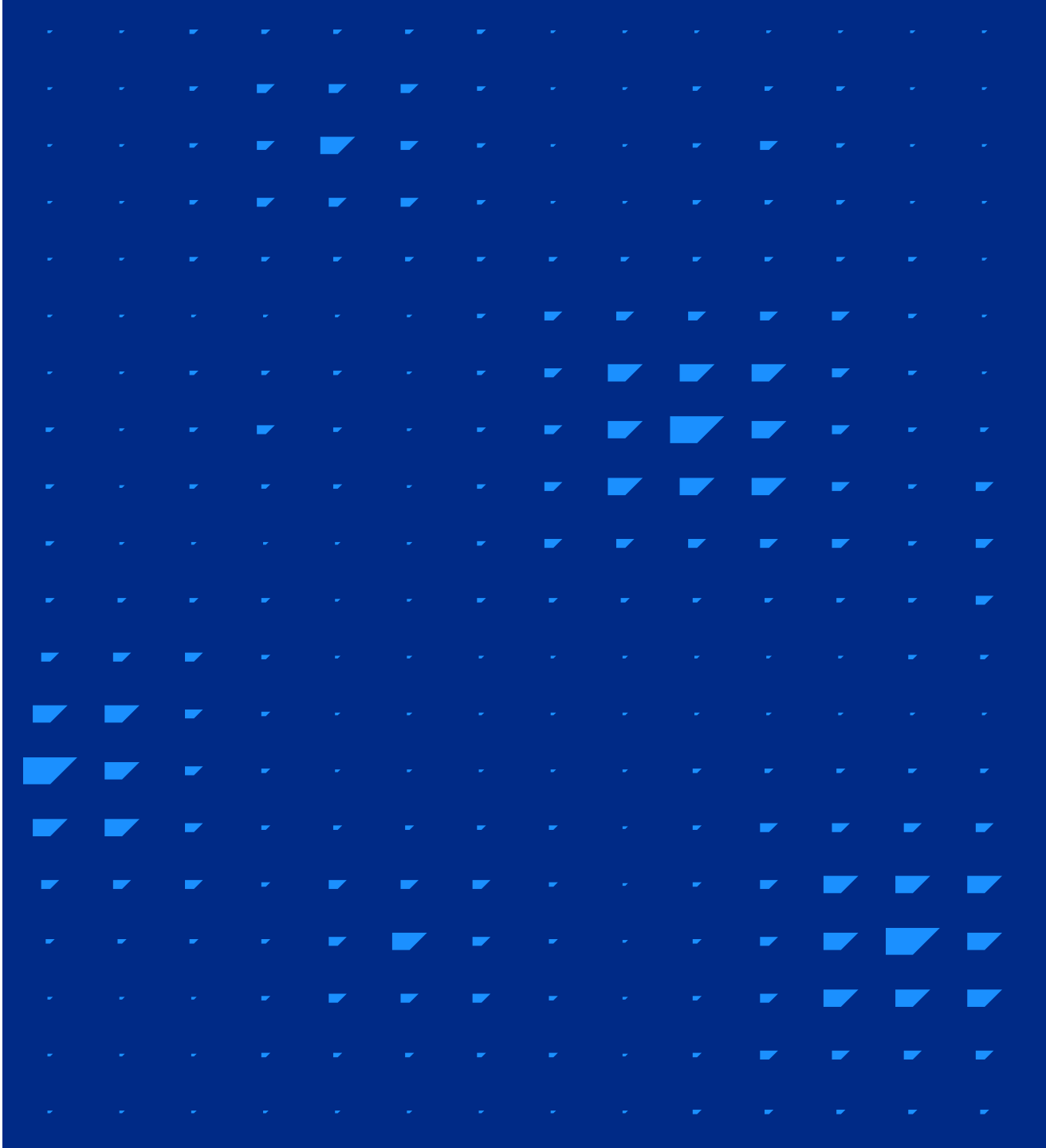




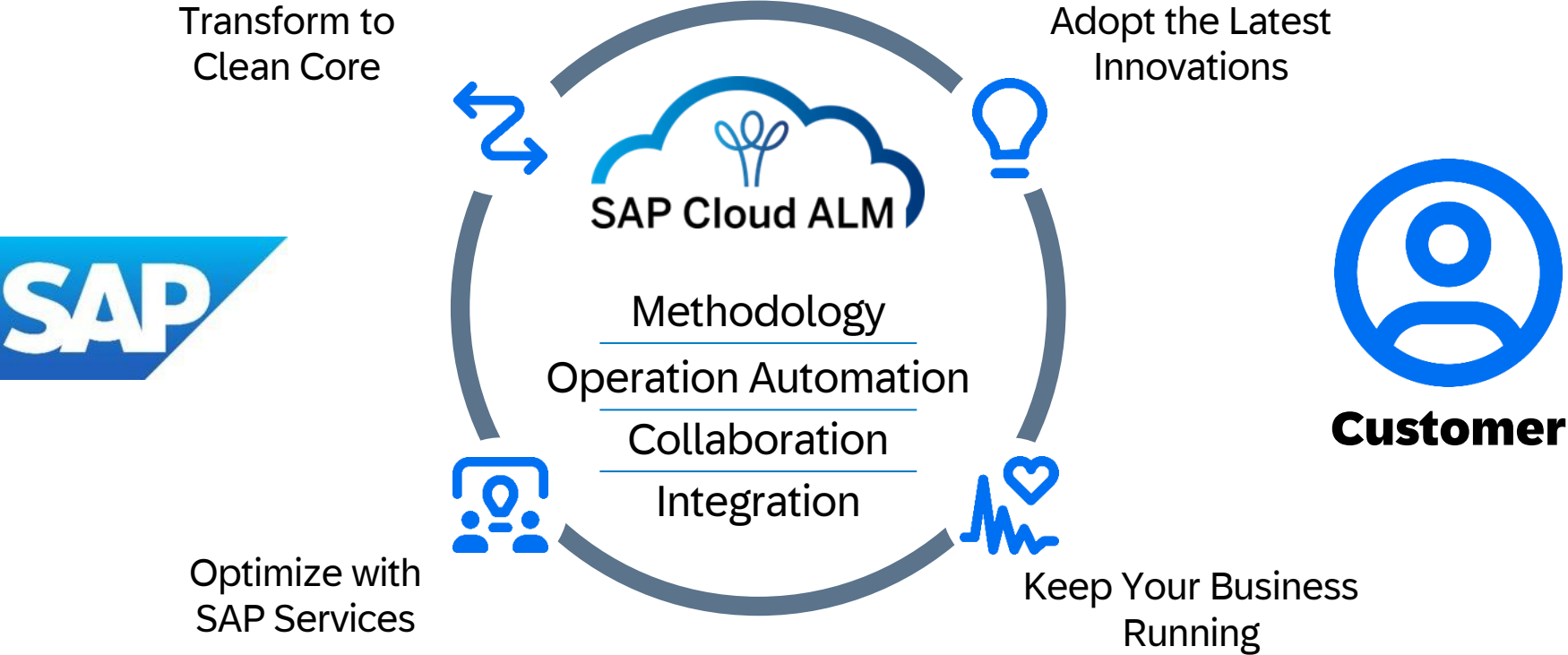
SAPSA Impuls 2025

ALM Focus Group Meeting

Benjamin Schneider, SAP
November 25, 2025



SAP Cloud ALM enables you to **build, run, and optimize** your intelligent enterprise



SAP Cloud ALM – Where are we now?

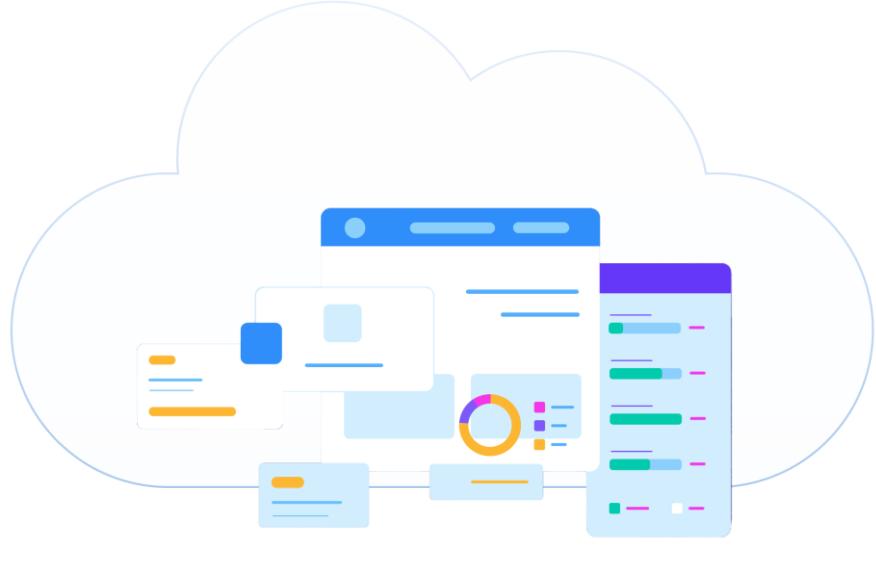


This is the current state of future vision and may be changed by SAP at any time.

SAP Cloud ALM Strategy



Private Cloud



Public Cloud



Business Transformation Management



Transformation Execution Platform



Capabilities

Scope

Transformation Scoping
by SAP Digital Discovery Assessment

Transformation Readiness Analysis
by SAP Readiness Check

Best Practice Guidance
by SAP Signavio Process Navigator

Landscape Discovery

Build

Project & Task Management

Test Management

Change & Deploy Management

Solution-oriented Process Management

Solution Management

Migrate

Data Transition
by SAP Business Transformation Center

Custom Code Management

Roll-out Management

Run

Integration Monitoring

Health Monitoring

Business Process Monitoring

Job & Automation Monitoring

Real & Synthetic User Monitoring

RISE with SAP Dashboard



Content

Capabilities

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Transformation Scoping
by SAP Digital Discovery Assessment

Transformation Readiness
Analysis
by SAP Readiness Check

Best Practice Guidance
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Business Process
Monitoring

Job & Automation
Monitoring

Real & Synthetic User
Monitoring

RISE with SAP Dashboard



Service

Content

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Analysis
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Monitoring

Job & Automation
Monitoring

Real & Synthetic User
Monitoring

RISE with SAP Dashboard



Partner

Service

Content

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Integration Monitoring

Health Monitoring

Business Process
Monitoring

Job & Automation
Monitoring

Real & Synthetic User
Monitoring

RISE with SAP Dashboard

Overall

80.000
unique
active daily
users

12.000
provisioned
tenants

1.500
released
functionalities
this year

120+
delivered
customer
influencing
requests

Build

21.000
projects
created
this year

11.000
requirements
created per
month

18.000
features
created per
month

5.000
documents
created per
month

Run

30.000
managed
defects per
month

226M
alerts
generated in
the last
quarter

90+
supported
solutions

60.000
systems and
services
actively
monitored

Our data centers



AI in SAP Cloud ALM



Actionable Insights

Drives continuous improvement and turns the AI-driven journey into a virtuous cycle.



