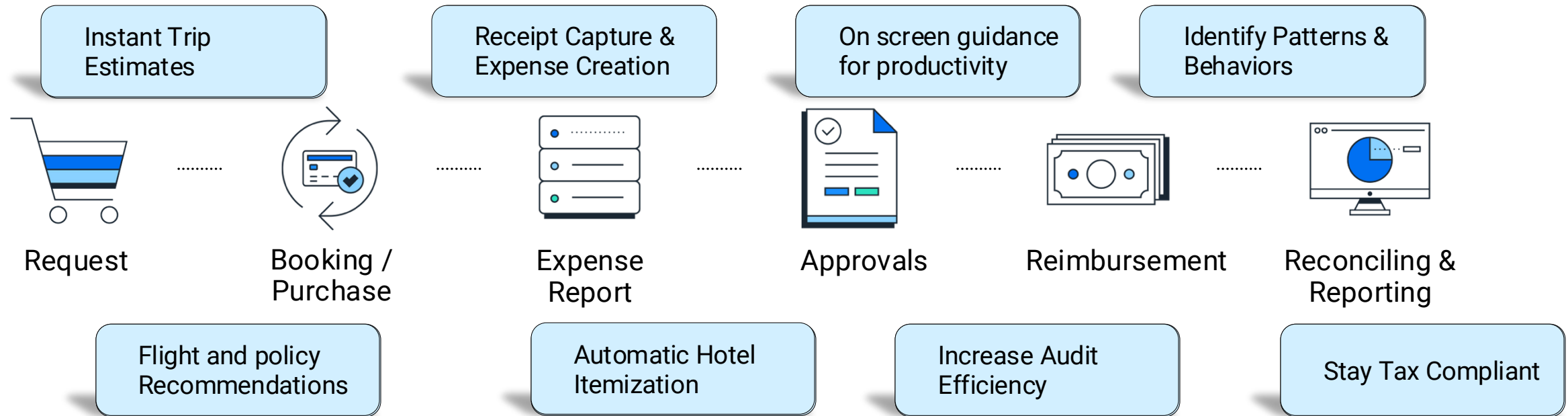
# Artificial Intelligence at SAP Concur



# Where can AI support your Travel and Expense process?



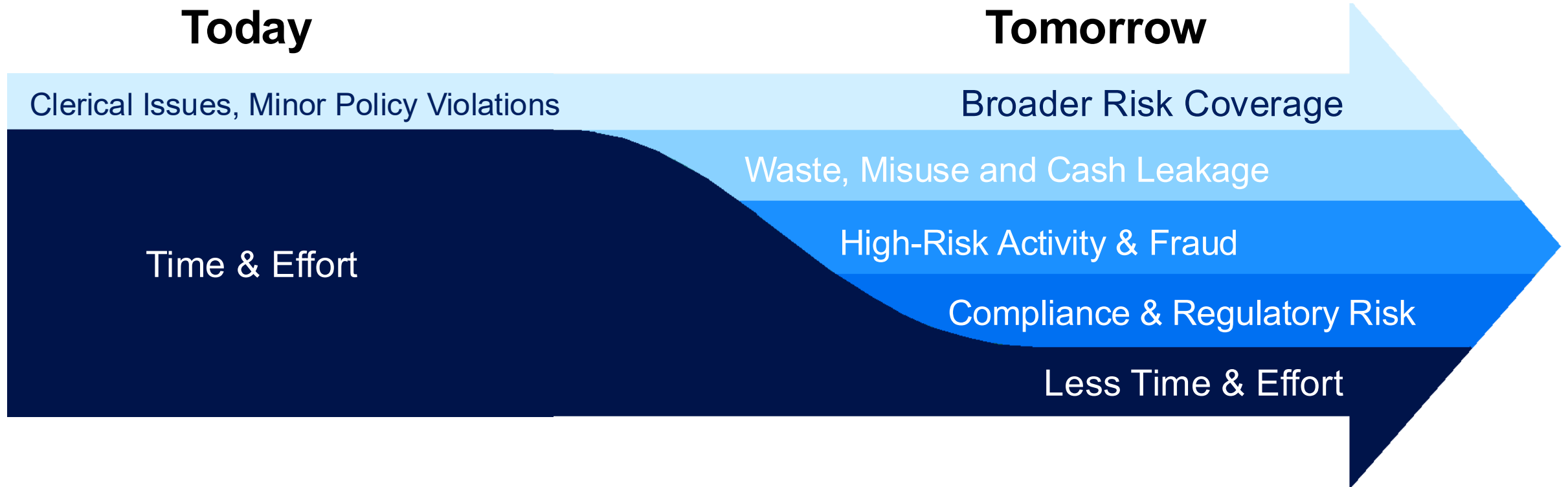
# Let AI enhance your Travel and Expense process



