

SAPSA ALM Fokusgrupp

2022-10-28

Agenda

- Welcome & Introduction
- Summary/Insights SAP ALM Summit EMEA
 - https://content.dm.ux.sap.com/content/dam/digitalassets1dx/customimages/events/alm-summit-emea-2022/SAP_ALM_Summit_EMEA_2022_Agenda_14102022.pdf
- Impuls 2022
- Other

Following slides are from session below

SAP ALM Summit 2022
Shape your future ALM strategy!



Must Know: SAP Solution Manager Maintenance Strategy and Transition to SAP Cloud ALM

Marc Thier, Benjamin Schneider, SAP

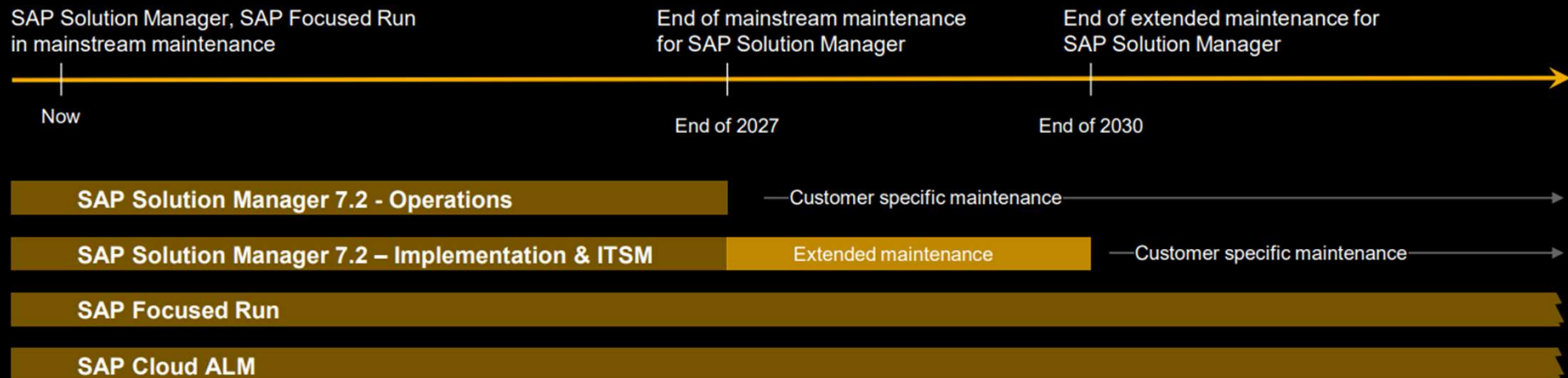
October 2022

SAP ALM Platforms – Planned Product Availability Strategy

SAP Solution Manager follows the maintenance strategy of the SAP Business Suite

- Extended maintenance for process management, test suite, change & release management and ITSM in SAP Solution Manager 7.2 is automatically included in the optional extended maintenance for the SAP Business Suite 7
- SAP Solution Manager 7.2 is supported beyond 2030 – in customer-specific maintenance*
- There are **no plans for further releases** after SAP Solution Manager 7.2

SAP Cloud ALM and SAP Focused Run are not dependent on the SAP Business Suite allowing mainstream maintenance beyond 2030. SAP plans no further on-premise product in the ALM portfolio.



Maintenance Phases

Maintenance and support delivery in all phases requires a valid active support contract

Mainstream Maintenance	Extended Maintenance*	Customer Specific Maintenance
<p>Full scope of maintenance and support, including e.g.</p> <ul style="list-style-type: none"> • Support packages • Problem resolution • Global support backbone • Mission critical support • Service level agreements** 	<p>Scope of support similar as in mainstream maintenance</p> <p>However, technical limitations and/or other restrictions might require an upgrade to newer releases of SAP Business Suite 7 related</p> <ul style="list-style-type: none"> • applications • enhancement packages • add-ons • or other technical components <p>or may limit delivery of maintenance and support</p>	<p>Restrictions in maintenance and support service scope apply, including:</p> <ul style="list-style-type: none"> • No delivery of new support packages • No guarantee for technological updates (e.g. no new kernel versions for new database or operating system versions) • No support of new interfaces • Customer-specific problem resolution for known problems only; may include a fee for solving new problems • No service level agreements** • No remote support to evaluate latest enhancement package based on a release in customer-specific maintenance**

