

From Process Insights to Improvement with

SAP Business Process Intelligence



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SAP BPI Global Center of Excellence



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For all recent and planned innovations, potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms.



Organisations Face the Challenge of an Ever-Changing Process Landscape

Three key factors are driving the change

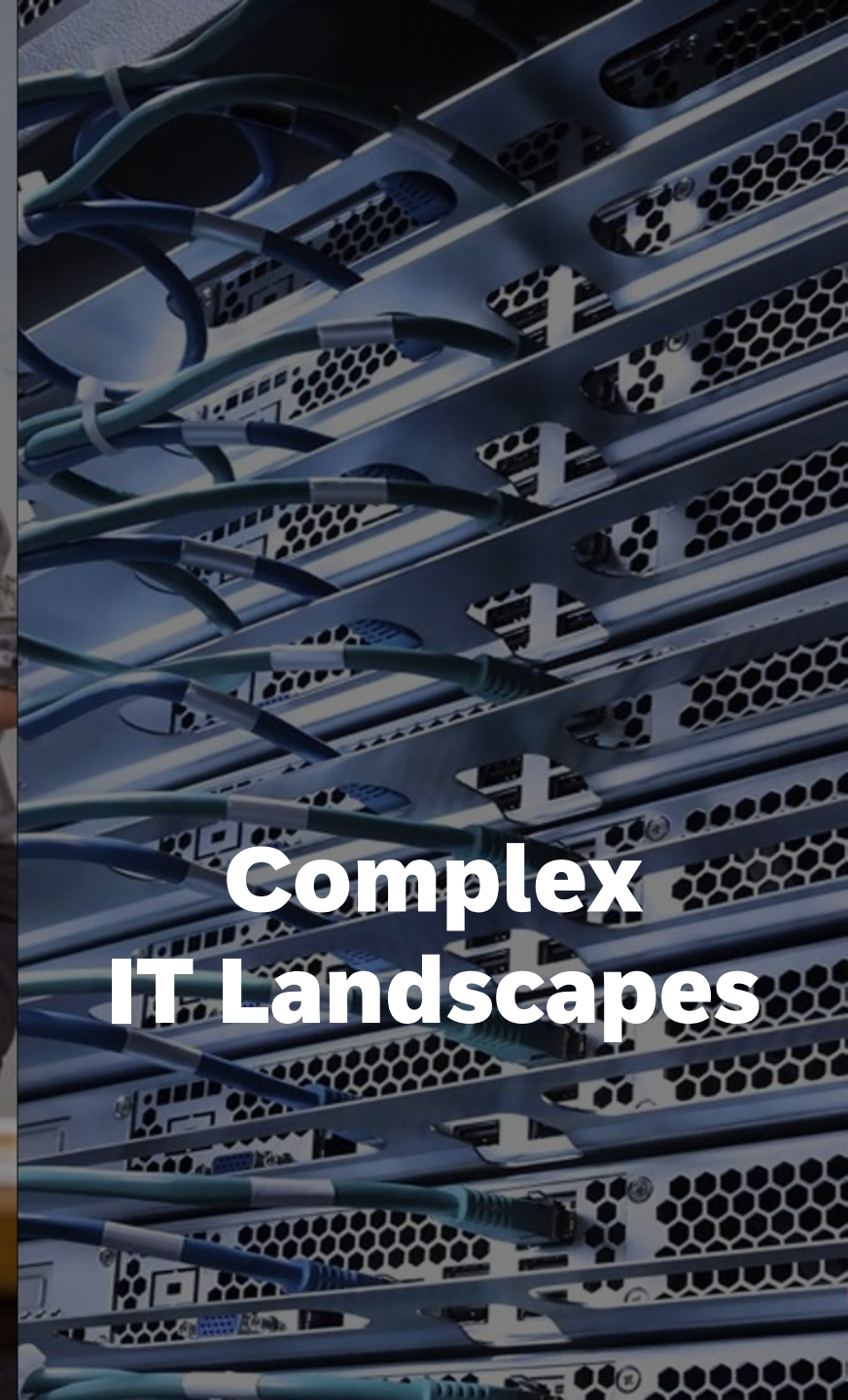




**Volatile
Markets**



**Limited
Resources**



**Complex
IT Landscapes**



smart

End-to-end
Business Process Intelligence
from insight to action



simple

Quick time to value with
low-code/no-code automation
for everyone



scale

Scale automation
of any core business application
with intelligence

At SAP, the automation and optimization of Business Processes at large scale has been our DNA **since 1972**.

Only SAP makes Process Automation accessible for everyone to build and run business-critical automations on core systems.

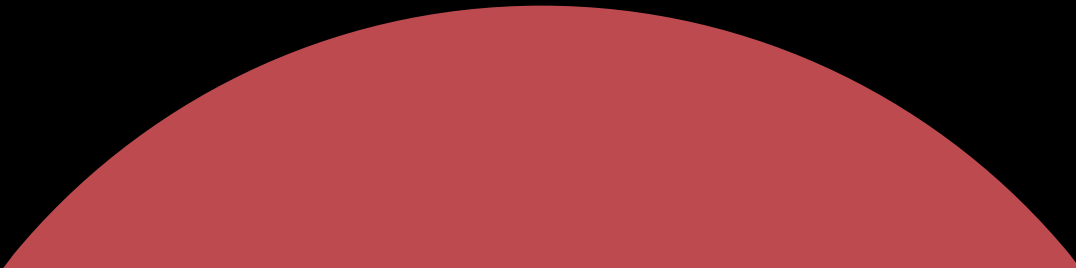
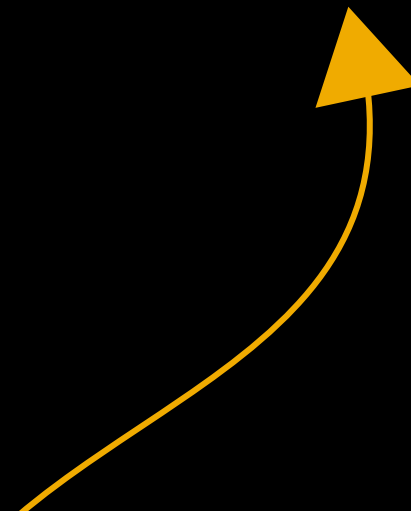
We help our customers **innovate** their Business Processes in an ever-changing world!

The SAP logo is displayed in white, bold, sans-serif capital letters on a blue background that tapers to the right.