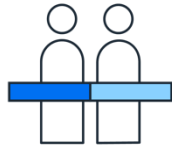
# Increase Compliance with AI in Audit



# Business Process Transformation with AI in the Audit process



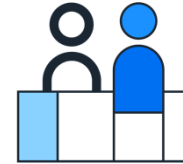
# Example of PRE/POST Payment detection



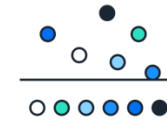
Duplicate submissions by different employees



Keywords risk mapping



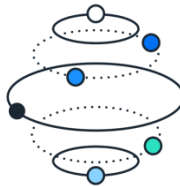
Attendee Analysis



Patterns of violations or inconsistency



Submissions just below threshold



Spend statistical analysis



Inappropriate merchants



Excessive lost receipts

# Expenselt enhancements



# Expenselt: Receipt Analysis Agent for Expenselt

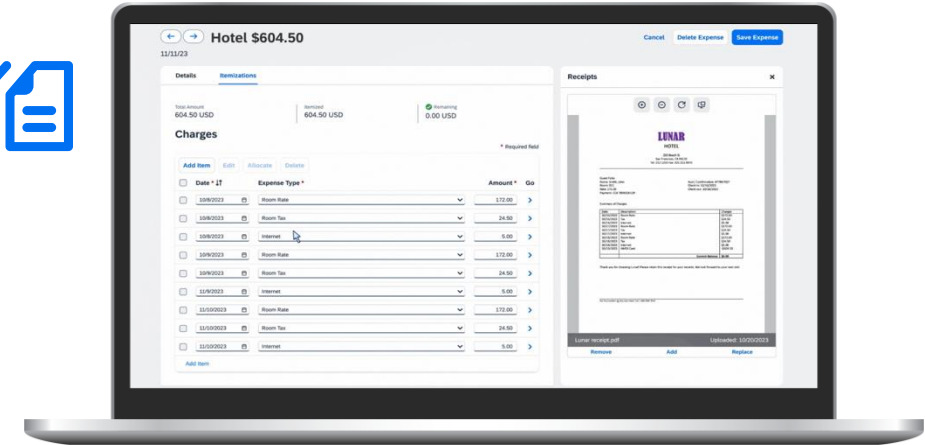


## Overview

- Use the new AI agents within Expenselt to improve accuracy in extracting data from expense receipts, including expense amount, date, currency, location, vendor, and expense type.
- Take advantage of AI reasoning that considers data on the receipt and outside the receipt, such as map data and trip itineraries, to increase accuracy.

## Benefits

- Reduce time spent managing and editing expense items because Expenselt gets it right the first time.
- Reduce the number of send backs and spend less time fixing sent back reports.



## Overview

- Use Expenselt to process receipts and automatically add itemizations based on hotel receipts

## Benefits

- Enable automatic itemizations for existing hotel receipts.

# Request Assistant





### Create New Request

\* Required field

Request Policy \*

\*AI - Quick Request

Request Name \*

conference in Paris

Start Date \*

04/21/2026

End Date \*

04/23/2026

Purpose 0/500

Business Purpose

Conference

Company

(SCL1) Swe Comp L1

Division

(MKT1) Marketing L2

Dept/Cost Center

(EV1) Events L3

Activity

(PRJ1) Project abc L4

Departure City \*

Arlanda (Airport - ARN), Stockholm, Stock...

Main Destination City \*

Paris, FRANCE

Comment

Request Assistant is On ?

Select the services to estimate:\*

Flight

Train

Car Rental

Hotel

Meal

Taxi

Cancel

Create Request





Details Request Assistant

### Estimated Total Amount

SEK 15,410.00

Days: 3

⚡ Regenerate

### Flight

SEK 5,500.00

Stockholm, SE - Paris, FR Round Trip

Remove

✦ A round trip flight from ARN (Stockholm Arlanda, Sweden) to PAR (Paris, France) is available with major carriers. The estimated cost for a fully flexible fare is approximately 5,500 SEK.

[Hide Additional Criteria](#)

Class

Connection

Any class ▾

Any connection ▾

- Any connection
- Nonstop
- One Stop

### Hotel

SEK 4,000.00

Paris, FR

Remove

✦ A fully cancellable rate for a room (Paris, France) for 2 nights is estimated at 4,000 SEK.

[Hide Additional Criteria](#)

Rating

Any rating ▾

### Meal

SEK 2,110.00

Paris, FR

Remove

✦ Based on the company policy, the estimated travel allowance amount for your business trip will be: Meal: 2110.00 SEK.

Travel Advisory ?

#### Documents

- Visa-free travel for Schengen citizens and select non-Schengen nationals for short stays.

Was this helpful?





