



SAP ALM Virtual Roadshow

Sweden

Ben Schneider, Konstantin Werthmann, Sven Praessler | SAP SE
September 17, 2021

PUBLIC

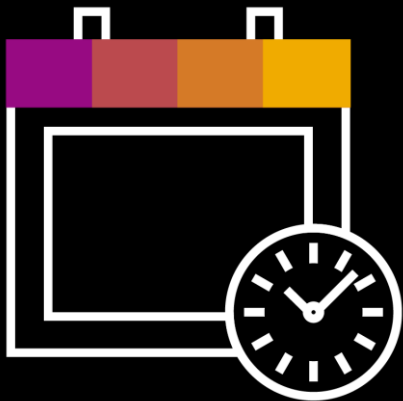
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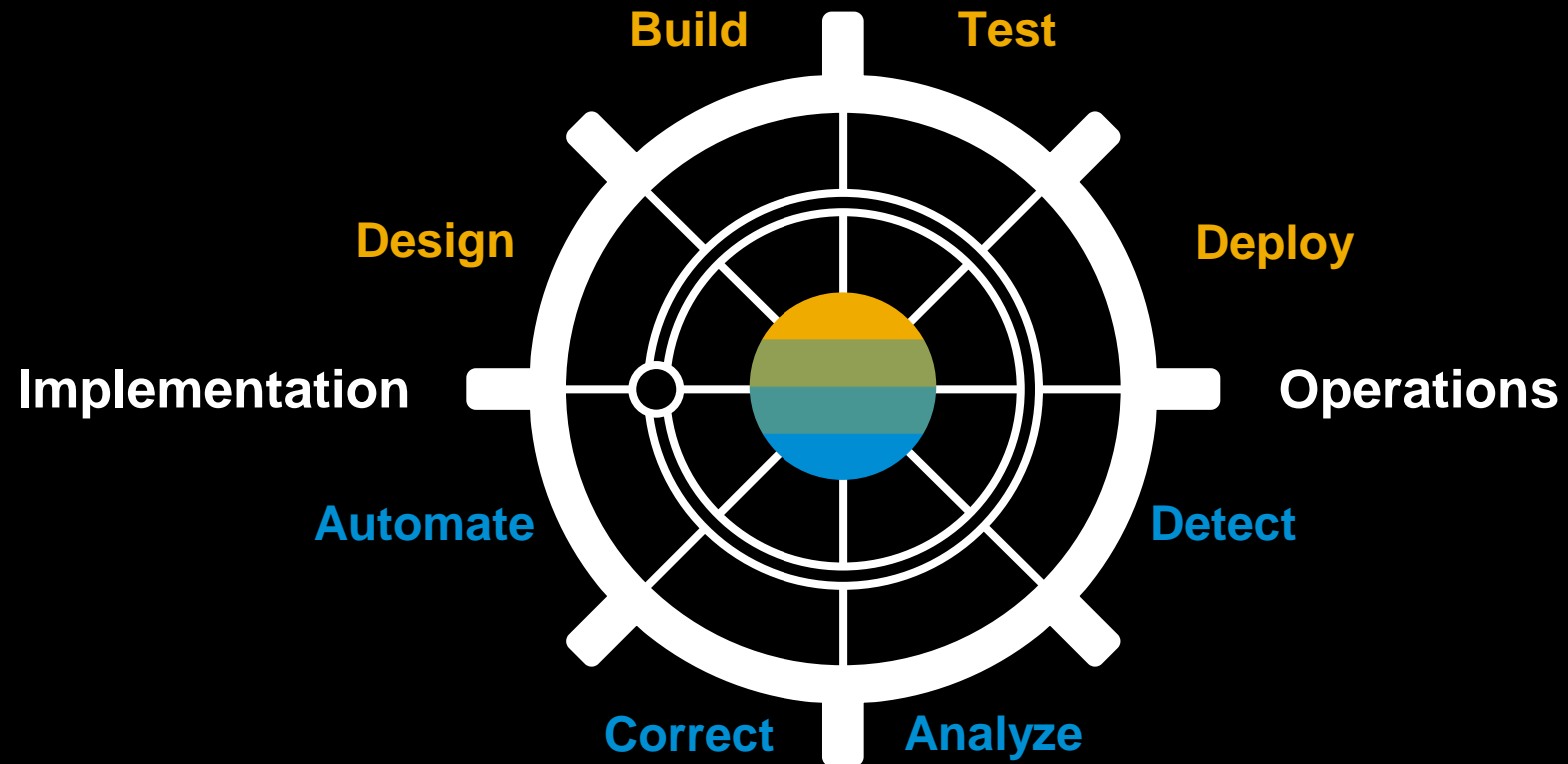
All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

Agenda September 17



8:30 - 9:00	30 min	Keynote
9:00 - 9:10	10 min	Q&A
<i>9:10 - 9:15</i>	<i>5 min</i>	<i>Break</i>
9:15 - 10:00	45 min	ALM for cloud
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11:15 - 11:45	30min	Customer presentation
11:45 - 12:00	15 min	Wrap-Up & Outro

Application lifecycle management (ALM) for the Intelligent Enterprise



Do you leverage all ALM values?



Start Running

- Accelerate time to value
- Reduce cost of implementation



Keep Running

- Ensure business continuity
- Reduce cost of operations



Run with the Best

- Don't re-invent the wheel
- Use best-of-suite

Start Running



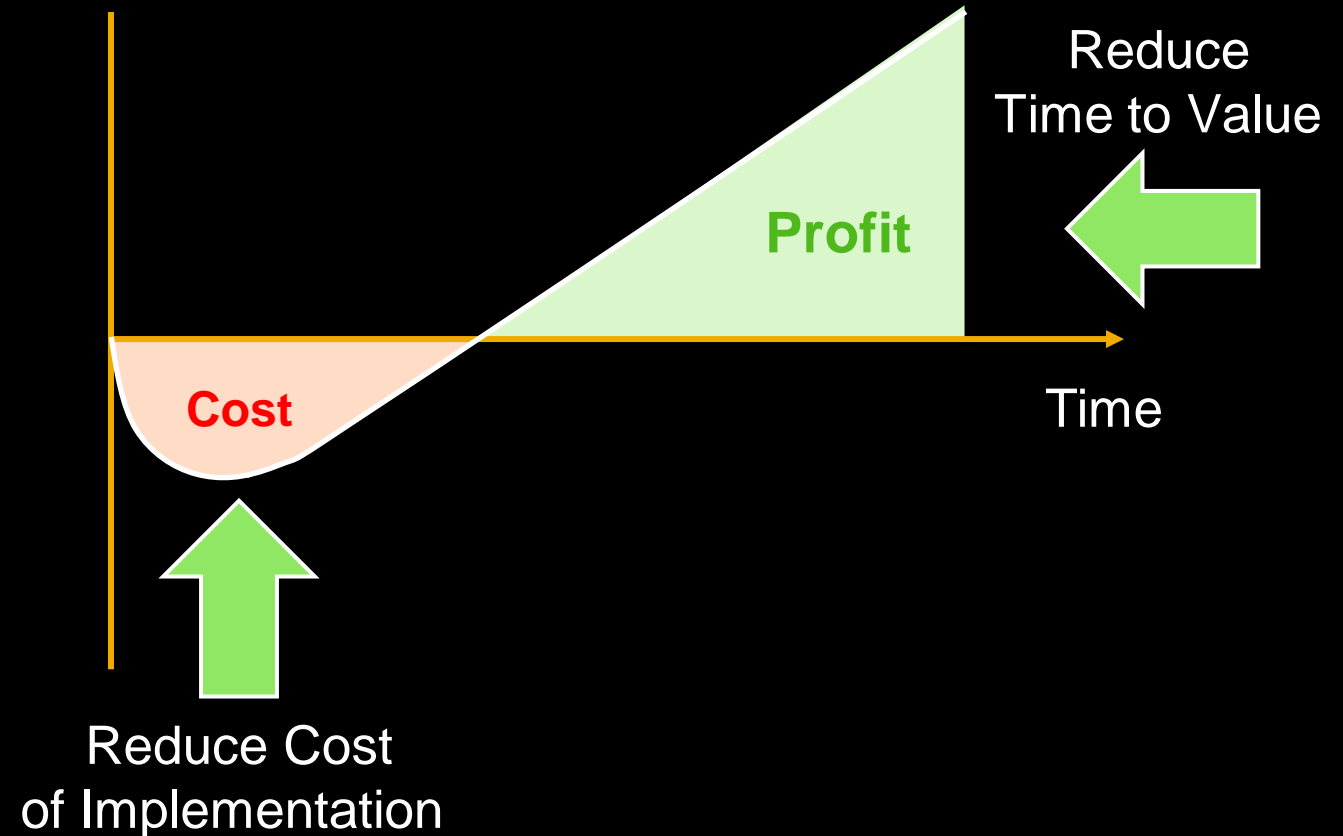
Start Running

Speed up innovation



Accelerate **Time to Value** and Reduce **Cost of Implementation**

- Leverage pre-configuration
- Follow agile implementation approach
- Only test what matters
- Accelerate test management and execution
- Automate tasks
- Avoid custom code