Adoption Initiatives

Organizational tasks to drive new behaviors and subsequent business impact.



Application Integration

Process centric tasks to bring the benefits of Artificial Intelligence to the right part of the business process.



Artificial Intelligence

The business impacting model that needs to be aligned with the business process objective.



Delivered

2025

2026+

DELIVERED
Dynamic Thresholds in Synthetic User Monitoring

Q4 2025
SAP Cloud ALM Conversational AI
Joule

Q4 2025
AI assisted creation of monitoring downtimes in Integration Monitoring

Q1 2026
Dynamic Thresholds in Health Monitoring

2026
Dynamic Thresholds in Job and Automation Monitoring

Speed-up SAP Cloud ALM Configuration

DELIVERED
Solving Tips of Detected Exceptions

Q4 2025 BETA
AI-assisted alert processing
Joule

Q4 2025
Alerting for detected Anomalies in Real User Monitoring

Q1 2026
AI-assisted Exceptions Pattern detection

2026
AI-assisted Exceptions Anomaly detection

DELIVERED
Change Point Detection in Real User Monitoring

Q4 2025 BETA
F2S requirements generation
LLM

Q4 2025
Joule in RISE with SAP Methodology
Joule

Q2 2026
AI-assisted compliance check generation
LLM

2026
Detect Anomalous Number of Messages in Integration Monitoring

Automate Problem Detection and Alert Resolution

Accelerate and Optimize Implementation Projects

Q4 2025 BETA
AI-assisted Dashboards
Joule

Q1 2026
AI-assisted Project Reports
Joule

2026
AI-Generated Test Cases

Unlock your ALM insights

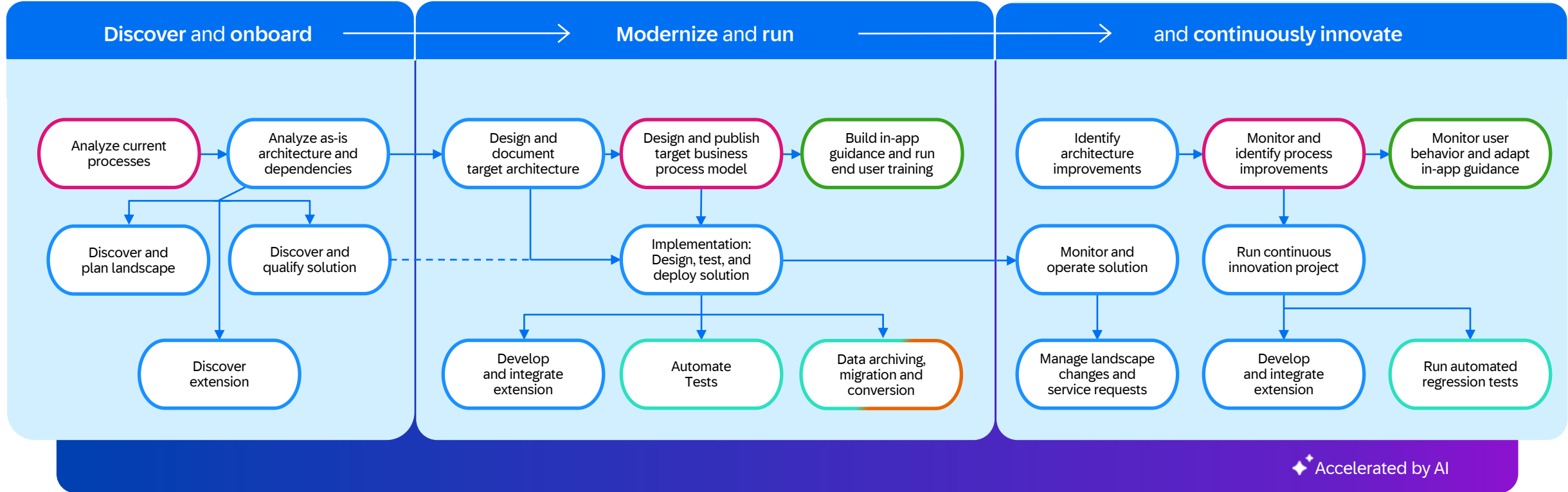
2026
AI-assisted Issues Detection and Resolution Agent
Agentic AI

This is the current state of future vision and may be changed by SAP at any time.