SAP Business Process Intelligence

A holistic approach for a sustainable success



Process Management

Process Mining Chat Bots

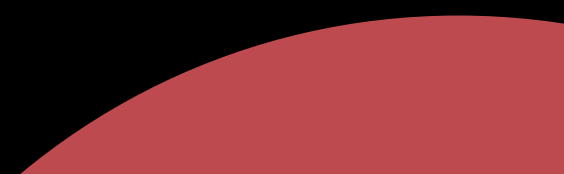
Robotic Process Automation

Artificial Intelligence Process Modelling

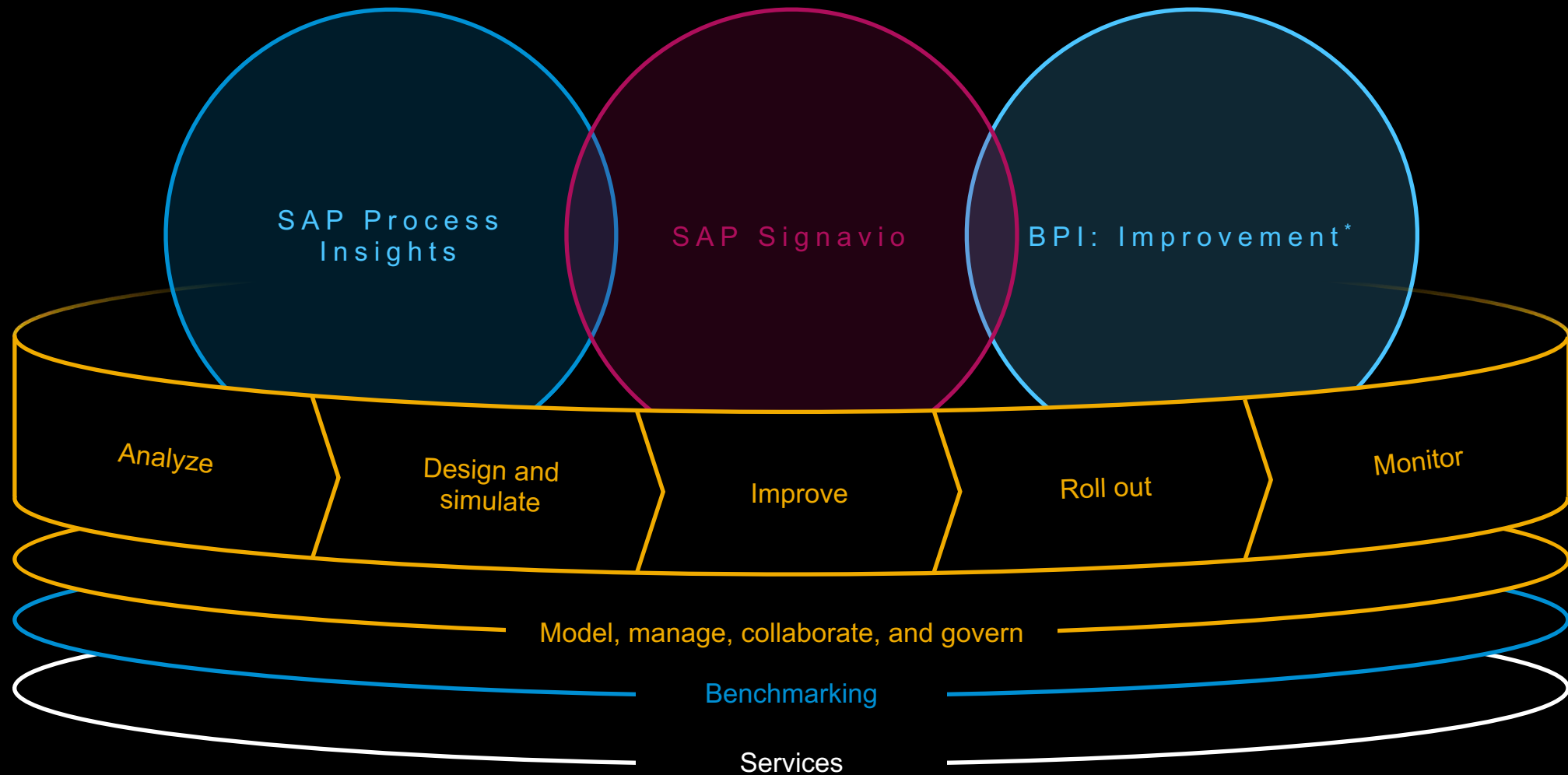
Workflow Management

Business Intelligence

Collaboration **Process Simulation**



Business Process Intelligence (BPI) from SAP enables organizations to understand, innovate, and transform all their business processes continuously



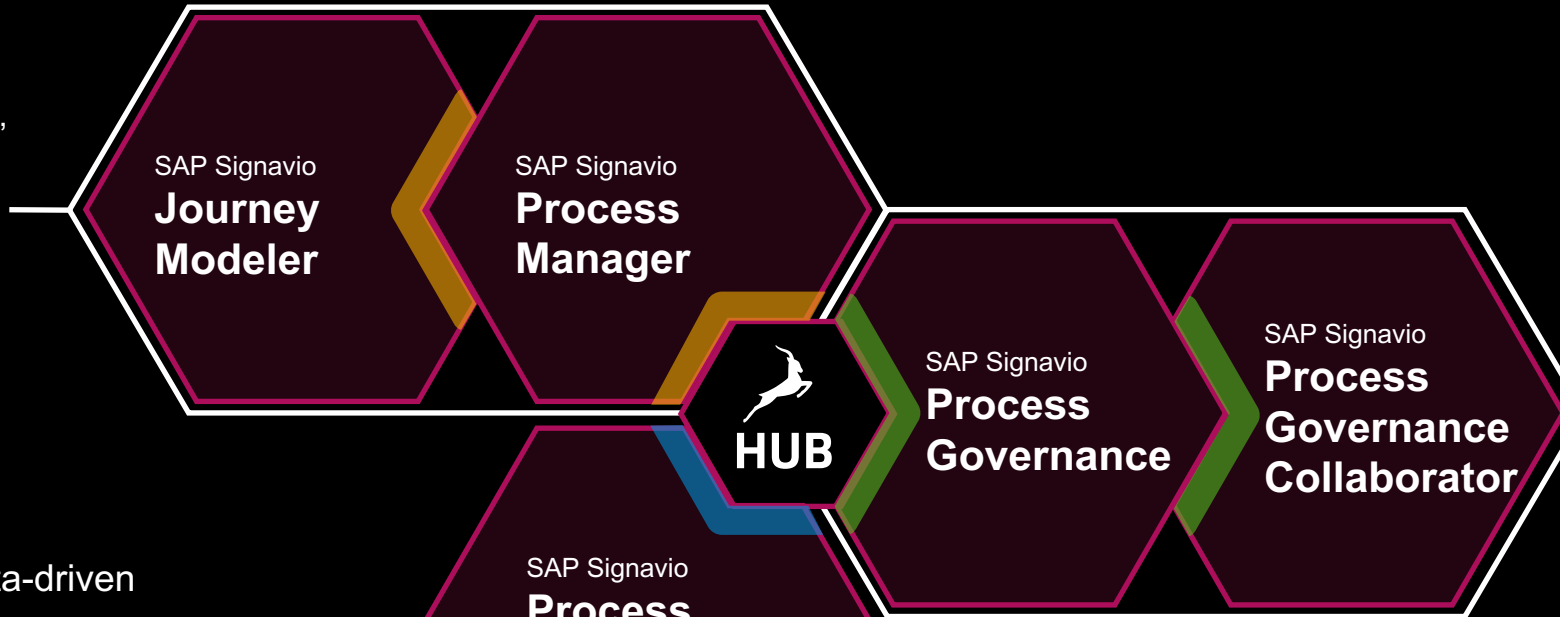
Business process intelligence is an end-to-end transformation solution