# Joule with SAP Concur solutions





### Show Report

Today 8:18 AM

show report with name Trip to Chicago

Expense Reports 2 of 2

Trip to chicago Returned  
Report Date: 2024-09-16  
Report Total: INR 143256.5

Trip to chicago Not Submitted  
Report Date: 2024-11-04  
Report Total: INR 2000

### Show Expense Items

View all expense items

Expense items by value 5 of 10

Expense report number: Z7DXUD  
Total Amount: INR 6,329.00

Dinner Transaction Date: 01/01/2024  
Amount: INR 400.00

Dinner Transaction Date: 01/03/2024  
Amount: INR 500.00

Dinner Transaction Date: 09/07/2024  
Amount: INR 250.00

Breakfast Transaction Date: 10/07/2024  
Amount: INR 1,500.00

Lunch Transaction Date: 16/07/2024  
Amount: INR 1,000.00

Add Bulk Allocation View More

### View Expense Detail

Expense items by value 5 of 10

Expense report number: Z7DXUD  
Total Amount: INR 6,329.00

Dinner Transaction Date: 01/01/2024  
Amount: INR 400.00

Dinner Transaction Date: 01/03/2024  
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Breakfast Transaction Date: 10/07/2024  
Amount: INR 1,500.00

Lunch Transaction Date: 16/07/2024  
Amount: INR 1,000.00

Add Bulk Allocation View More

View Expense Detail  
View Itemizations  
View Receipts  
View Attendees  
View Warnings

### Create Attendees

Create an Attendee

Attendee Types 4 of 4

Business Guest Select

Employees (not in Concur) Select

Spouse/Partner Select

Healthcare Professional Select

Joule

Business Guest

Please provide the first name, last name, and company of the attendee.

Praveen Kumar, SAP

Attendee Praveen Kumar created and added to the expense item

View Attendees

### Update Attendees

Update attendee

Please provide the new values for the following fields to update the attendee:

1. First Name
2. Last Name
3. Company

You can provide any or all of these values.

lastname should be das

Attendee das updated

Show Attendees

Attendees for Breakfast 5 of 8

TestUser1 Test  
Attendee Type: Employee  
Amount: EUR 625

deep das  
Attendee Type: Business Guest  
Amount: EUR 625

# At launch: Conversational Help Search

# 20+ Expense Transactions Travel booking

### Show Itemizations

Show itemizations

Okay! Here are the itemizations of Breakfast.

Itemizations for Breakfast 3 of 3  
Remaining: INR 1500

Tips/Gratuities Remove It...  
Transaction Date: 2024-07-10  
Amount: INR 50

Lunch Remove It...  
Transaction Date: 2024-07-10  
Amount: INR 1400

Lunch Remove It...  
Transaction Date: 2024-07-10  
Amount: INR 50

### Show Expense Detail

Show me the expense details

Expense Item Details for test\_report\_joule

Expense Type Breakfast  
Transaction Date 2024-07-10  
Business Purpose test  
Enter Vendor Name test  
City of Purchase Bangalore, INDIA  
Currency India, Rupee  
Payment Type Cash  
Amount 1500  
Exchange Rate 1  
Amount in INR 1500  
Receipt Status Receipt  
Comment test

View Receipt Image

View Itemization

### Ask Questions

How do I add my TSA Precheck info?

To add your TSA Precheck information, follow these steps:

1. Go to the profile page where you manage your travel preferences.
2. Complete the required fields under the TSA Secure Flight section.
3. Click the "Save" button to save your information. Note that there are several "Save" buttons on the profile page, and each one saves the entire profile.

> Source Document

### Book Travel

Book me a flight to Miami, departing Seattle on October 20 and returning on the 24th

Here are some recommended flights based on your frequent traveler memberships, flight availability, and company policies.

Seattle - Miami  
Departing flight • Departing on Monday, October 20, 2025

11:55 - 20:41 USD 277  
Nonstop • 5h 46m • 526 kg CO<sub>2</sub>e  
Delta • Nonstop flight, Company preferred airline, Less expensive flight  
Select

08:00 - 16:54 USD 277  
Nonstop • 5h 54m • 528 kg CO<sub>2</sub>e  
Delta • Nonstop flight, Company preferred airline, Less expensive flight  
Select



**Create** ▾

**View Trips** 0

**Available Expenses** 0

**You haven't signed up to receive e-receipts. Sign up here**



### Flight Search

Round-trip One-way Multi-city

From \*  
Enter airport, city, or location

To \*  
Enter airport, city, or location

Dates \*

### Company Notes

[Concur Training Toolkit](#)

This link will provide information to utilise the Concur Expense System.

Support



Joule ✕



Hello Rasmus,  
**How can I help you?**

Talk to me naturally. For example, 'Create a report'

Get started with Joule

- Get Expense Reports
- Plan an offsite
- Create a Report
- Create a Travel Itinerary
- Show Itemizations

Message Joule...

Message Joule...

Joule uses AI. Verify results.

# Joule with SAP Concur solutions



## Joule Base

Launch

**Conversational  
Help Search**

Launch

**Base Expense  
Use Cases**

Launch

**Base Travel  
Use Cases**

Future Direction

**SAP Concur Mobile**

## Joule Premium

Coming Soon

**Meeting Location  
Planner Agent**

Coming Soon

**Expense Report  
Validation Agent**

Future Direction

**Joule for Admins**

**You Ask, We Answer.**



**Thank you!**