SAP Cloud ALM and the integrated toolchain

Step by step journey towards SAP Business Suite

Fundamental



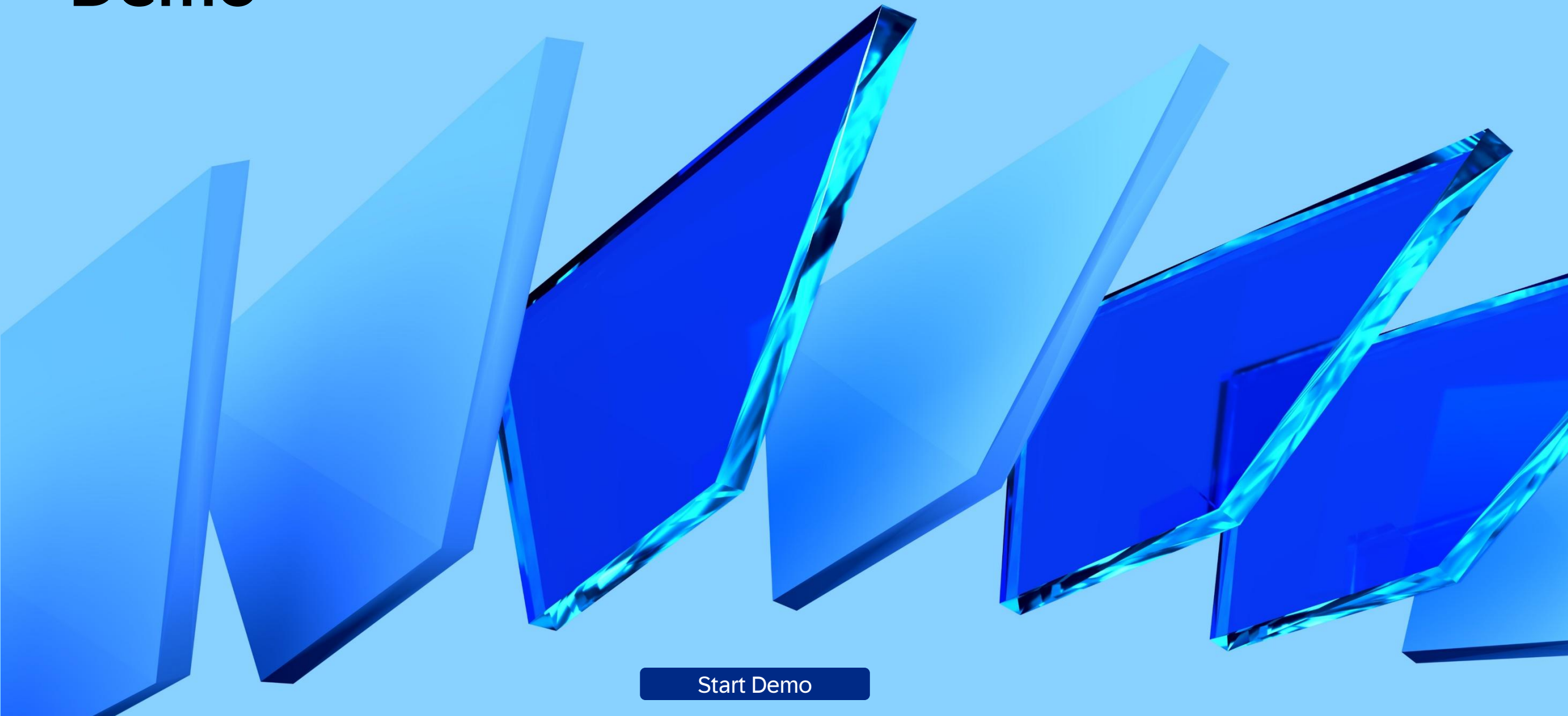
Categories

- People (Green outline)
- Processes (Pink outline)
- Applications (Blue outline)
- Data (Orange outline)
- Partner Solutions (Light Green outline)

Integration key

- Existing integration (Solid blue arrow)
- Integration on road map (Dashed blue arrow)

Demo



Start Demo

Transition from SAP Solution Manager to SAP Cloud ALM

31. 12. 2027

**SAP Solution Manager
End of Mainstream Maintenance**

What does that mean?

SAP Solution Manager will leave its Mainstream Maintenance on December 31, 2027.

What does that mean (starting January 1, 2028)?

- No delivery of legal changes
- No delivery of Support Packages
- No guarantee for technological updates (like new kernel versions for the support of new database versions and operating system versions)
- No new patches for non-ABAP components (for example, Java patches or front-end patches)
- No support of new interfaces
- No guaranteed SLAs
- Processing of problems is customer-specific

Detailed information can be found in SAP Notes [52505](#) and [3255311](#).

What should you do NOW?

**Plan your transition to
SAP Cloud ALM!**

But what are the benefits of SAP Cloud ALM?