Keep Running



Keep Running

Ensure efficient IT operations



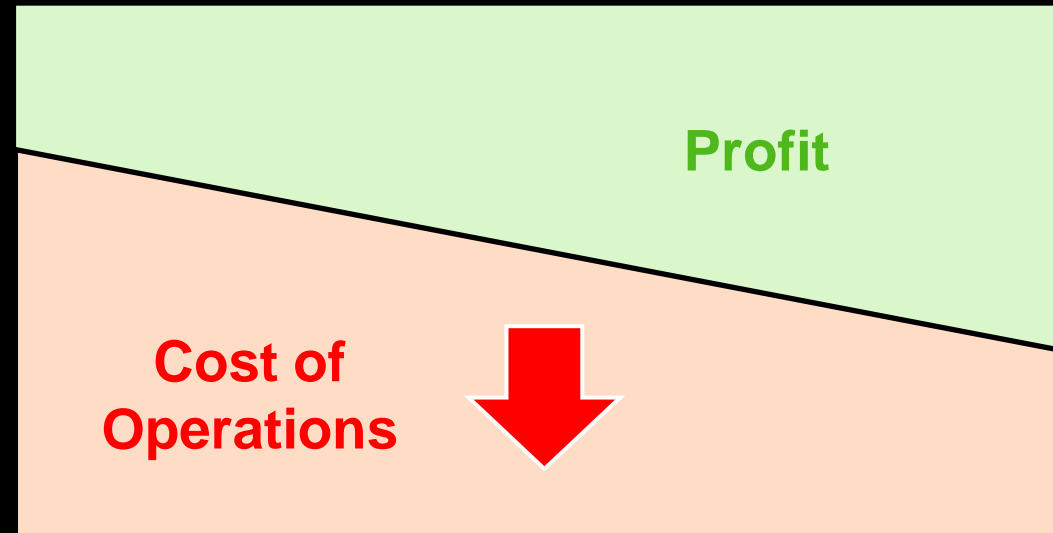
Ensure Business Continuity

- Analyze risks
- Detect problems pro-actively
- Accelerate problem resolution
- Improve business operations

Reduce Cost of Operations

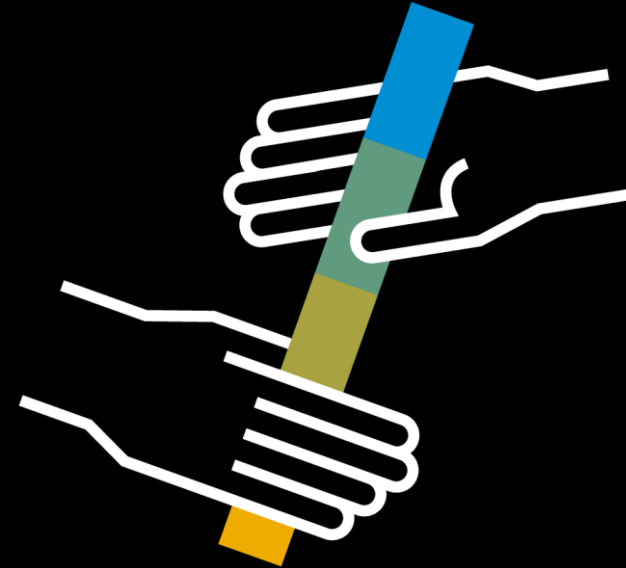
- Apply best practices
- Standardize processes
- Centralize operations
- Automate processes

The average cost of 1 minute downtime is more than 5,000 US\$ (including production loss) *)



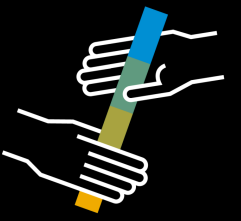
Reduce cost of operations to have more budget for value-generating projects

Run With The Best



Run With the Best

ALM from SAP



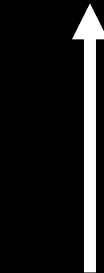
Don't re-invent the wheel

- Learn from the ALM community
- Implement community-proven practices
- Collaborate with peers

Use best-of-suite

- Run one integrated ALM
- Fulfil all your ALM needs
- Join thousands of successful ALM customers

**Accelerate
ALM adoption**



**Standardize
ALM**



The Application Lifecycle Management Product Portfolio of SAP **today**

SAP Solution Manager
for hybrid solutions



SAP Focused Run
for hybrid solutions



SAP Cloud ALM
for hybrid cloud solutions



Three strategic ALM solutions to match customer reality!

SAP Cloud ALM



SAP Cloud ALM in a minute



<https://www.youtube.com/watch?v=0SKZ1Qa-aRE>

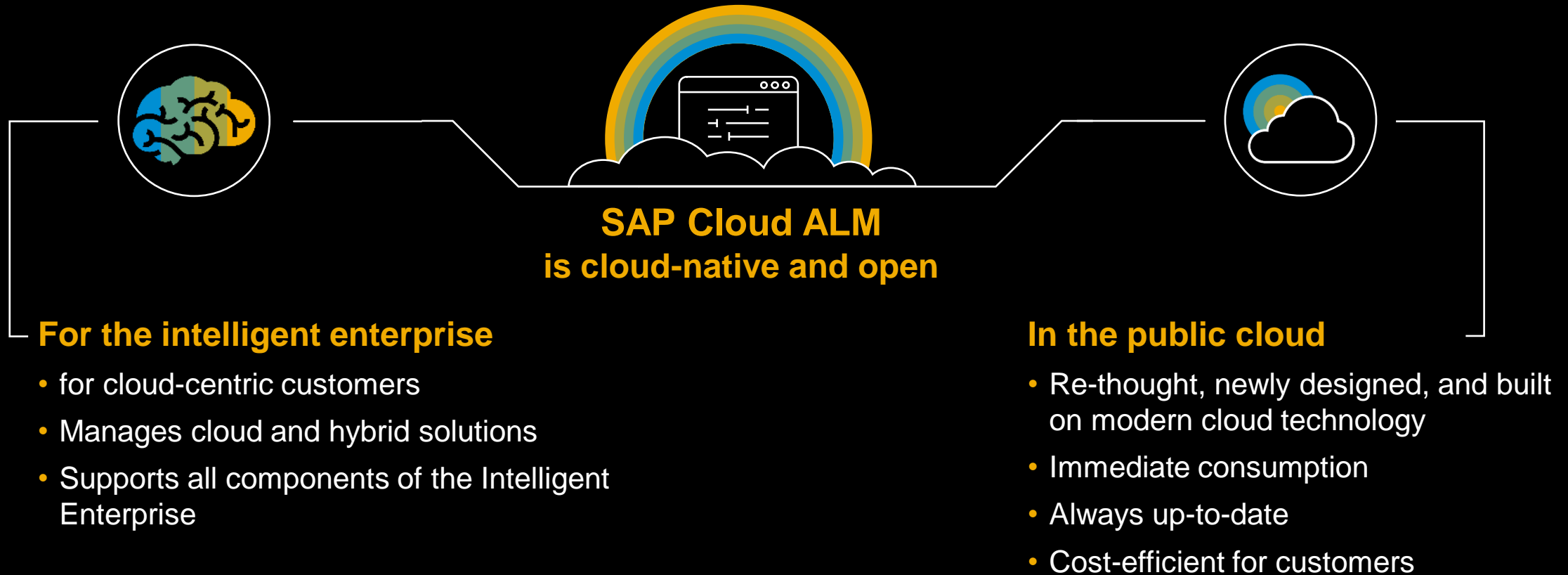
“Our customers tell us that they want to manage their business processes end to end across the Intelligent Suite. SAP Cloud ALM, a cloud-based tool for application lifecycle management, delivers a seamless and harmonized implementation and operation experience to make this happen. The solution not only helps our customers maximize the value of their cloud investments but also paves the way to the Intelligent Enterprise.”