Collaboration hub

Enable insights consumption and enterprise collaboration



Capture, document, compare, and simulate your process portfolio, design customer journeys



Leverage a human-centric workflow engine to execute tasks and enable your integrated governance

Embrace a data-driven approach to discover, analyze, and mine your end-to-end processes

Locate and prioritize process improvement potential for specific SAP systems

Repair and enhance processes to improve effectiveness and efficiency, and improve business user productivity

SAP Process **Insights**

SAP

Process Insights

for SAP ECC &
SAP S/4HANA



SAP Process Insights - the fastest path to process excellence for SAP Customers

Get insights instantly

Use automated, advanced process data extraction and continuous updates, for a clearer understanding of business processes end-to-end

Narrow your focus

With the root cause analysis capability, drill down to find out where your issues really lie

SAP Process
Insights

Connect the dots

Foster collaboration between decision-makers, business professionals, and IT experts through an intuitive, user-friendly application

Start improving right away

Leverage the data-driven process improvement recommendations, focusing on corrective actions, best practices and relevant SAP applications

This slide covers the scope at release 1.1 in October 2021: more content is planned to come

SAP Process Insights has an unrivaled and constantly growing out-of-the-box content coverage¹

20+
Process Flows

50+
Process Performance Indicators

15+
Correction Recommendations

450+
Innovation Recommendations

for:

7

Lines of Business



Finance



Sourcing and Procurement



Sales



Supply Chain



Manufacturing



Asset Management



Service

5

End-to-End Processes



Lead to Cash



Source to Pay



Plan to Fulfill

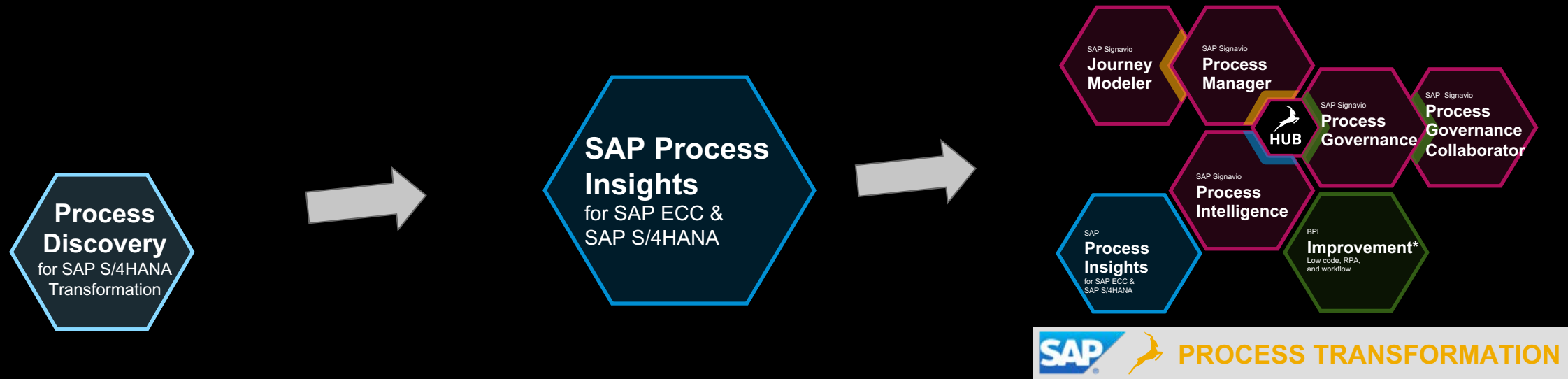


Finance



Acquire to Decommission

Process Excellence for SAP ECC & S/4HANA customers



1 Start with **Process Discovery** or **Pathfinder***

Free of charge

This free tool will help executives focus their attention on the most important process performance issues

Get started here:
www.s4hana.com
www.sap.com/pathfinder

2 **SAP Process Insights** for immediate value

Subscription

Continuous monitoring and improvement of your company's business processes

Prepare your processes for the SAP S/4HANA transformation

Quick insights leading to quick results

3 **Business Process Intelligence** product portfolio for full business transformation

Process design, documentation and governance

Process mining (across SAP & non-SAP systems)

Journey Modelling

Collaborative business transformation

A woman with curly hair, wearing a light-colored plaid shirt, is sitting at a desk in an office. She is smiling and talking on a mobile phone held to her ear with her left hand. Simultaneously, she is balancing a multi-colored ball (yellow, purple, and white) on the tip of her right index finger. The background shows a typical office environment with computer monitors, framed pictures on the wall, and a bright window on the left. A large, bold, black text overlay is positioned in the lower-left quadrant of the image.