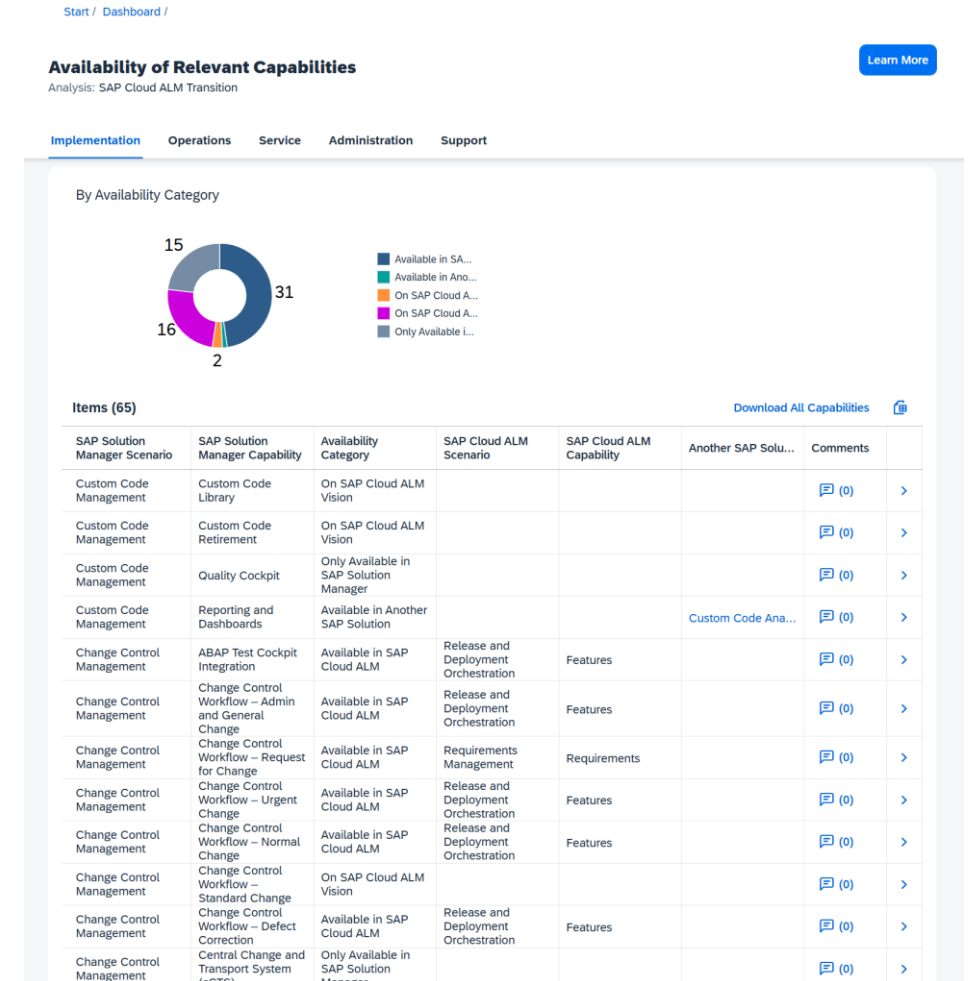
- Modern SaaS-based ALM solution for today and tomorrow
- Lower TCO compared to SAP Solution Manager → no patches or SPs, run for you by SAP
- Modern and flexible UI
- Functional scope way beyond SAP Solution Manager in many scenarios
- AI use cases only available in SAP Cloud ALM
- Easy to set up and quick onboarding of users
- Attractive for many customers who find SAP Solution Manager too complex to handle

What do you need to do now?

- Run the Readiness Check on SAP Solution Manager to understand what you are using
- Request your SAP Cloud ALM tenant
- Use the tenant to learn about SAP Cloud ALM, add trainings and learnings etc.
- Make a plan based on the results, consult Activate Methodology for project plan
 - Do you need to transfer data? Evaluate Selective Data Transfer (SDT)
 - Are you using ChaRM? Add dedicated analysis to your planning

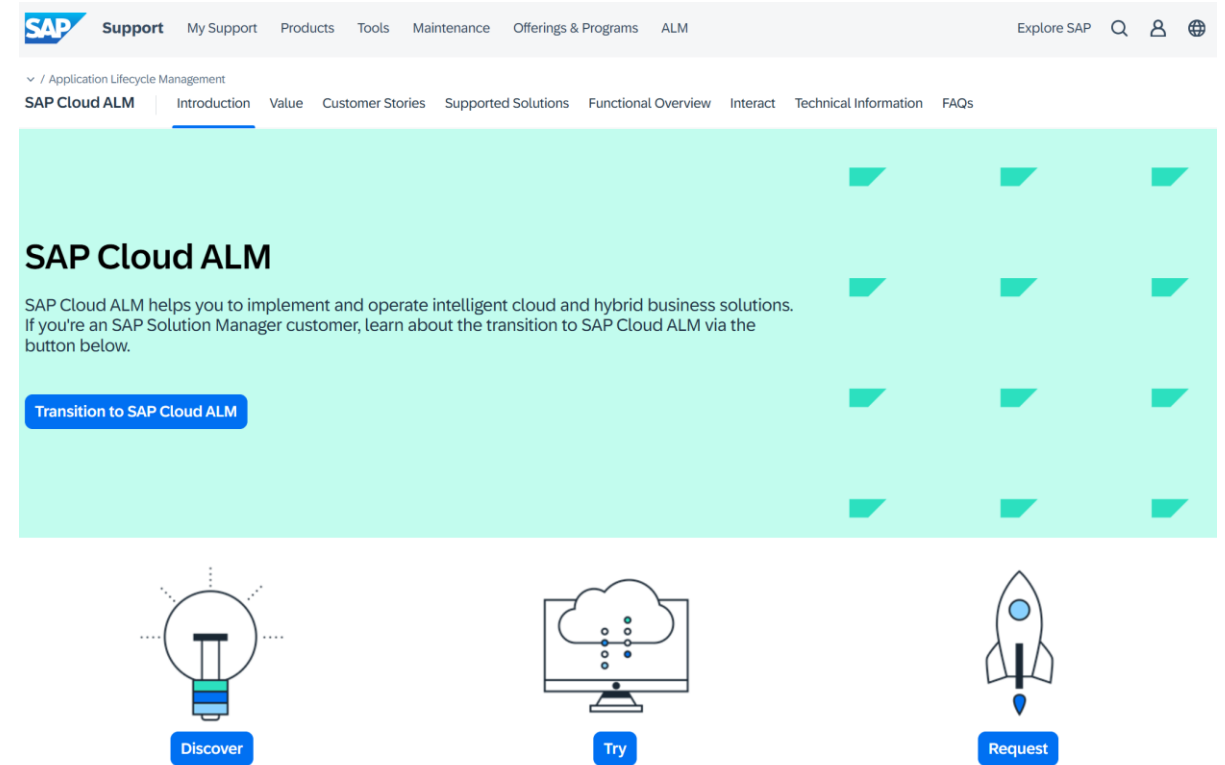
Run the Readiness Check on SAP Solution Manager to understand what you are using

Execute the [SAP Readiness Check for SAP Cloud ALM](#) on your SAP Solution Manager system to understand what you are using and where the functionality will be provided in SAP Cloud ALM (or somewhere else).