* Currently offered for SAP Business Suite 7 core applications and related add-on products, from 2028 to 2030, at an additional fee of 2% on the maintenance base for all support offerings

** As part of SAP Enterprise Support

See SAP Release and Maintenance Strategy, SAP Notes 2881788 and 52505 and SAP Support Portal for more details

Third-party runtime databases are not affected; treatment of third-party runtime databases after 2025 will be announced once coverage from these vendors is confirmed

Transition Strategy from SAP Solution Manager to SAP Cloud ALM

SAP Cloud ALM is the Go-to platform for ALL new customers and ALL SAP Solution Manager customers.



Adopt SAP Cloud ALM for service and operations **NOW**

Reasons for immediate action

- Less customer effort for updates and agent administration
- Ease of use and consumption
- Functional enhancements for cloud products
- Access to the Service and Support network with data lake, ML and AI integration

Adopt SAP Cloud ALM for implementation **at your own pace**

Continue to use SAP Solution Manager to complete your move to SAP S/4HANA or if SAP Cloud ALM for implementation is not sufficient (yet)

- Standard functionality for Test, Change Control & Solution Documentation with daily delivery throughout 2023
- Advanced functionality for Charm & Solution Documentation later and with Partner functionality

Use SAP Cloud ALM for fast pace cloud implementations

Complement your operations needs with SAP Focused Run

While SAP Cloud ALM is designed to be sufficient for the vast majority of customers, SAP Focused Run can complement SAP Cloud ALM for advanced operations use cases.



SAP Solution Manager

SAP Cloud ALM

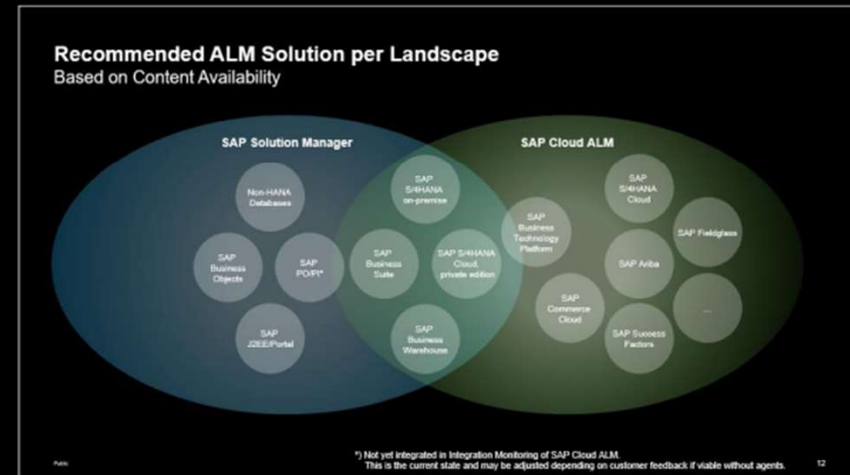
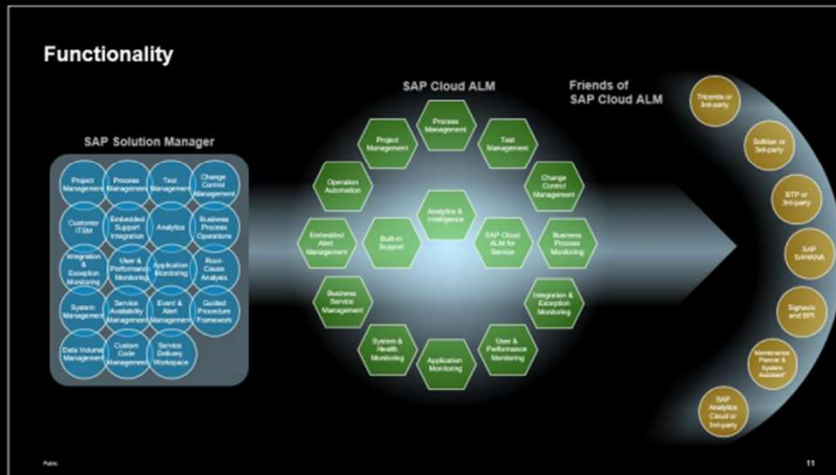
Add SAP Focused Run if SAP Cloud ALM is not sufficient:

- Dedicated system management
- Large on-premise landscapes & high volume application monitoring
- Multiple customer enablement
- Embedded operation automation & cross use case analytics

SAP Focused Run

- at customer
- at SAP
- at partner

Aspects of the transition from SAP Solution Manager to SAP Cloud ALM



Customer benefits powered by SAP Cloud ALM architecture

- Consistent user experience
- Simplified architecture **without agents** and other managing components
- SAP SaaS solution with **no installation and maintenance effort** for customers
- Daily deployment, **bi-weekly feature releases**
- Open for **own content and extensions**
- Connectivity to SAP Solution Manager via generic APIs, but no productized integration

Guidance and Support for the Transition to SAP Cloud ALM

SAP fully supports you with

- Readiness Check for SAP Cloud ALM*
- Transition Methodology to SAP Cloud ALM*
- Roadmap and Implementation Services
- Tools for selected data transfer of solution documentation and test cases*
- APIs for data transfer and 3rd-party integration
- Guidance for typical customer situations
- All you need to know in the SAP Support Portal*

Use your transition to SAP Cloud ALM to rethink and simplify your ALM processes.

At the SAP ALM Summit EMEA, we offer a dedicated track for the transition from SAP Solution Manager to SAP Cloud ALM.

Dedicated track available at the SAP ALM Summit on **Day 3**

- Must know
- Implementation use cases
- Operations use cases
- SAP offerings for transition

* This is the current state of future vision and may be changed by SAP at any time. 23

On-premise focus



Situation today

You are on-premise-centric

You are using SAP Business Suite

You are using SAP Solution Manager for Implementation and Operations

You are planning (or in the process) of implementing SAP S/4HANA on-premise until 2028



Situation 2028

You are on-premise-centric

you are using SAP S/4HANA on-premise

You are using SAP Cloud ALM for implementation, operations and service

Recommended next steps:

Use SAP Cloud ALM for operations and service

Finish your SAP S/4HANA implementation with SAP Solution Manager, then transition to SAP Cloud ALM for implementation

SAP S/4HANA Cloud implementation



Situation today

A business unit plans to implement SAP S/4HANA Cloud

Other parts of the company use SAP Solution Manager to manage change and drive innovation in SAP Business Suite or intelligent enterprise



2028

You are using SAP Cloud ALM for implementation, operations and service for the intelligent enterprise

Recommended next steps:

Use SAP Cloud ALM for operations and service

Implement SAP S/4HANA Cloud with SAP Cloud ALM, use this for upskilling

Continue to use SAP Solution Manager to drive innovation and follow SAP Cloud ALM for implementations roadmap

Extensive Solution Documentation / Test Suite & Test Automation footprint



Situation today

You are on-premise-centric

You are using SAP Business Suite or SAP S/4HANA

You have invested in Solution Documentation, Test Suite and/or test automation

Massive amount of documents in KW

Automated test cases



2028

You are using SAP Cloud ALM for implementation, operations and service for the intelligent enterprise

Recommended next steps:

Use SAP Cloud ALM for operations and service

Wait until required functionality is available, continue to use SAP Solution Manager

Documents from KW move to document mgmt. services (BTP / Sharepoint / Google etc.)

Test automation: If the provider is integrated with SAP Cloud ALM, test cases need to be re-imported

If the provider is not integrated, test cases must be migrated to the provider first and then re-imported

Change Request Management



Situation today

You are in a regulated environment and/or have a complex ChaRM setup (i.e. two-tier landscape, Retrofit, digital signatures etc.)