DEMO

BPI Improvement with SAP Intelligent RPA

BPI

Improvement

Low code, RPA,
and workflow



Criteria for Selecting Processes for Automating with RPA

Manual & Repetitive



Consolidate and manipulate data from multiple data sources, e.g. MS Excel, vendor portal, SAP systems

High Volume



Handling process steps several times a day like copy & paste e.g. data migrations, approvals

Multiple Systems

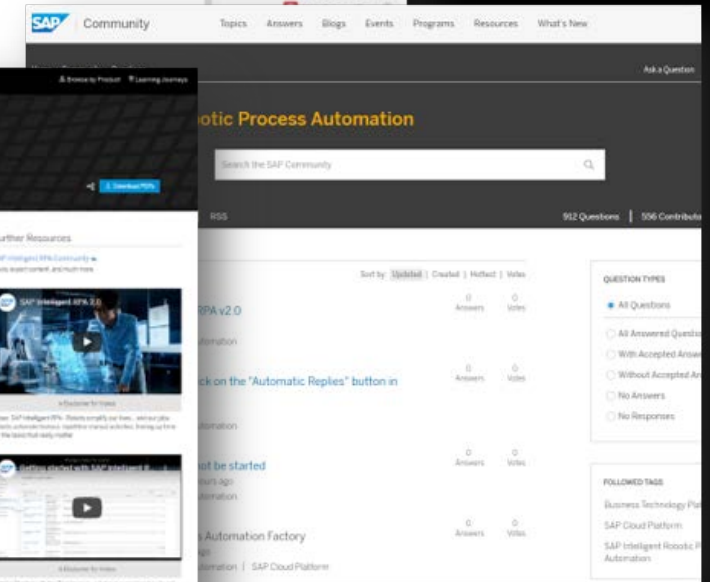
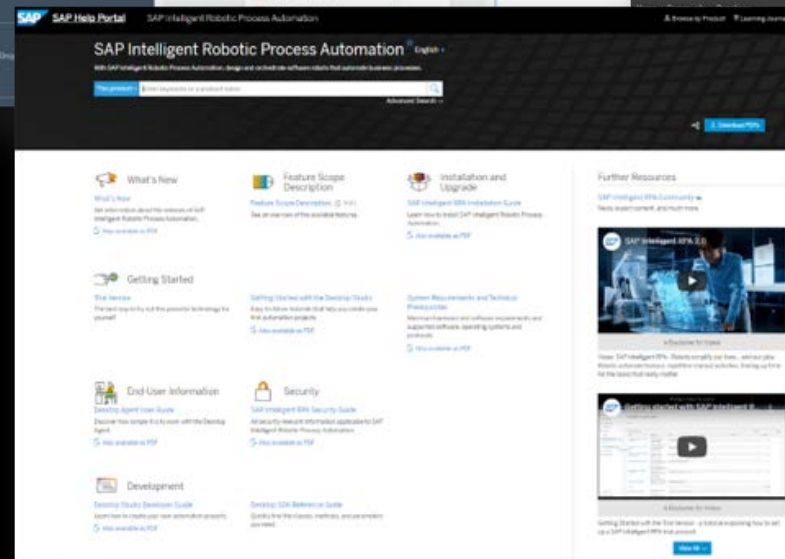
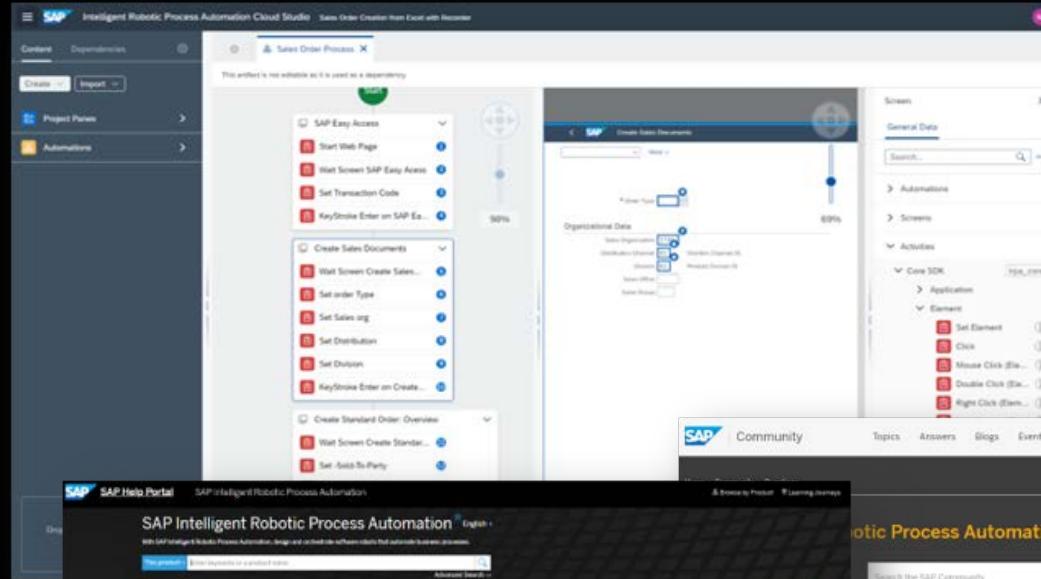


Access multiple applications during process execution, e.g. web application, ERP, non-SAP systems