Request your SAP Cloud ALM tenant

Request your SAP Cloud ALM tenant via [SAP for Me](#).



The screenshot shows the SAP Cloud ALM website interface. At the top, there is a navigation bar with the SAP logo and 'Support' link, followed by links for 'My Support', 'Products', 'Tools', 'Maintenance', 'Offerings & Programs', and 'ALM'. On the right side of the navigation bar, there are links for 'Explore SAP', a search icon, a user profile icon, and a globe icon. Below the navigation bar, there is a breadcrumb trail: 'Application Lifecycle Management' > 'SAP Cloud ALM'. Under 'SAP Cloud ALM', there are several sub-links: 'Introduction', 'Value', 'Customer Stories', 'Supported Solutions', 'Functional Overview', 'Interact', 'Technical Information', and 'FAQs'. The main content area has a light green background and features the heading 'SAP Cloud ALM'. Below the heading, there is a paragraph: 'SAP Cloud ALM helps you to implement and operate intelligent cloud and hybrid business solutions. If you're an SAP Solution Manager customer, learn about the transition to SAP Cloud ALM via the button below.' A prominent blue button labeled 'Transition to SAP Cloud ALM' is positioned below the text. To the right of the main content area, there are four teal-colored chevron icons arranged in a 2x2 grid. At the bottom of the page, there are three icons: a lightbulb, a computer monitor with a cloud and data points, and a rocket. Each icon is accompanied by a blue button labeled 'Discover', 'Try', and 'Request' respectively.

Use the tenant to learn about SAP Cloud ALM, add trainings and learnings

Use your SAP Cloud ALM tenant to learn and understand the product.

Add learnings from the [SAP Cloud ALM Learning Portal](#) to your learning journey.

The screenshot shows the SAP Cloud ALM Learning Portal interface. At the top, there is a navigation bar with the SAP logo and 'Support' text. Below this, a breadcrumb trail reads 'Application Lifecycle Management / SAP Cloud ALM'. The main navigation menu includes 'Learning Portal' (which is highlighted), 'Introduction', 'Featured Learning Offering', 'Learning Journeys', 'Solution-Specific Learning', and 'Additional Resources'. The main content area has a teal background with the heading 'SAP Cloud ALM learning portal' and the subtext 'Your one-stop destination for all your educational needs.' Below this, a paragraph states: 'We offer a comprehensive learning experience designed to empower you to acquire new knowledge and enhance your skills.' This is followed by a bulleted list of three offerings: 'Featured learning offering', 'SAP Cloud ALM learning journeys', and 'Additional learning resources'. At the bottom, there are three columns of content: 'New SAP Cloud ALM customers' with a 'Welcome Session' button and 'Bi-weekly, local language support'; 'SAP Cloud ALM newcomers' with a 'Discover Webinar' button and 'Monthly, local language support'; and 'Consultants seeking advanced expertise' with a 'Deep-dive Series' button and 'High-frequency, ad-hoc for strategic topics'.

SAP Support

Application Lifecycle Management / SAP Cloud ALM

Learning Portal | Introduction | Featured Learning Offering | Learning Journeys | Solution-Specific Learning | Additional Resources

SAP Cloud ALM learning portal

Your one-stop destination for all your educational needs.

We offer a comprehensive learning experience designed to empower you to acquire new knowledge and enhance your skills.

- **Featured learning offering:** Regularly updated and vary based on the most popular, relevant, or recently launched learning opportunities.
- **SAP Cloud ALM learning journeys:** Build the skills you need at your own pace.
- **Additional learning resources:** Cover various SAP products and methodologies supported by SAP Cloud ALM, providing you with valuable how-to and deep-dive learning resources as well as continuous learning opportunities with events and other channels.

New SAP Cloud ALM customers	SAP Cloud ALM newcomers	Consultants seeking advanced expertise
Welcome Session	Discover Webinar	Deep-dive Series
<i>Bi-weekly, local language support</i>	<i>Monthly, local language support</i>	<i>High-frequency, ad-hoc for strategic topics</i>

“Special Question” 1: Do you need to transfer Solution Documentation data?

If you have built up solution documentation in SAP Solution Manager, you might want to move it to SAP Cloud ALM.

For this, SAP provides the [selective data transfer \(SDT\)](#) tool.

If you need guidance, there is an [Expert Guided Implementation \(EGI\) service for transition](#) to support you.

▼ / SAP Cloud ALM / Transition to SAP Cloud ALM

Selective Data Transfer from SAP Solution Manager to SAP Cloud...

Selective Data Transfer (SDT)

Move your solution documentation from SAP Solution Manager to SAP Cloud ALM.



The primary goal of the selective data transfer (SDT) is to ensure a seamless transition of solution documentation from SAP Solution Manager to SAP Cloud ALM. In general, the following steps need to be performed for a successful migration of data:

- **Scope:** Select and scope the data in SAP Solution Manager that should be migrated to SAP Cloud ALM
- **Export:** Download the selected data.
- **Adjust:** Adjust the data, if necessary (this is an optional step).
- **Import:** Upload data to SAP Cloud ALM
- **Validate:** Verify the uploaded data in SAP Cloud ALM for correctness

Use this [overview presentation](#) for a walk-through of the selective data transfer from SAP Solution Manager to SAP Cloud ALM. Also, the [SAP Readiness Check for SAP Cloud ALM](#) provides valuable information to prepare the selective data transfer.