2028

You are using SAP Cloud ALM for implementation, operations and service for the intelligent enterprise

Recommended next steps:

Wait until required SAP Cloud ALM functionality is available, then evaluate transition (possibly with partner)

(continuous delivery planned throughout 2024)

On-premise focus beyond 2027



Situation today

Operations of ABAP-based SAP products on-premise beyond 2027 (e.g. SAP ECC, SAP Business Suite, SAP BW)



2028

Continued operations of ABAP-based SAP products on-premise beyond 2027 (e.g. SAP ECC, SAP Business Suite, SAP BW)

Recommended next steps:

Evaluate SAP Cloud ALM advantages over SAP Solution Manager, otherwise evaluate SAP Focused Run for Application Operations or move to service partner using SAP Focused Run

Long-term operations of non-ABAP / non-HANA products



Situation today

Long-term operations of non-ABAP / non-HANA products (e.g. SAP Business Objects, SAP Enterprise Portal etc.)



2028

Continued operations of non-ABAP / non-HANA products (e.g. SAP Business Objects, SAP Enterprise Portal etc.)

Recommended next steps:

Evaluate SAP Focused Run for Application Operations, or move to service partner with SAP Focused Run

Evaluate SAP Cloud ALM for Business Process Monitoring and Business Service Management

Customers with “other” ALM solutions



Situation today

You are using a 3rd-party (non-SAP) tool for Application Lifecycle Management



2028

You are using SAP Cloud ALM for implementation, operations and service for the intelligent enterprise

Recommended next steps:

Evaluate SAP Cloud ALM for implementation, operations and service

Check API Business Hub for APIs available for data transfer to SAP Cloud ALM, and check 3rd-party software possible migration options

If necessary, evaluate SAP Focused Run for advanced operations needs

Following slides are from session below

SAP ALM Summit 2022 | **EMEA**
Shape your future ALM strategy!

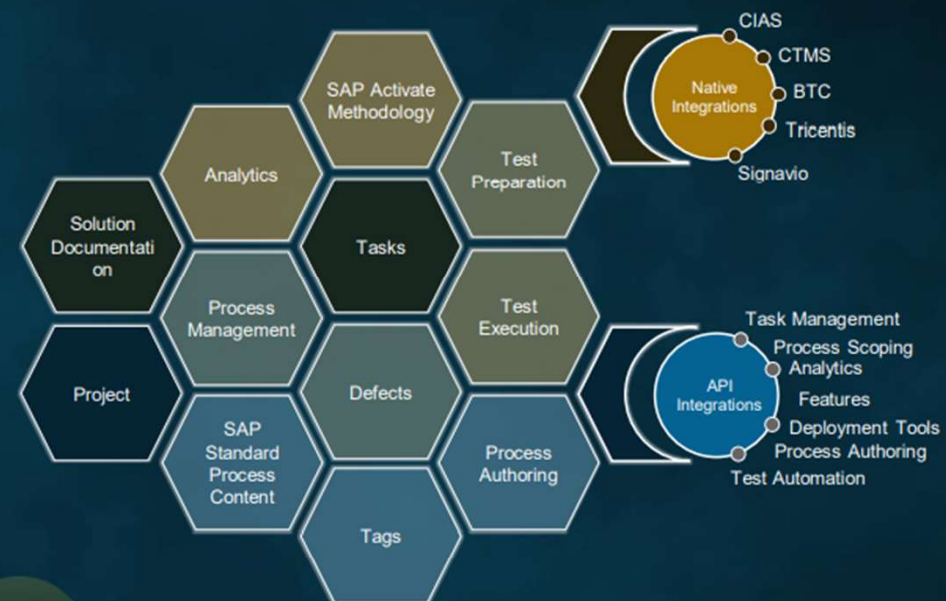
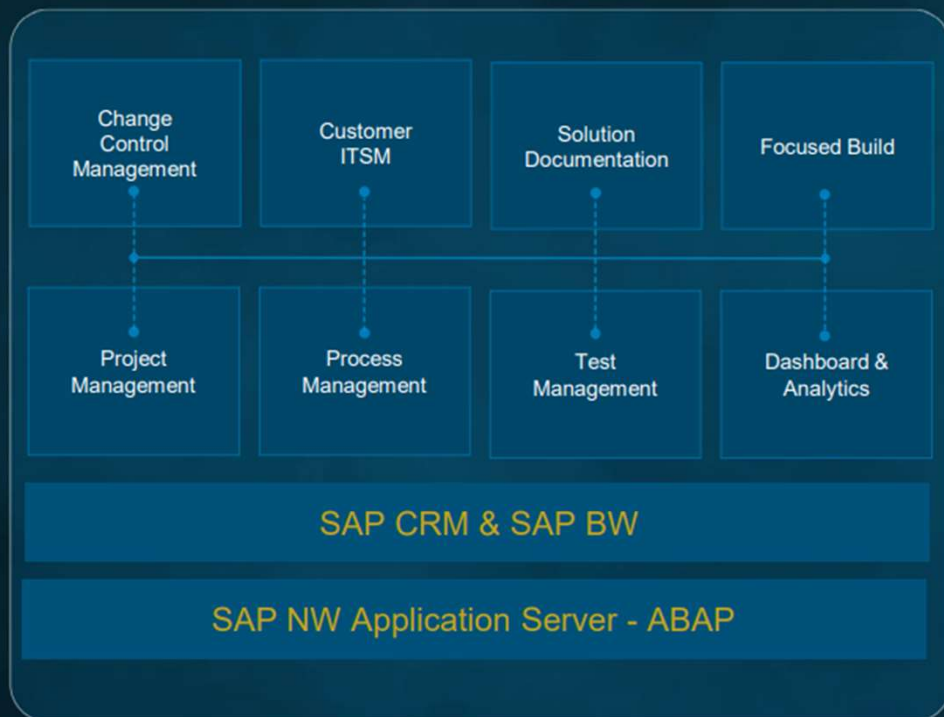