Low Code/No Code User Experience

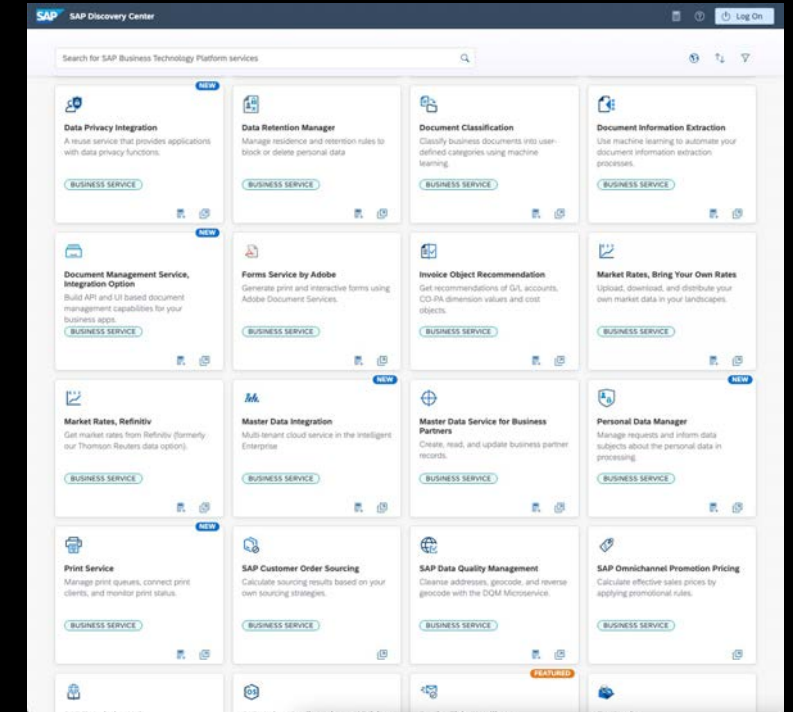
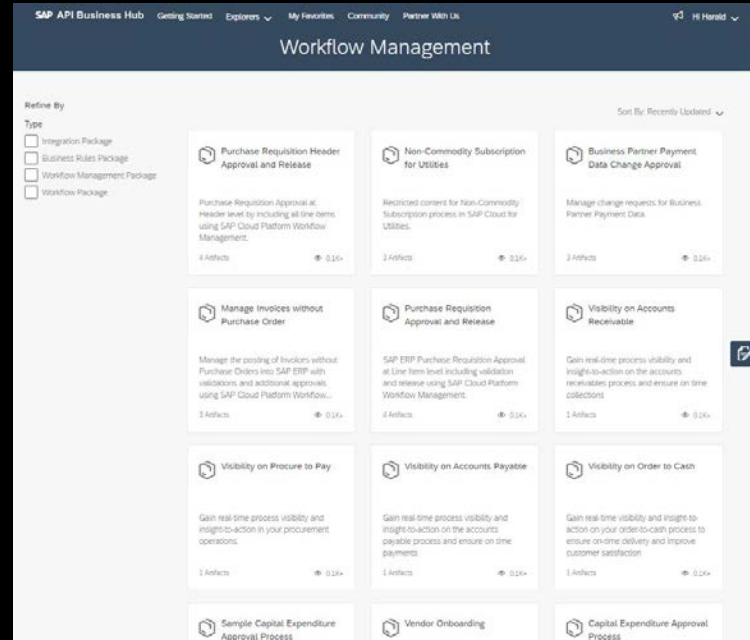
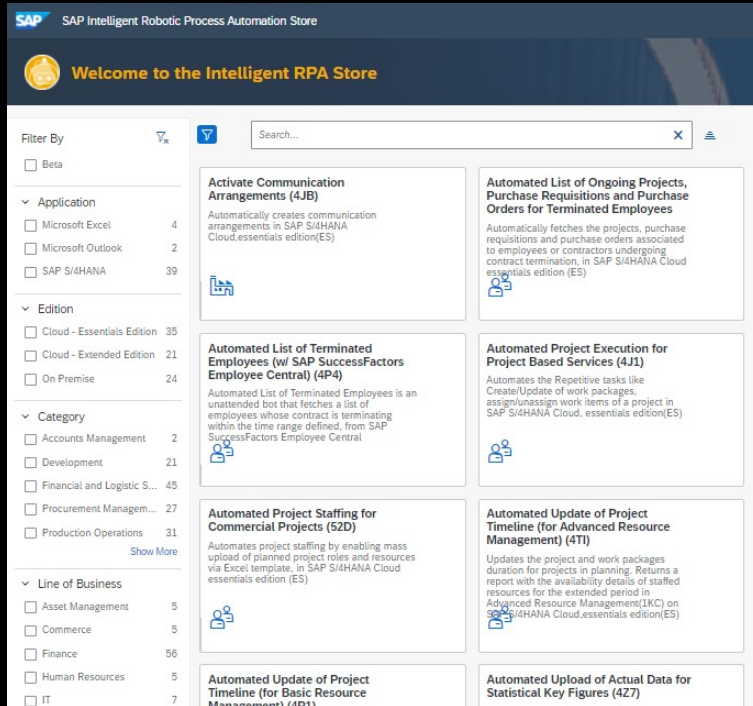
Simple browser-based bot building experience for citizen developers:

- Drag and drop editor
- Workflow builder
- No-code experience for simple use cases
- Event-based capture for bot-building
- Low-code experience with JavaScript
- State-of-the-art debugger
- Intuitive documentation and active developer community



Deliver Outcomes Faster by Relying on Pre-built Content

Start quickly and Choose from Bots, Live Process Content & Business Services




 **250+**

Pre-built bots in [store](#)
14 LoBs | 24 Industries

 **40+**

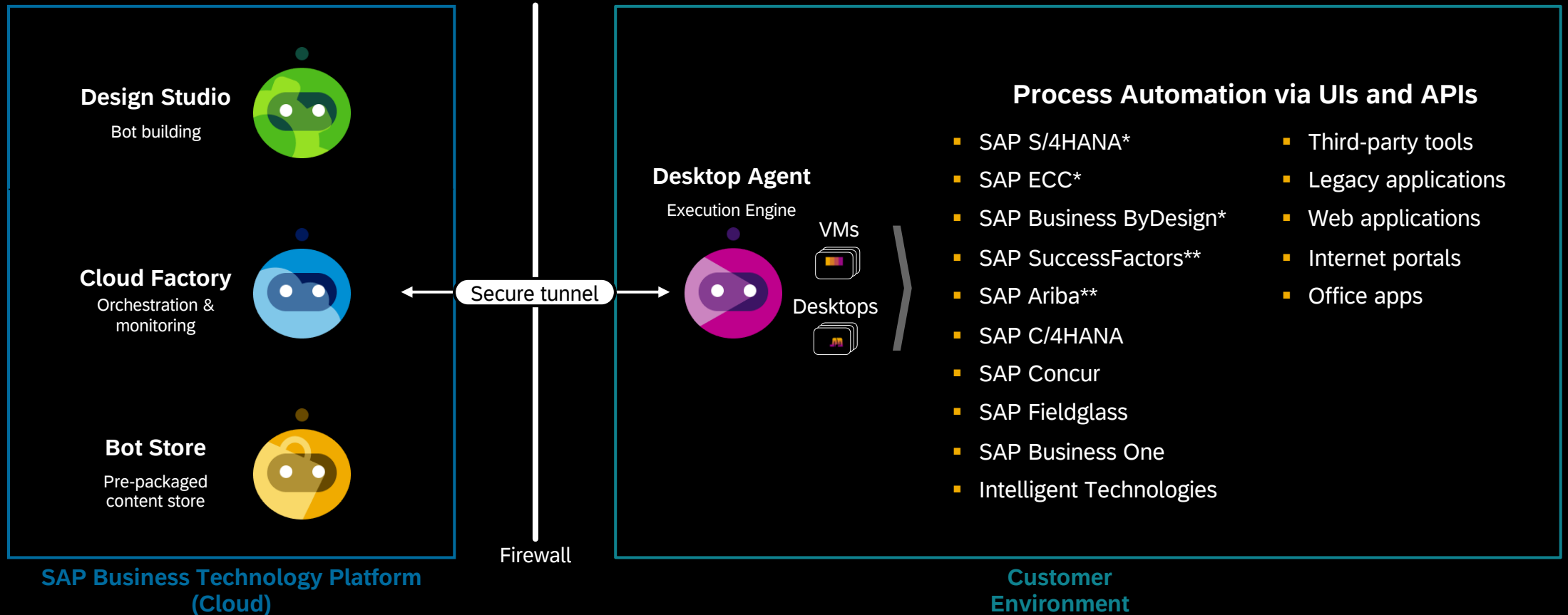
Live process [packages](#)