Thomas Saueressig

Member of the Executive Board of SAP SE,
SAP Product Engineering

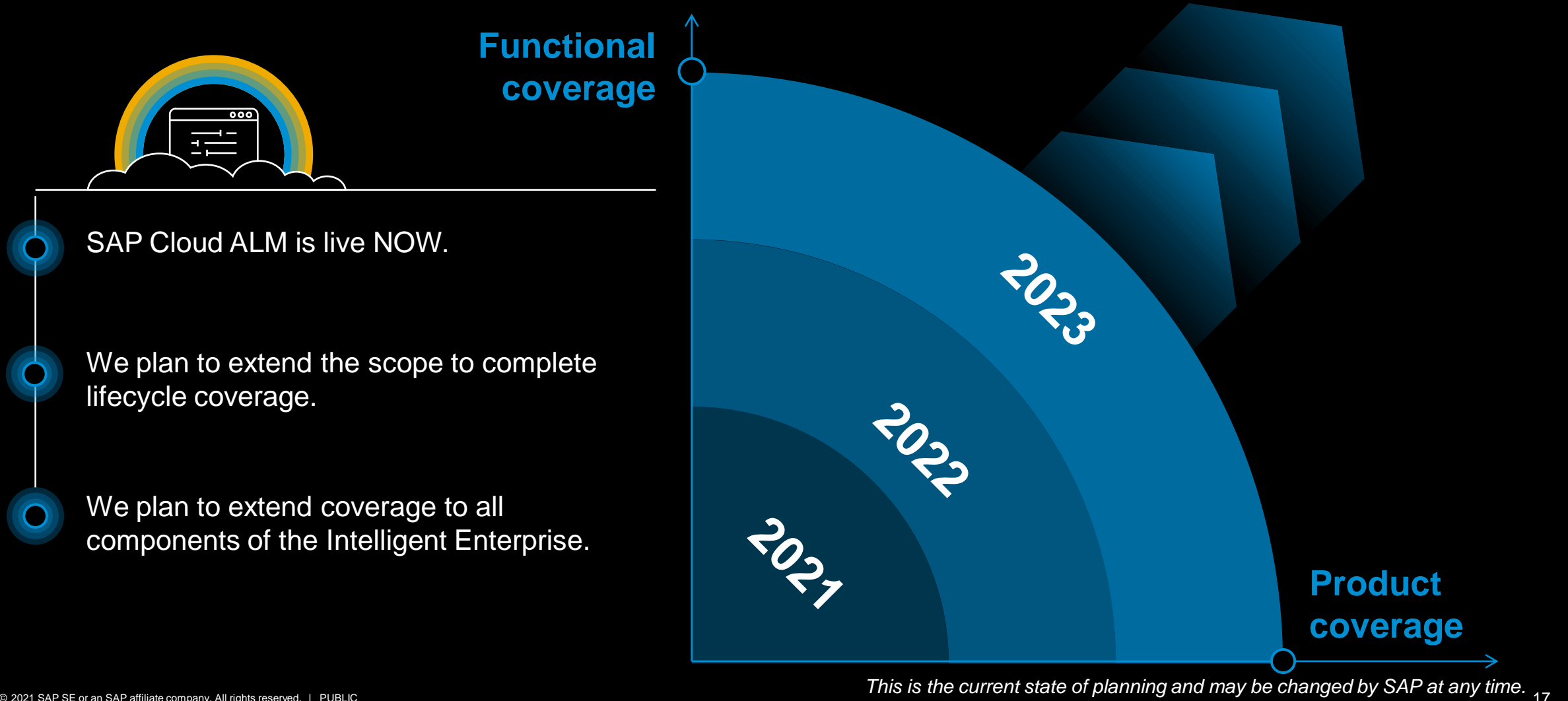


SAP Cloud ALM – A brand-new, **cloud-based ALM** offering

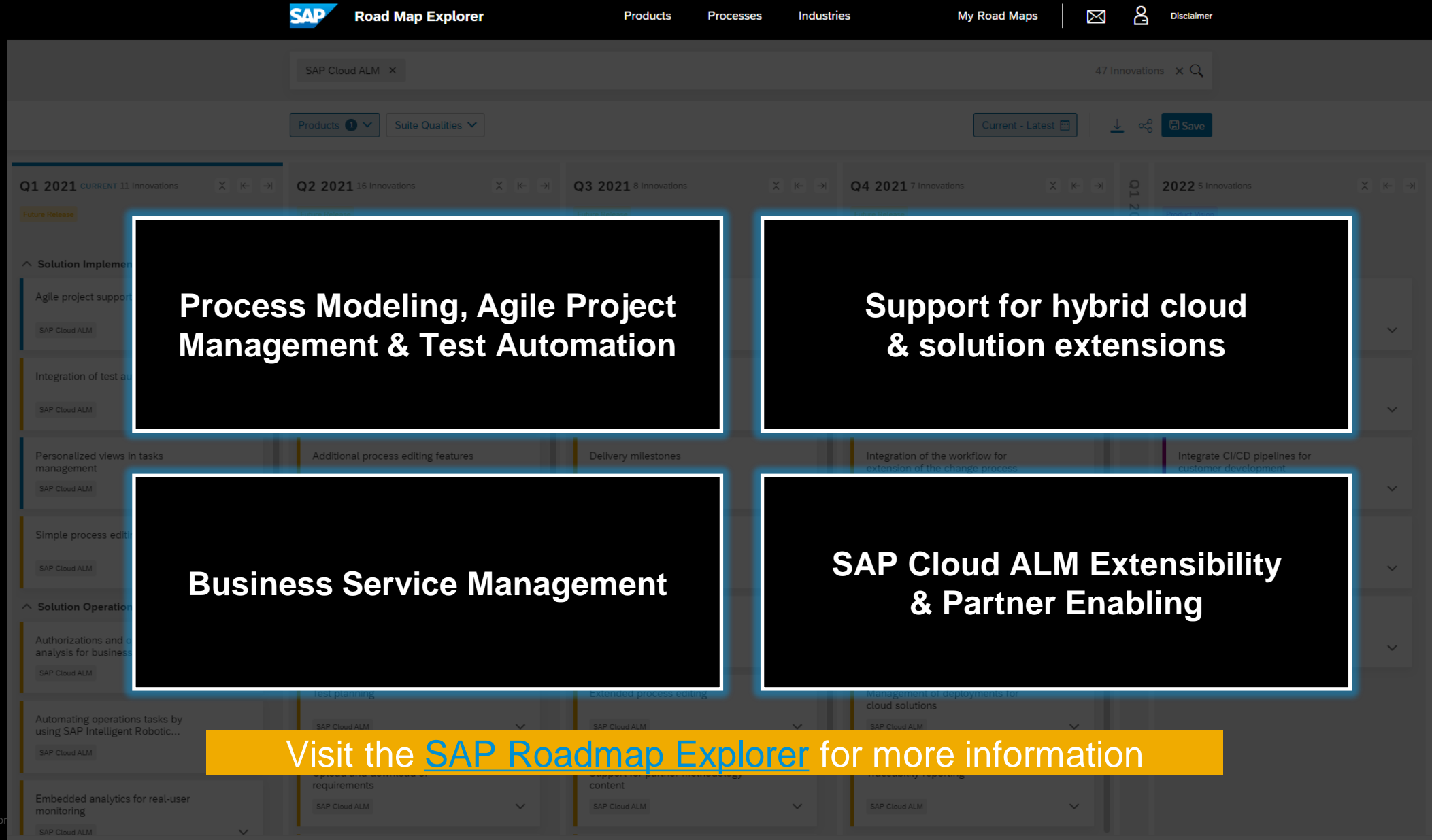


The **Speed** of SAP Cloud ALM: **15min** to provision, **daily** deployment, **biweekly** feature releases