SAP Cloud ALM – Overview and Roadmap

Michael Klöffler, Chief Product Owner for Implementation

October 2022

Transition from SAP Solution Manager to SAP Cloud ALM



SAP Business Technology Platform

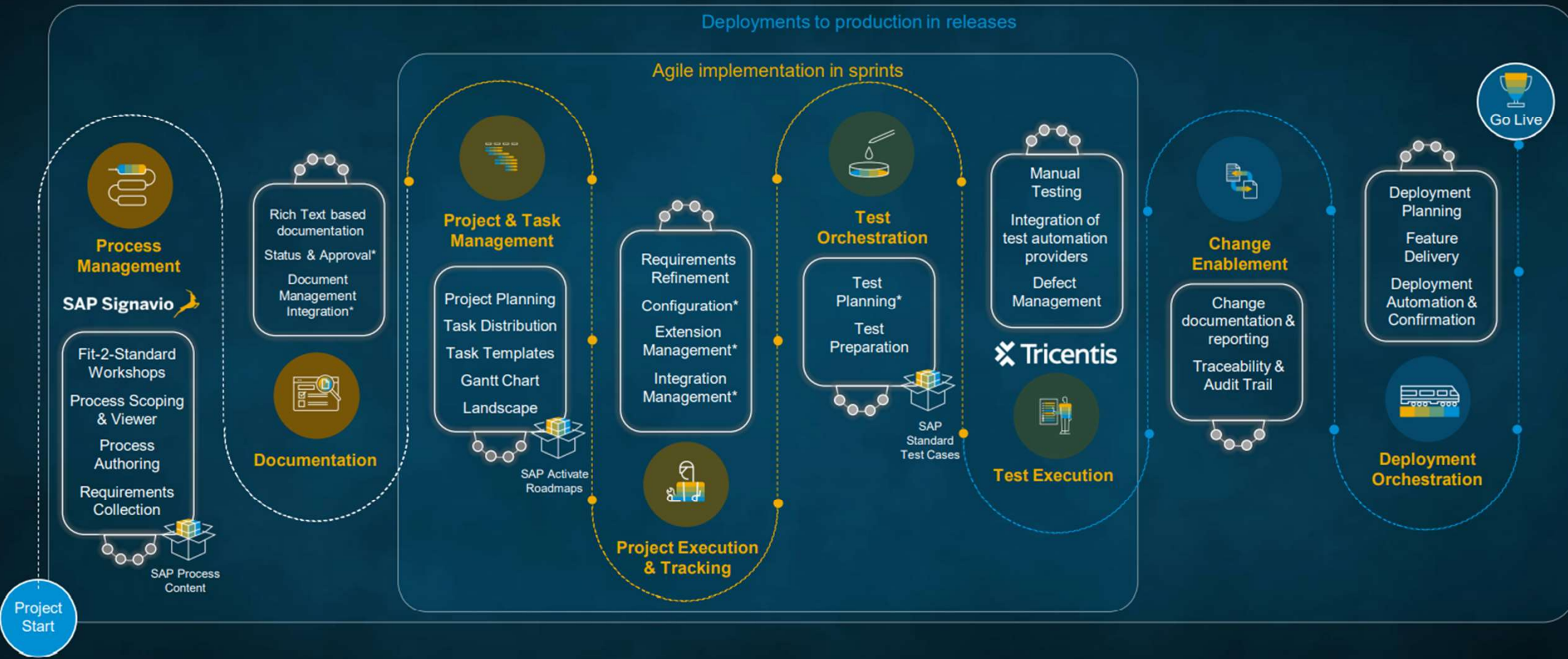
SAP Cloud ALM is Cloud Native, Disruptive Innovation