 **20+**

Business [services](#)

SAP Intelligent RPA - Solution Overview

SAP Intelligent RPA



* prebuilt content available

** prebuilt content in the roadmap

A woman with curly hair, wearing a light-colored plaid shirt, is sitting in an office. She is smiling and talking on a mobile phone held to her ear with her left hand. Simultaneously, she is balancing a multi-colored ball (yellow, purple, and white) on the tip of her right index finger. The background shows a typical office environment with computer monitors, framed pictures on the wall, and a desk. The lighting is bright and warm, suggesting a sunny day. A large, bold, black text overlay is positioned in the lower-left quadrant of the image.

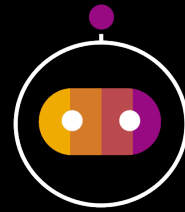
DEMO

Automatic Upload of **Bank Statement Files**

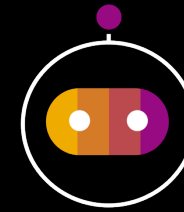
Executive Triggers Bot to Download Bank Statement Files from Email



Bot Reads email, retrieves file and Stores them in a local folder

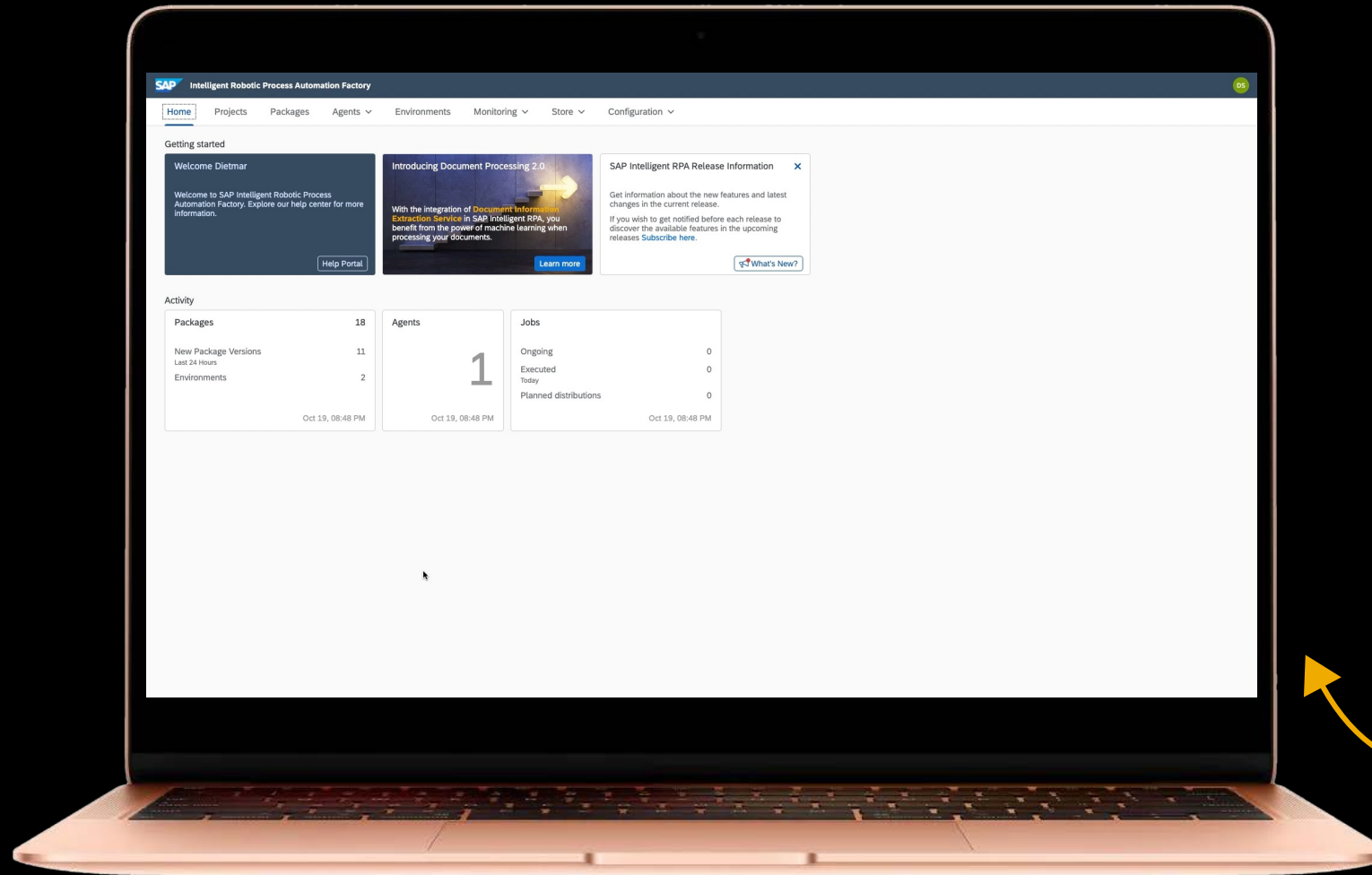


Bot then runs the automatically upload the input files as bank statements files in the appropriate format



Bot Sends Email to Stakeholders with report

Automatic Upload of **Bank Statement File** Retrieving and Configuring the Bot



Getting started

Welcome Dietmar

Welcome to SAP Intelligent Robotic Process Automation Factory. Explore our help center for more information.

[Help Portal](#)

Introducing Document Processing 2.0

With the integration of **Document Information Extraction Service** in SAP Intelligent RPA, you benefit from the power of machine learning when processing your documents.