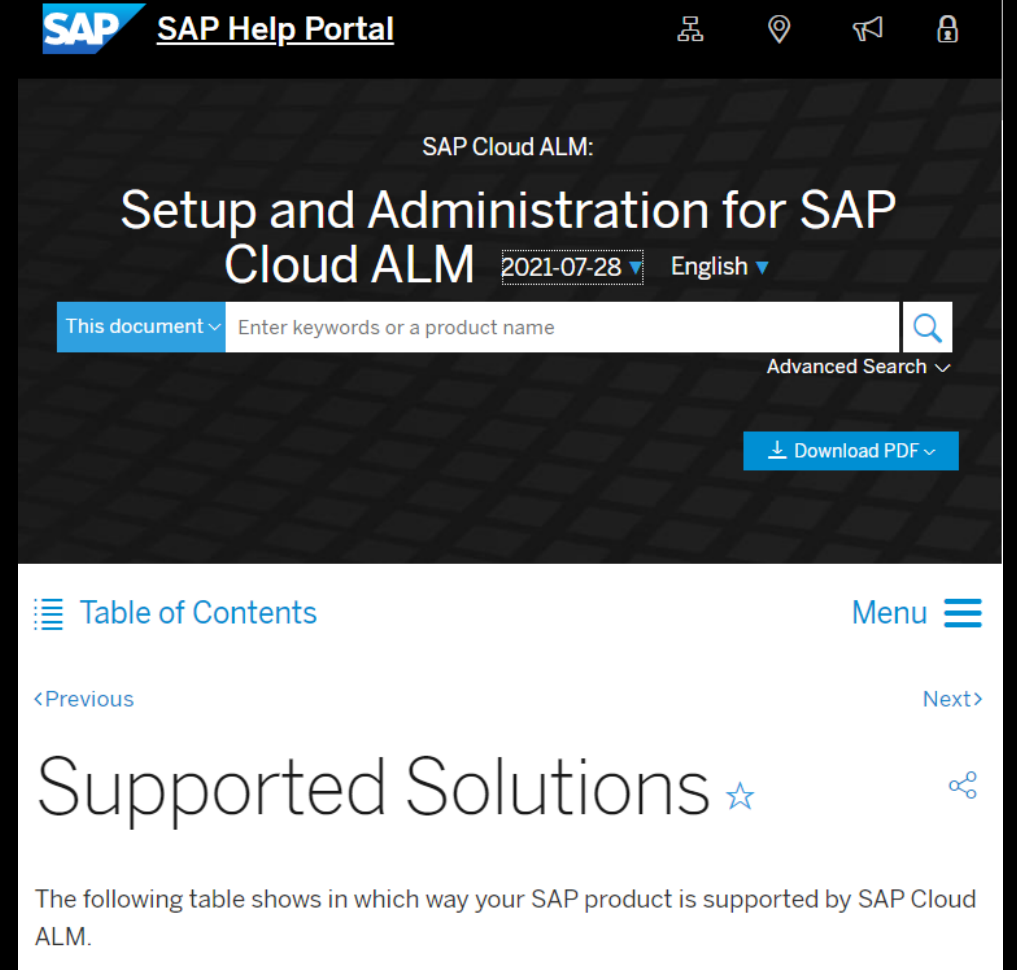
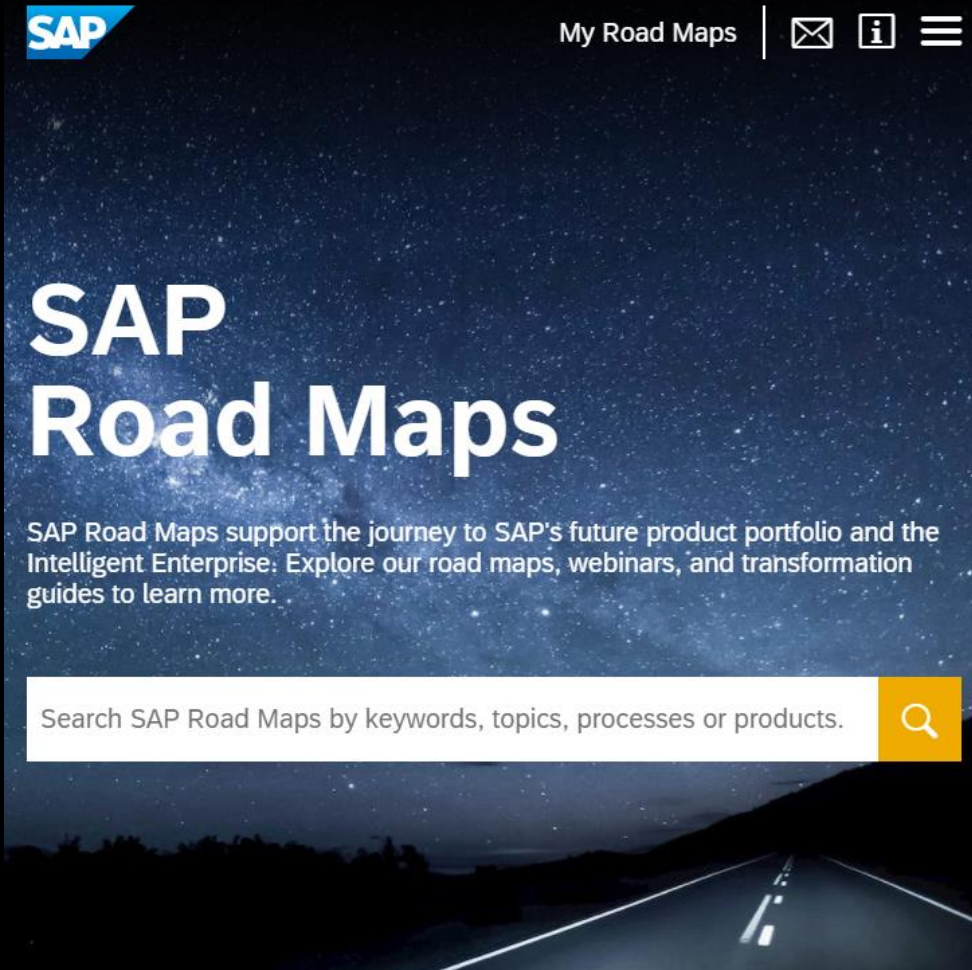
SAP makes SAP Cloud ALM available step-by-step



SAP Cloud ALM product roadmap



Demo



SAP Solution Manager



SAP Solution Manager

Strong adoption by customers in all regions (14,000+ live customers and growing)

Optimized for the move to SAP S/4HANA

Strong partner eco system

Continuously improved based on customer feedback

Manages hybrid solutions

Maintenance extended in line with SAP Business Suite 7

SAP Enterprise Support assets continuously updated (EGI, Value Maps, What's new calls)