- Monolithic Infrastructure
- On mature ABAP platform
- Extension of CRM with customizing
- Feature Packs and Support Packs
- Supporting 2 major releases per year, requiring long implementation and test phases
- Managing On Prem complexity centered around ABAP transports
- Rethought and built from scratch on SAP Business Technology Platform
- Cloud Native Development with daily deliveries, forthrightly features
- Built for the cloud in the cloud
- Focused on agile delivery with Incremental enhancements
- Supporting Continuous Feature Delivery (CI/CD)
- Start with open and flexible mindset
- Can be consumed microservice by microservice

Transformation to SAP Cloud ALM is not just a technical conversion, it is also a mind shift towards the cloud and a new working model

Capabilities in detail



Major Innovations in SAP Cloud ALM

Process Hierarchies

Process Hierarchies in SAP Cloud ALM

Export Process with Built Energy: Enhanced FTS with SAP Cloud ALM process management and how it integrates with SAP Signavio
October 19, 02:10 PM

One common process structure for the customer solution

- Integrated with all entities in SAP Cloud ALM
- Can be manually created or uploaded from existing sources, like SAP Solution Manager or SAP Signavio

Solution Documentation

Documentation in SAP Cloud ALM

Export Solution with Sims, Seibler: Unlocks the value of the new solution documentation in SAP Cloud ALM
October 19, 04:30 PM

Solution Documentation in SAP Cloud ALM

New Microservice for Solution Documentation

Roadmap for Solution Documentation

Transition

Transition to SAP Cloud ALM

Export Solution with Best Practice & Microsoft Office: Moves to the future implementation scenarios in SAP Cloud ALM
October 20, 10:00 AM

Transition scope

Category	Item	Planned state transfer
Project Management	Project Management	Project Management
	Project Management	Project Management
	Project Management	Project Management
	Project Management	Project Management
SAP Signavio	SAP Signavio	SAP Signavio
	SAP Signavio	SAP Signavio
	SAP Signavio	SAP Signavio
	SAP Signavio	SAP Signavio
SAP Cloud ALM	SAP Cloud ALM	SAP Cloud ALM
	SAP Cloud ALM	SAP Cloud ALM
	SAP Cloud ALM	SAP Cloud ALM
	SAP Cloud ALM	SAP Cloud ALM

Transition Process

Test Automation

Test Automation in SAP Cloud ALM

Export Solution with Nicolas Abadie: Orchestrate your test activities with SAP Cloud ALM
October 20, 09:00 AM

- SAP Cloud ALM covers
 - Test Preparation
 - Test Execution
 - Manual testing
 - Integration of automated testing tools
 - Defect Management
 - Test Analytics
- With the integration of Tricentis test automation (cloud)
 - Usage rights included in Enterprise Support for testing of SAP solution
 - Automated setup and integration into SAP Cloud ALM
 - Availability planned for Q1 2023

Change Management

ChaRM goes SAP Cloud ALM

Export Solution with Moritz Gruber: Change Request Management goes SAP Cloud ALM - get the facts
October 21, 12:15 PM

SAP Cloud ALM - integrated view on types of changes

Mapping of existing functionality

Roadmap for Change & Deploy

SAP Cloud ALM – Our path towards the peak