[Learn more](#)SAP Intelligent RPA Release Information ✕

Get information about the new features and latest changes in the current release.

If you wish to get notified before each release to discover the available features in the upcoming releases [Subscribe here](#).

[What's New?](#)

Activity

Packages 18

New Package Versions 11

Last 24 Hours

Environments 2

Oct 19, 08:48 PM

Agents

1

Oct 19, 08:48 PM

Jobs

Ongoing 0

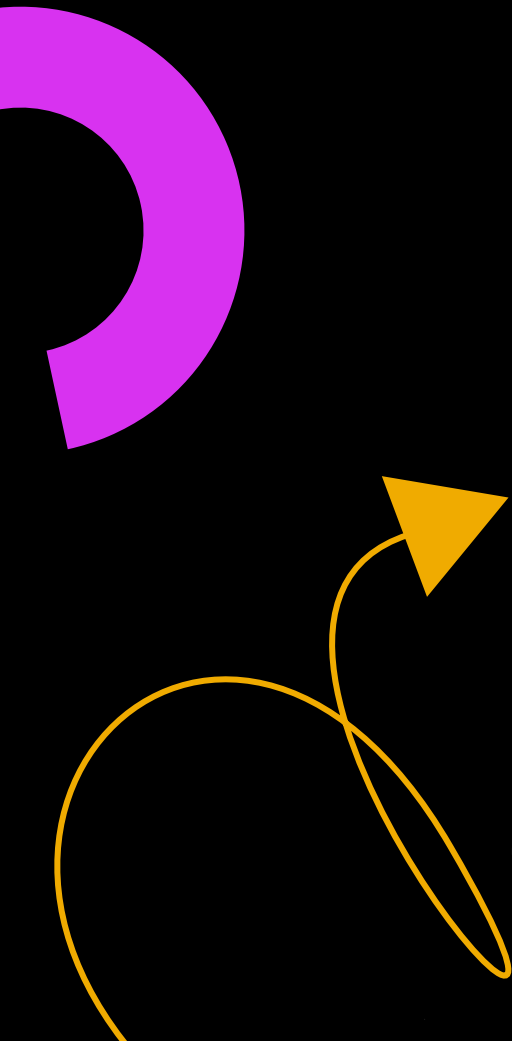
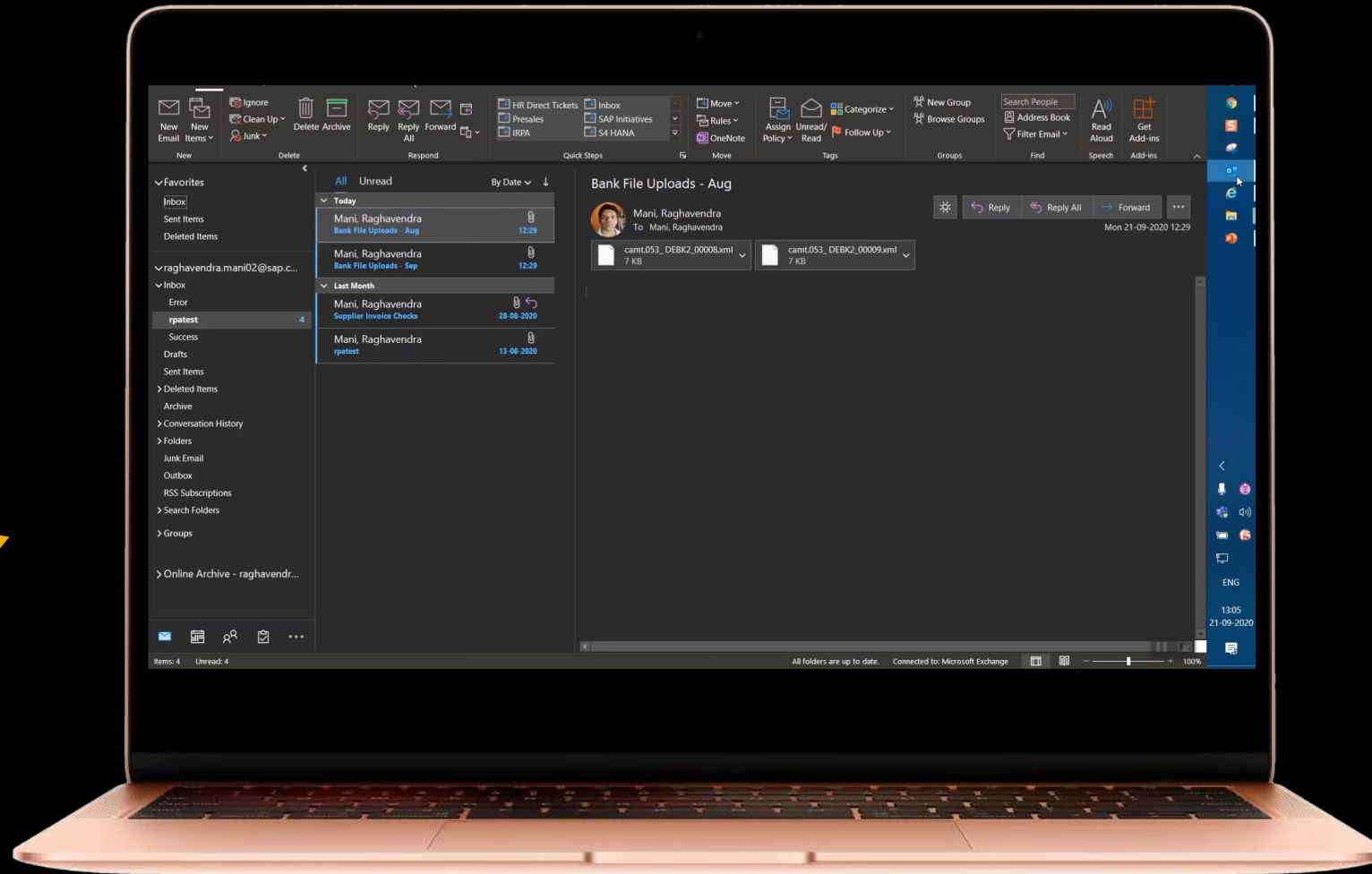
Executed 0

Today

Planned distributions 0

Oct 19, 08:48 PM

Automatic Upload of **Bank Statement Files** Running the Bot




New Email New Items Ignore Clean Up Junk Delete Archive Reply Reply All Forward HR Direct Tickets Inbox Presales IRPA SAP Initiatives S4 HANA Move Rules OneNote Assign Policy Unread/Read Categorize Follow Up New Group Browse Groups Search People Address Book Filter Email Read Aloud Get Add-ins

- Inbox
 - Sent Items
 - Deleted Items
- raghavendra.mani02@sap.c...
- Inbox
 - Error
 - rpatest** 4
 - Success
 - Drafts
 - Sent Items
 - Deleted Items
 - Archive
 - Conversation History
 - Folders
 - Junk Email
 - Outbox
 - RSS Subscriptions
 - Search Folders
 - Groups
 - Online Archive - raghavendr...