Usage rights of SAP Solution Manager include SAP Focused Build and Insights



SAP Solution Manager product roadmap

Improvements through SAP Customer Connection

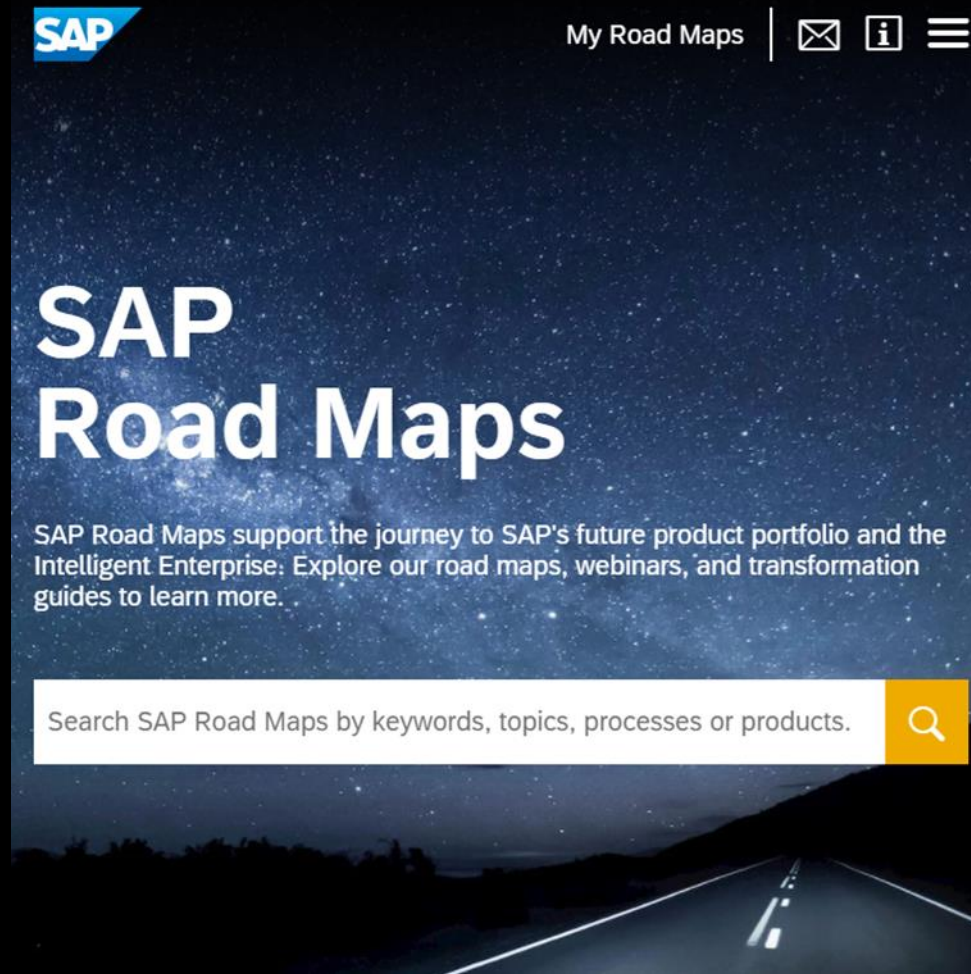
Increased support for hybrid solutions

Usability and performance

Simplified support package experience

Visit the [SAP Roadmap Explorer](#) for more information

Demo



SAP Solution Manager Customer Connection 2021 has started!



How to engage:

- **Log on** to the influence platform and review the new 2021 projects (see below)
- **Review** existing requests and vote for them
- **Submit** Own requests



The screenshot shows the SAP Customer Connection interface. On the left, there is an 'Overview' sidebar with a table of metrics:

Overview		
💡	All Requests	0
💡	Requests Open for Voting	0
💡	My Requests	0
💬	My Comments	0
❤️	My Votes	0

Below the table is a green button labeled 'You are Following'. The main content area displays the project title 'SAP Customer Connection' and 'Process Management 2021 for SAP Solution Manager incl. Focused Build'. It also shows the start date 'Collect starts on Sep 14, 2021', status 'Future', and engagement stats: 0 votes, 19 views, 122184 followers, and 0 comments. A timeline at the bottom shows 'Start of Project' and 'Start of Collection'. A welcome message states: 'Welcome to the SAP Customer Connection project for Process Management 2021 for SAP Solution Manager incl. Focused Build! This process enables you to manage your business processes in a holistic way: you can describe both, business and IT perspective on processes, applications and system landscapes in one place. So business documentation and system reality are always synchronized.'

[Process Management 2021 for SAP Solution Manager, including Focused Build](#)

[Test Suite 2021 for SAP Solution Manager, including Focused Build](#)

[Change & Release Management 2021 for SAP Solution Manager, including Focused Build](#)

New Service Release 2 (SR2) for SAP Solution Manager 7.2 is available

After the successful release of SPS12 for SAP Solution Manager 7.2 on February 1st 2021, SAP is proud to officially release Service Release 2, also called SR2, for SAP Solution Manager 7.2 based on SPS12.

SR2 is delivered with SAP SL Toolset SP31, available on February 15th 2021. It allows our customers to install a new SAP Solution Manager 7.2 SPS12 *immediately!*

Additional Information:

- Master Guide on the [SAP Solution Manager 7.2 Product Page](#)
- Software Download Center [Info Page](#)
- SAP Note [781448](#) - Support Package levels for SAP Solution Manager installations/upgrades

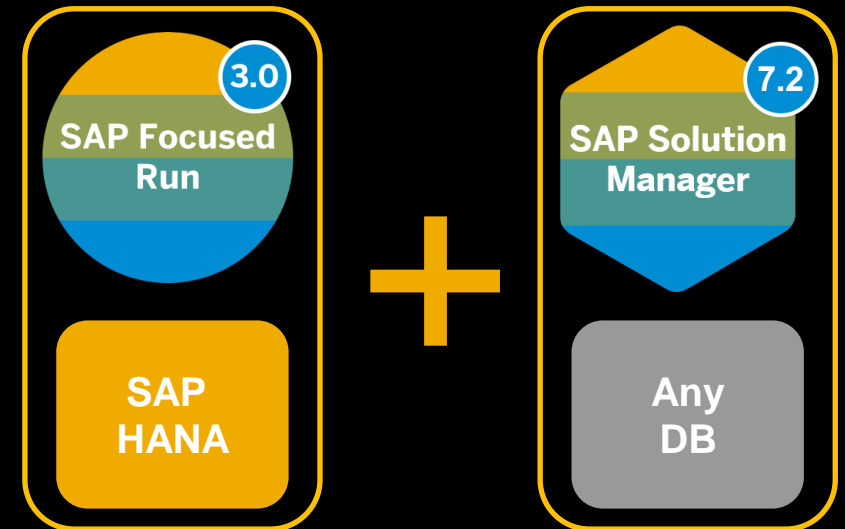
SAP Focused Run



SAP Focused Run

Product description

- Offers Application Operations for service providers and large / very large customers
- Runs side-by-side with SAP Solution Manager
- Uses the full power of SAP HANA
- Features item-level monitoring, prediction and AI use cases
- Automates connectivity and agent management
- Needs to be licensed separately



Demo



Demo options:

SAP Solution Manager, SAP Focused Run and SAP Cloud ALM



ALM Media Center

Self-study with
recorded demos



Internet Demo Systems

Explore with preconfigured
public demo systems



Private Demo Systems

Experience ALM in a
private demo environment

Ask you questions here!

Please ask your questions!

Use the Q&A panel to ask your questions.



Let's have a break...



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The session continues in 5 minutes! (9:20)

ALM for cloud-centric customers



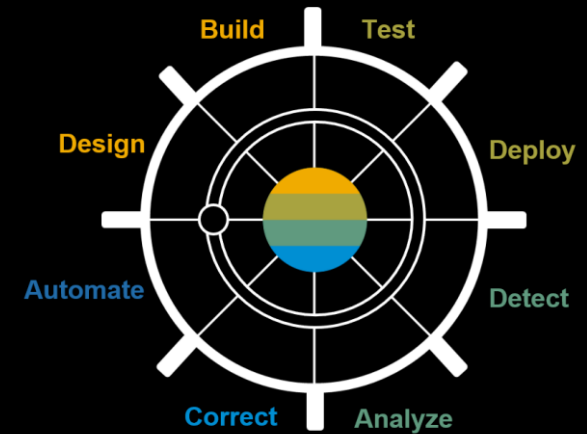
SAP Cloud ALM for Implementation

SAP Cloud ALM – Value Proposition

Power and Insights to drive your SAP cloud projects

Guidance on all implementation steps

- Onboard team members and assign tasks
- Understand best practices processes and SAP Activate roadmap
- Scope and execute Fit-to-Standard workshops
- Manage requirements, tests, and the successful go-live



Accelerated time to market, reduced cost of implementation.

SAP Cloud ALM for implementation – A Process View

Onboard



Design



Consume best practice content, perform Fit-to-Standard Workshops and manage requirements

Build



Perform configuration activities and manage extensions

Test



Manage integration and acceptance tests

Deploy



Orchestrate consistent deployment to production

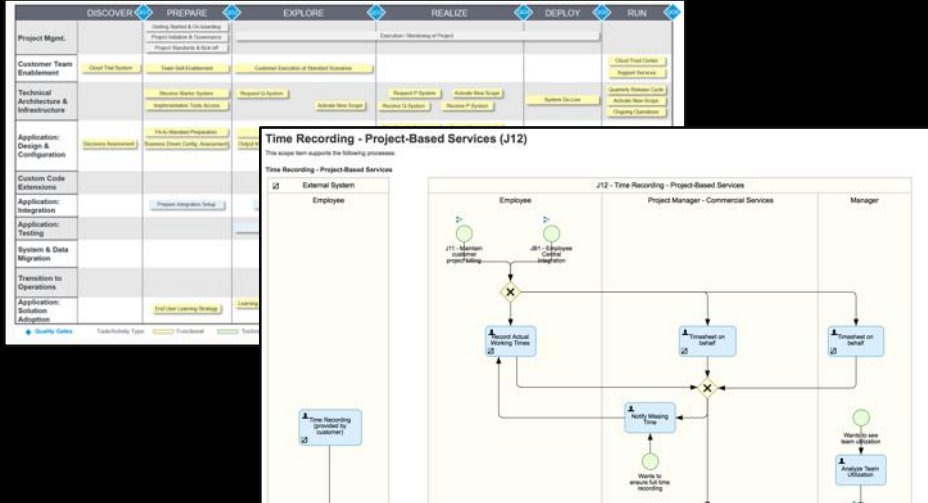
Innovate



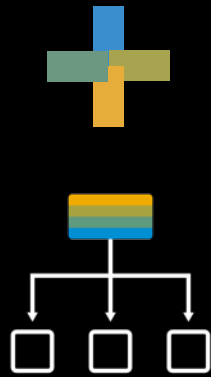
Consume quarterly updates and ensure adoption