“Special Question” 2: Do you use Change Request Management (ChaRM)?

If you are using Change Request Management in SAP Solution Manager, the transition depends on your actual footprint.

See the Readiness Check for ChaRM-relevant information regarding your transition planning.

In addition, please see the [ChaRM Transition Whitepaper](#) for details and transition scenarios.

Guidance for Transitioning from SAP Solution Manager Change Request Management to SAP Cloud ALM Change & Deployment Management

This document provides guidance for customers transitioning from Change Request Management (ChaRM) in SAP Solution Manager to SAP Cloud ALM. The transition approach varies based on customer size and complexity. Key considerations include:

Limited Customization

- SAP Cloud ALM offers less customization than SAP Solution Manager, particularly regarding the Post Processing Framework (PPF).
- Leverage available APIs (see Roadmap Explorer and Business API Hub) to adapt workflows. Workflows can be extended through utilizing external workflow engines like SAP Build Process Automation – Workflow Management.

Simplified Transaction Types

- SAP Cloud ALM's transaction type concept is less extensive than ChaRM's. Analyze your current usage and assess whether the current Feature workflow in SAP Cloud ALM suffice your needs. If that's not the case the option to extend the workflow through APIs mentioned above could be an option.



More “special cases”...

- Are you using **Focused Build** in SAP Solution Manager?
 - Similar functionality is planned in SAP Cloud ALM, mostly planned to be available by end of Q4/2025.

- Are you in a **regulated environment**?
 - Please see the [special information for regulated customers](#) for details.

- Are you using “**non-ALM**” **functionality** on top of SAP Solution Manager (LAW, CUA, SLD, System Recommendations, etc.)?
 - Please see the [Transition Center](#) for details.

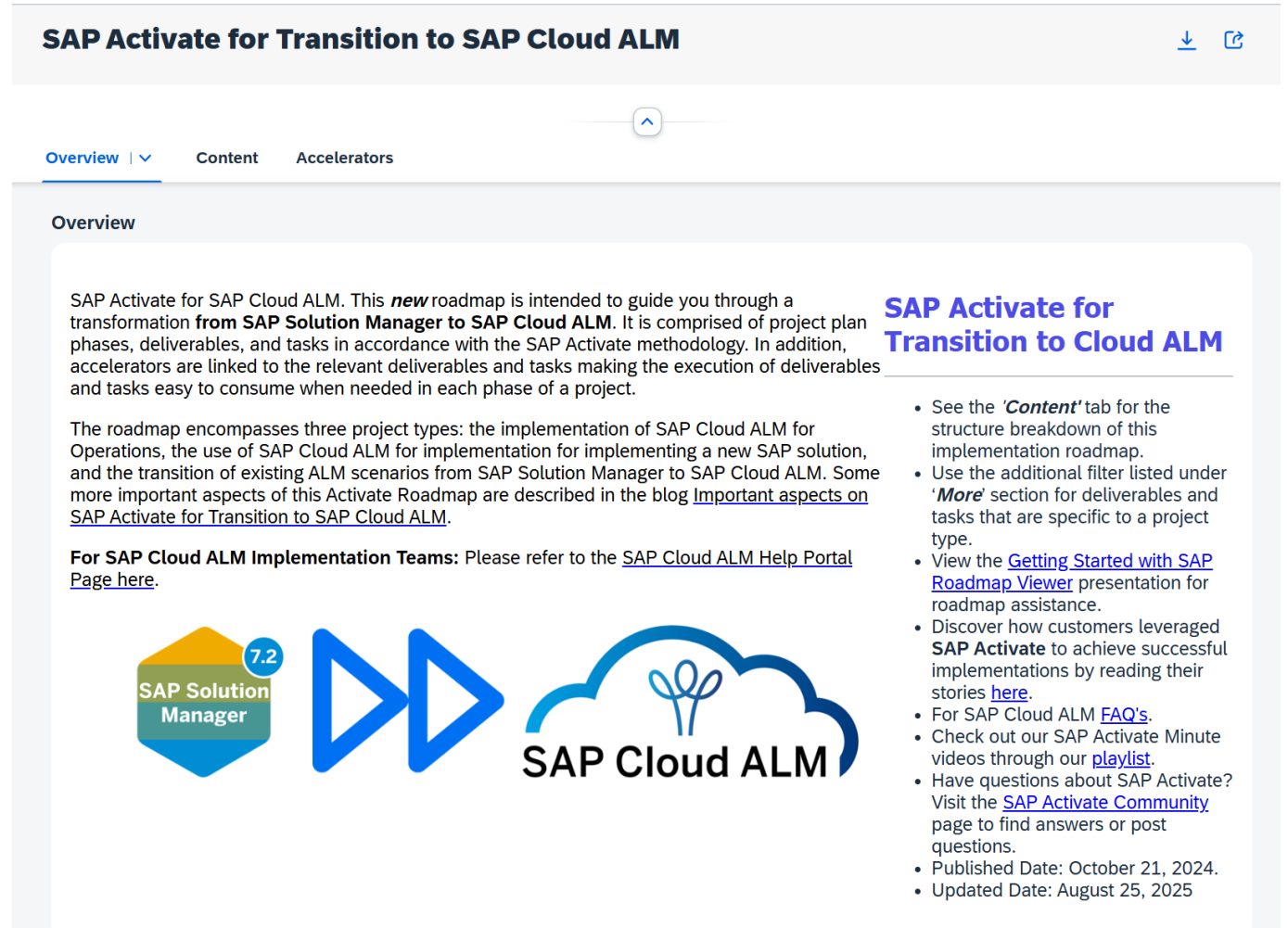
Make a plan based on the results, consult the SAP Activate Methodology for project planning

Plan your transition based on the results of the Readiness Check.