All Unread By Date ↓

| Today | |
|--|------------|
| Mani, Raghavendra Bank File Uploads - Aug | 12:29 |
| Mani, Raghavendra Bank File Uploads - Sep | 12:29 |
| Last Month | |
| Mani, Raghavendra Supplier Invoice Checks | 28-08-2020 |
| Mani, Raghavendra rpatest | 13-08-2020 |

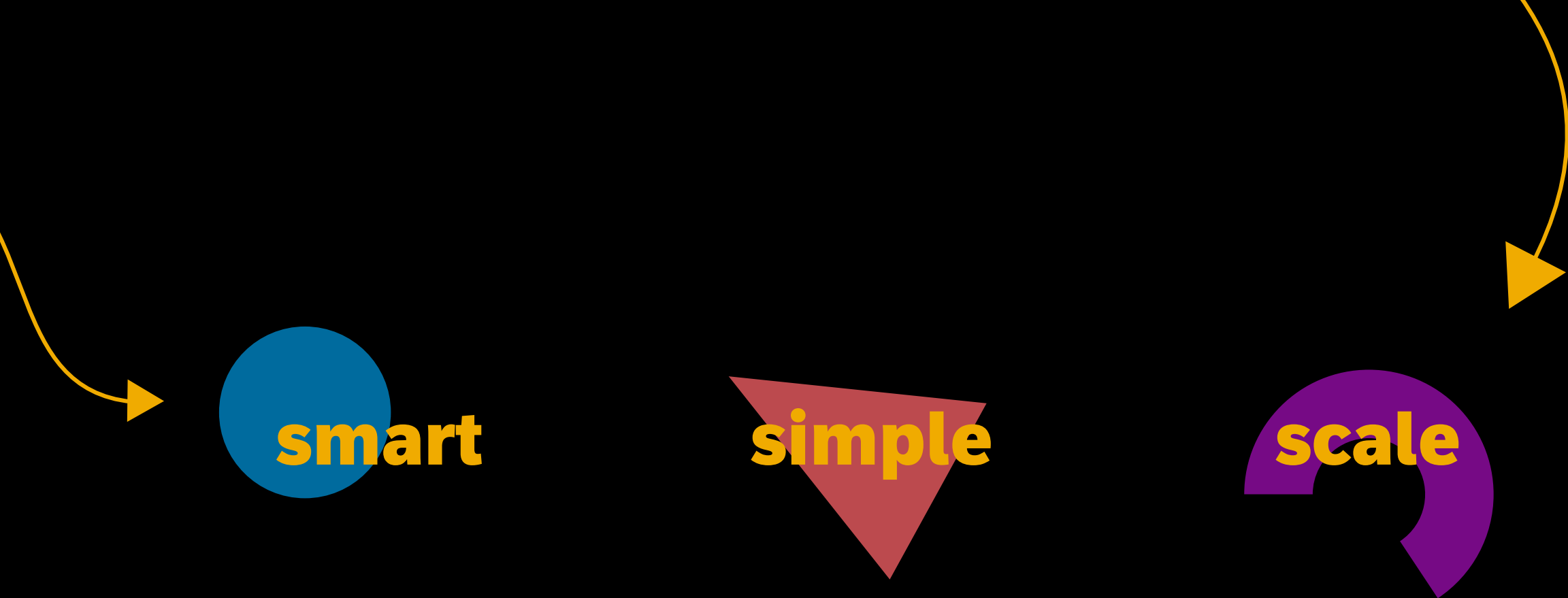
Bank File Uploads - Aug


Mani, Raghavendra
 To Mani, Raghavendra

camt.053_DEBK2_00008.xml 7 KB
 camt.053_DEBK2_00009.xml 7 KB

Reply Reply All Forward More

Mon 21-09-2020 12:29



SAP Business Process Intelligence

A holistic approach for a sustainable success

Business Process Intelligence Workshop

<https://sapsa.se/events/business-process-intelligence-workshop-2/>

SAPSA EVENT

Business Process Intelligence Workshop

In this 3h workshop we will do deep dives into different areas of SAP's BPI portfolio with experts from SAP.

🕒 20 januari

 **WORKSHOP**

BPI Forum: Free registration for onsite [Berlin] or online event

A promotional banner for the BPI Forum. The background is a dark purple gradient with a faint world map composed of small white dots. In the top left corner is the Signavio logo (a stylized bird) and the word "SIGNAVIO". In the top right corner is the hashtag "#BPIForum". The central focus is the text "BPI FORUM" in large, bold, white capital letters. The "P" in "BPI" is stylized with a white bird icon. Below this, a thin white horizontal line separates the main title from the subtitle "BUSINESS PROCESS INTELLIGENCE FORUM" and "BROUGHT TO YOU BY SIGNAVIO AND SAP" in smaller white capital letters. Below the subtitle is the date "15-17 November 2021". At the bottom of the banner is a dark purple bar containing a navigation menu with the following items: REGISTER, WHY ATTEND, SPEAKERS, AGENDA, VENUE, and SPONSORS.

SIGNAVIO #BPIForum

BPI FORUM

BUSINESS PROCESS INTELLIGENCE FORUM
BROUGHT TO YOU BY SIGNAVIO AND SAP

15-17 November 2021

REGISTER WHY ATTEND SPEAKERS AGENDA VENUE SPONSORS

Register at: <https://www.signavio.com/bpiforum/>

Get Started

Learn more

sap.com/rpa

sap.com/products/process-insights.html

Intelligent RPA Exchange and share knowledge

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SAP Intelligent RPA courses

[At openSAP.com](https://openSAP.com)



Feel free to connect with us:

 dietmar.steinbichler@sap.com or paul.de.wildt@signavio.com

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 <https://se.linkedin.com/in/dieste>