Content-driven implementation projects

SAP Activate Methodology



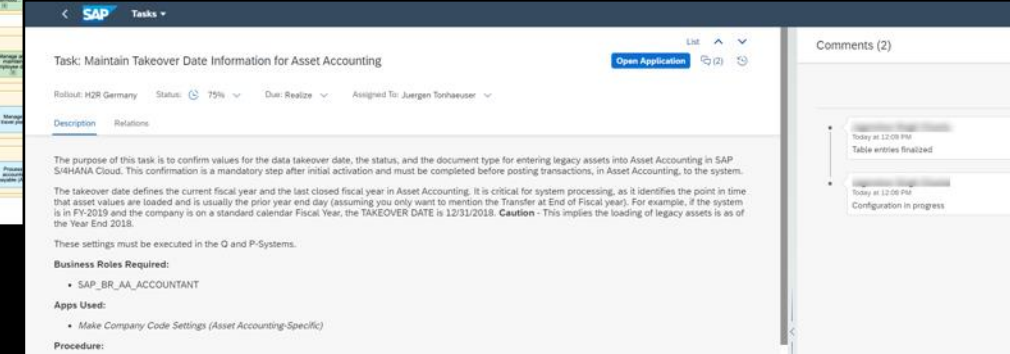
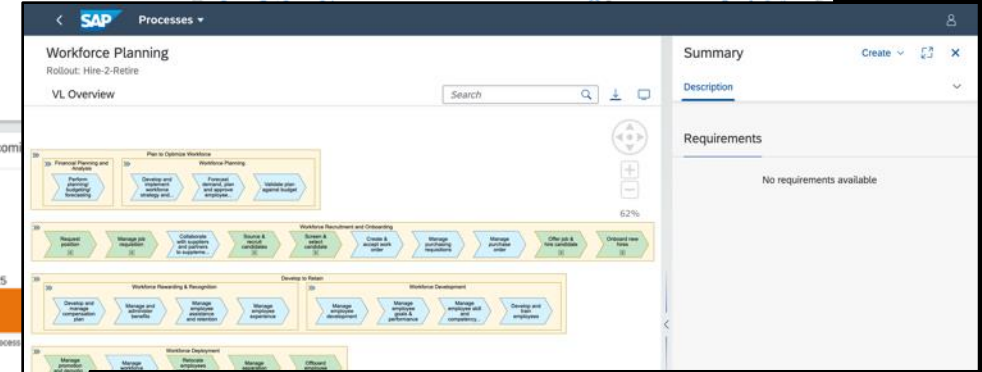
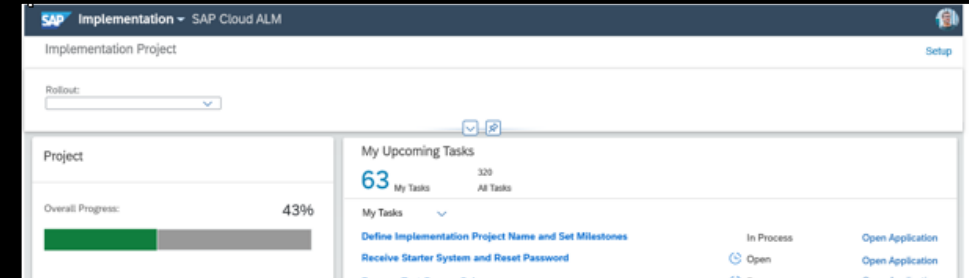
SAP Best Practices



Rollouts

Scope

Team



SAP Cloud ALM for Implementation – Core Capabilities



Process

Consume Intelligent Enterprise scenarios, SAP best practice content and manage fit-to-standard workshops



Task

Perform implementation activities based on SAP Activate, integrated in SAP toolchain



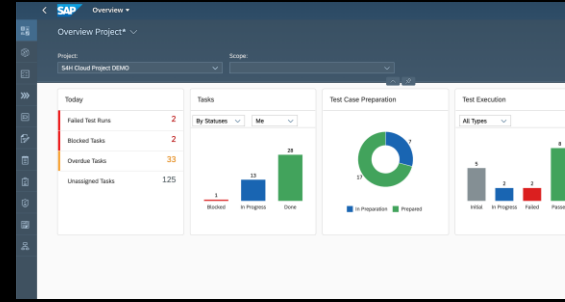
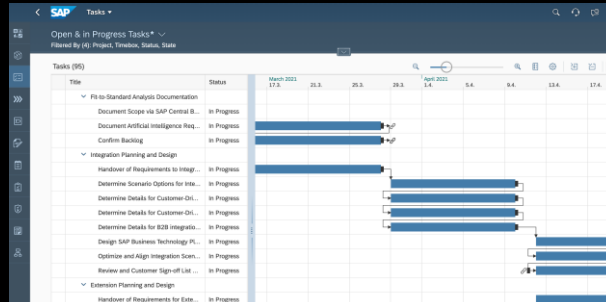
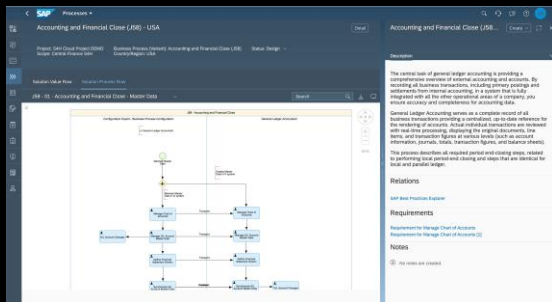
Test

Prepare and execute tests based on SAP content for manual testing and integration of automated testing tools