Move your scenarios one by one, start with operations use cases.

For best practices, consult the SAP Activate Methodology roadmap “[Transition to SAP Cloud ALM](#)”.

Pro tip: You can use SAP Cloud ALM as the project management tool for your transition from SAP Solution Manager!



The screenshot shows the SAP Activate for Transition to SAP Cloud ALM roadmap page. The page title is "SAP Activate for Transition to SAP Cloud ALM". The navigation menu includes "Overview", "Content", and "Accelerators". The "Overview" section is active. The main content area contains the following text:

SAP Activate for SAP Cloud ALM. This **new** roadmap is intended to guide you through a transformation **from SAP Solution Manager to SAP Cloud ALM**. It is comprised of project plan phases, deliverables, and tasks in accordance with the SAP Activate methodology. In addition, accelerators are linked to the relevant deliverables and tasks making the execution of deliverables and tasks easy to consume when needed in each phase of a project.

The roadmap encompasses three project types: the implementation of SAP Cloud ALM for Operations, the use of SAP Cloud ALM for implementation for implementing a new SAP solution, and the transition of existing ALM scenarios from SAP Solution Manager to SAP Cloud ALM. Some more important aspects of this Activate Roadmap are described in the blog [Important aspects on SAP Activate for Transition to SAP Cloud ALM](#).

For SAP Cloud ALM Implementation Teams: Please refer to the [SAP Cloud ALM Help Portal Page here](#).

Below the text, there is a diagram showing the transition from SAP Solution Manager (version 7.2) to SAP Cloud ALM. The diagram consists of three elements: a yellow and green hexagon labeled "SAP Solution Manager 7.2", a blue double arrow pointing right, and a blue cloud icon labeled "SAP Cloud ALM".

On the right side of the page, there is a section titled "SAP Activate for Transition to Cloud ALM" with a list of bullet points:

- See the '**Content**' tab for the structure breakdown of this implementation roadmap.
- Use the additional filter listed under '**More**' section for deliverables and tasks that are specific to a project type.
- View the [Getting Started with SAP Roadmap Viewer](#) presentation for roadmap assistance.
- Discover how customers leveraged **SAP Activate** to achieve successful implementations by reading their stories [here](#).
- For SAP Cloud ALM [FAQ's](#).
- Check out our SAP Activate Minute videos through our [playlist](#).
- Have questions about SAP Activate? Visit the [SAP Activate Community](#) page to find answers or post questions.
- Published Date: October 21, 2024.
- Updated Date: August 25, 2025

What's next for you?

Execute your plan!

Are you using operations → move the use cases to SAP Cloud ALM one by one

For implementation, start using SAP Cloud ALM

Do you need to move solution documentation? → run SDT, check, and move data meaningfully

Do you use ChaRM? → plan the move according to the whitepaper

Do you need support?

Transition Center

Your first stop for all information around the transition from SAP Solution Manager to SAP Cloud ALM should always be the [Transition Center](#). Here, you'll find up-to-date information around all transition topics.

SAP Services

Are you looking for more dedicated support? Then please check out [SAP's services offerings](#) around the transition.

ALM Partner

Are you an ALM partner and want to provide dedicated transition support for your customers? Then please send an e-mail to alm_partner@sap.com and request to join our transition expert community.

Wrap-Up

ALM webinars



3rd Wednesday of every month

Focus topics around ALM

Target group: ALM practitioners EMEA / NA

SAP Community Call for ALM

Host:
Tonja Kehrer

The banner features a purple background with a pink-to-purple gradient triangle on the right side. A circular portrait of the host, Tonja Kehrer, is positioned in the bottom right corner.

SAP Community Call for ALM APJ edition

Host:
Mohammed Suhaib

The banner has a blue background with a light blue-to-blue gradient triangle on the right side. A circular portrait of the host, Mohammed Suhaib, is in the bottom right corner.

4th Wednesday of every month

Focus topics around ALM

Target group: ALM practitioners in APJ

SAP Community Call for ALM Partners

Host:
David Birkenbach

The banner features an orange background with a yellow-to-orange gradient triangle on the right side. A circular portrait of the host, David Birkenbach, is located in the bottom right corner.

Once per quarter

Focus topics around ALM

Target group: ALM partners

[Register here!](#)

SAP ALM Summit EMEA 2026



Where to Find More Information

Product information

- [SAP Cloud ALM overview](#)
- [SAP Cloud ALM for Implementation](#)
- [SAP Cloud ALM for Operations](#)
- [SAP Cloud ALM for Service](#)

Onboarding

- [How to request SAP Cloud ALM?](#)
- [How to set up SAP Cloud ALM?](#)

Stay current

- [Events](#)
- [Newsletter](#)
- [Community](#)

Additional information

- [Documentation](#)
- [Supported Solutions](#)
- [SAP Cloud ALM usage rights](#)
- [Product Road Map](#)

Training

- Learning Journey: [SAP Cloud ALM for Implementation](#)
- Learning Journey: [SAP Cloud ALM for Operations](#)
- OpenSAP Training: [Hire to Retire – Strategy, Implementation, and Operations](#)
- Expert Guided Implementation service ([register](#))
- Mission “Onboarding and first steps” ([start](#))

Thank you.

Benjamin Schneider

SAP ALM Product Expert

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benjamin.schneider@sap.com