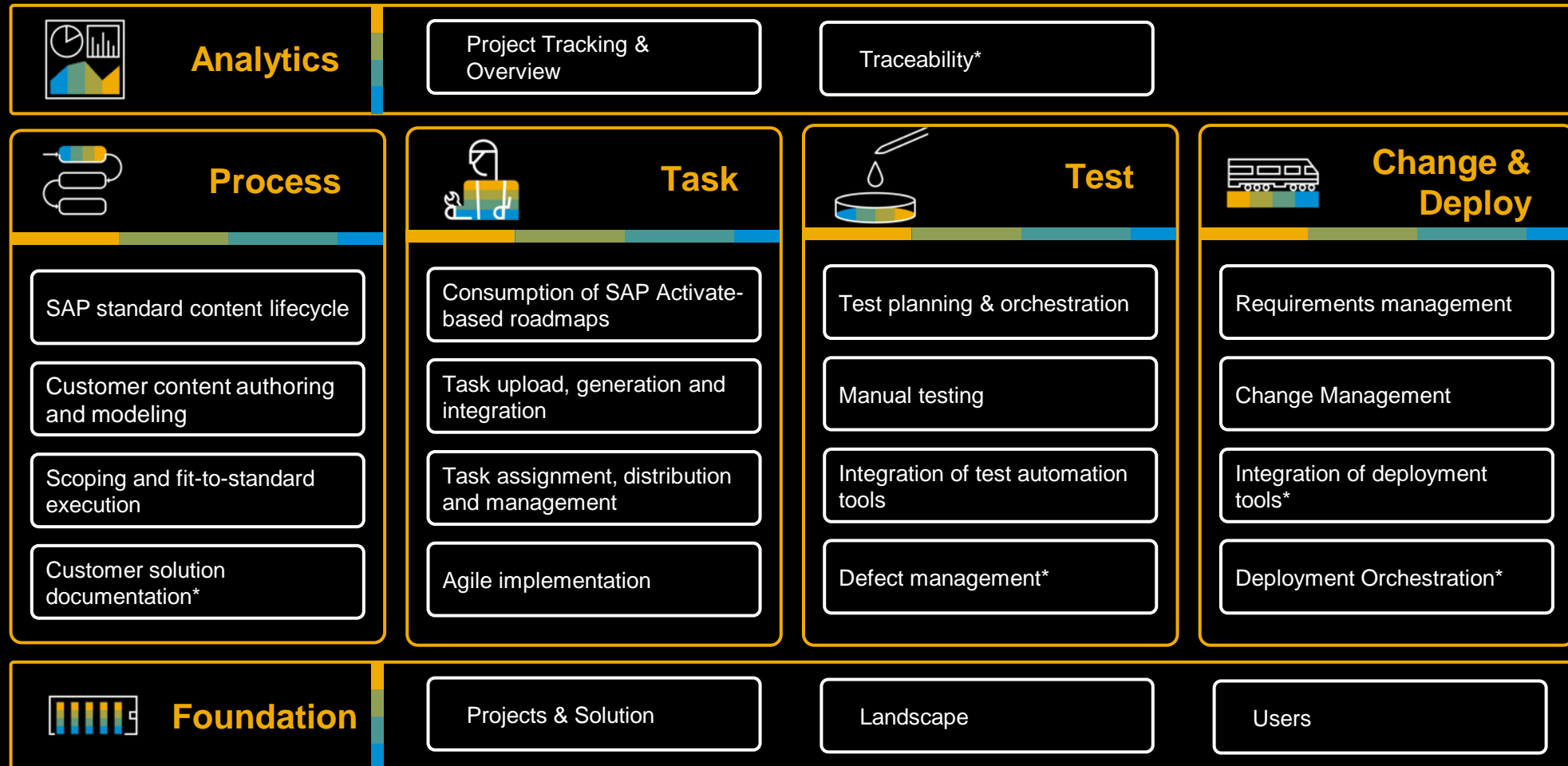
Change & Deploy

Manage your requirements lifecycle by utilizing the change management workflow and deployment orchestration



SAP Cloud ALM for Implementation

Capabilities & Functions Map



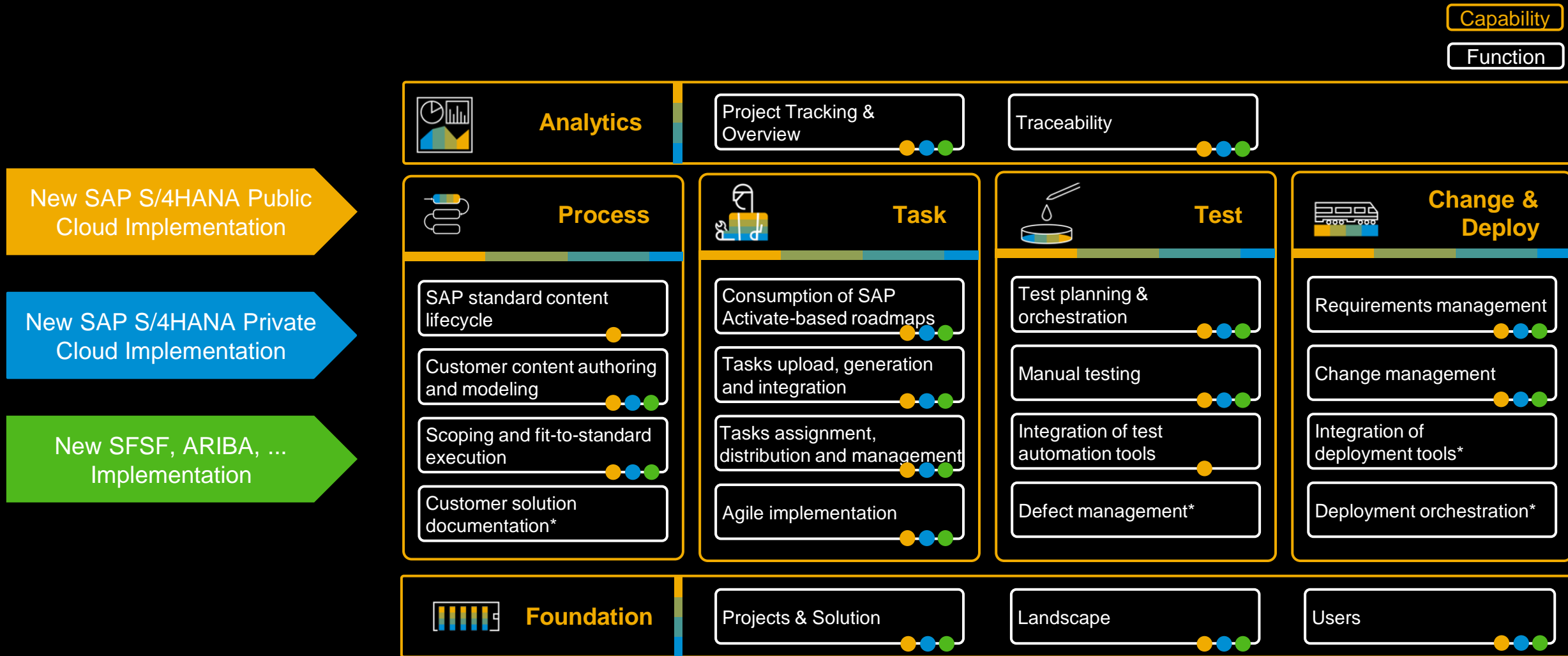
Capability

Function

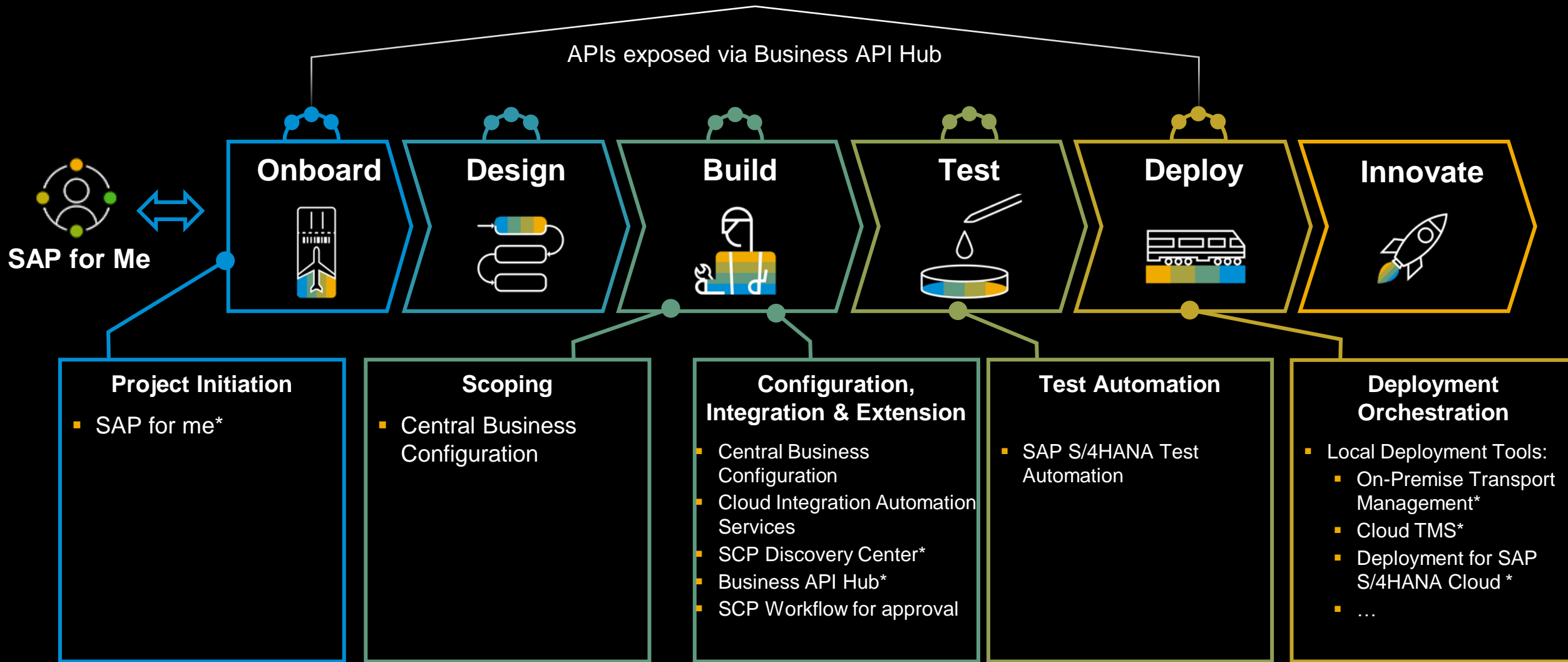
*Planned for future releases

Project Success with SAP Cloud ALM

Customer use cases



Ready to use integration in SAP tools, services & external API's



*Planned for future releases

SAP Cloud ALM for implementation – Customer Benefits

Fast time-to-value through guidance and task-driven implementation

Harmonized implementation experience across SAP Cloud solutions

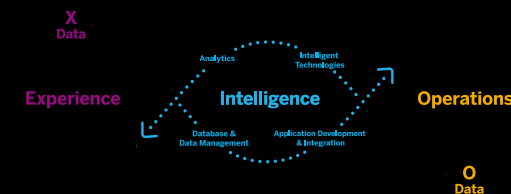
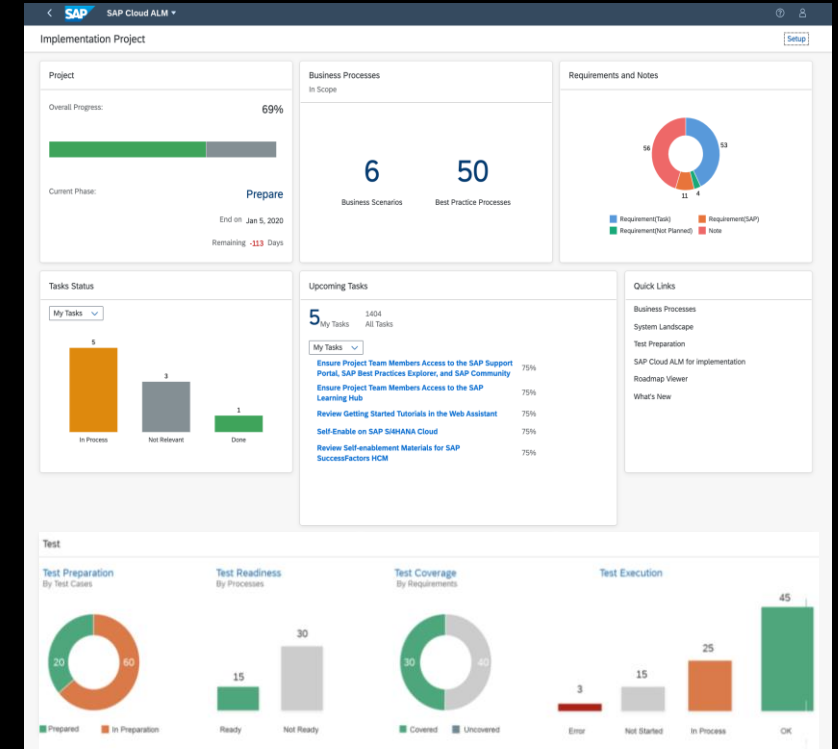
Instantaneously available, no deployment or configuration activities

Fast onboarding of your project team

Automated collection and assignment of tasks to the project team

Comprehensive workspace for fit-to-standard workshops

Built-in transparency about implementation progress



Demo

“The SAP Cloud ALM solution takes a top-down approach and compliments our other tools. The built-in guided help is very intuitive. And with the SAP Early Adopter Care program, we **gain greater flexibility**. We can use SAP Cloud ALM in our own cloud while leveraging expert support from SAP.”

Peter Mobert, Vice President, Rizing LLC



RIZING

Rizing LLC
Stamford, Connecticut
www.rizing.com

Industry
Professional
services

Employees
750

Featured Solutions and Services
SAP Cloud ALM, SAP Early Adopter Care,
and SAP Services and Support



SAP Cloud ALM for Operations

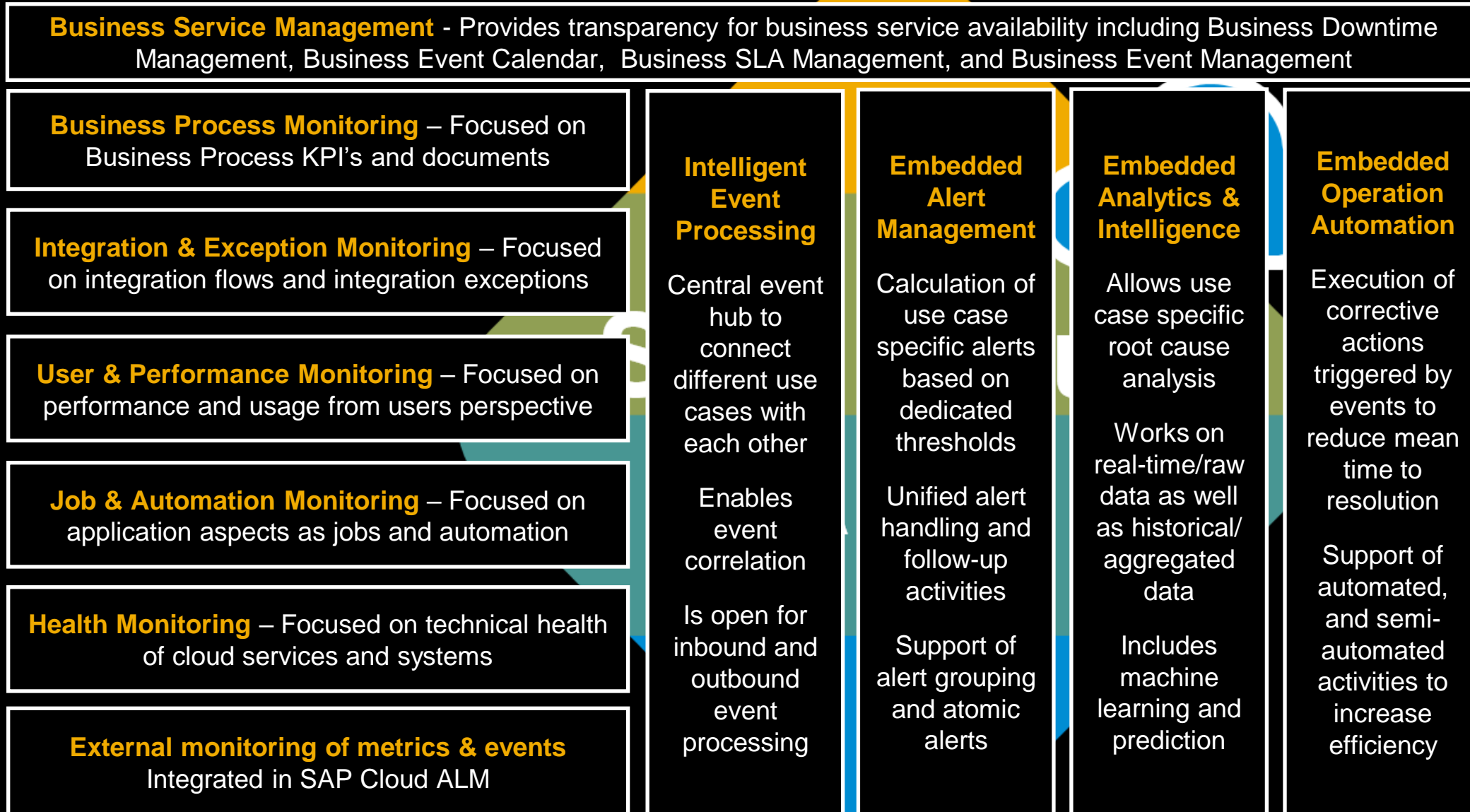
SAP Cloud ALM for Operations – Value Proposition

Ensure business continuity in your SAP landscape by monitoring and alerting - Increase operation efficiency by automating operational tasks - Avoid anomalies by proactive problem prediction

- SAP Cloud ALM empowers customers to **understand healthiness of SAP business solutions**:
 - Provides **full stack monitoring and alerting** covering business processes, integration, users, applications, and cloud service/system healthiness
 - Allows to conduct **root cause analysis** on technical as well as on business process level
 - Acts as **collaboration platform between LOB and IT**
- SAP Cloud ALM enables customer to increase operation efficiency by **automating corrective actions as well as regular operation tasks**
- SAP Cloud ALM helps to **predict anomalies in business process and application operation** by event correlation and learning out of the collected data (AIOPs)
- SAP Cloud ALM provides **transparency regarding availability of business services** including business downtimes, business events and business SLA's



SAP Cloud ALM for Operations – Available & planned scope in detail



Unified API Layer



External Analytics & Intelligence *



Incident Management *



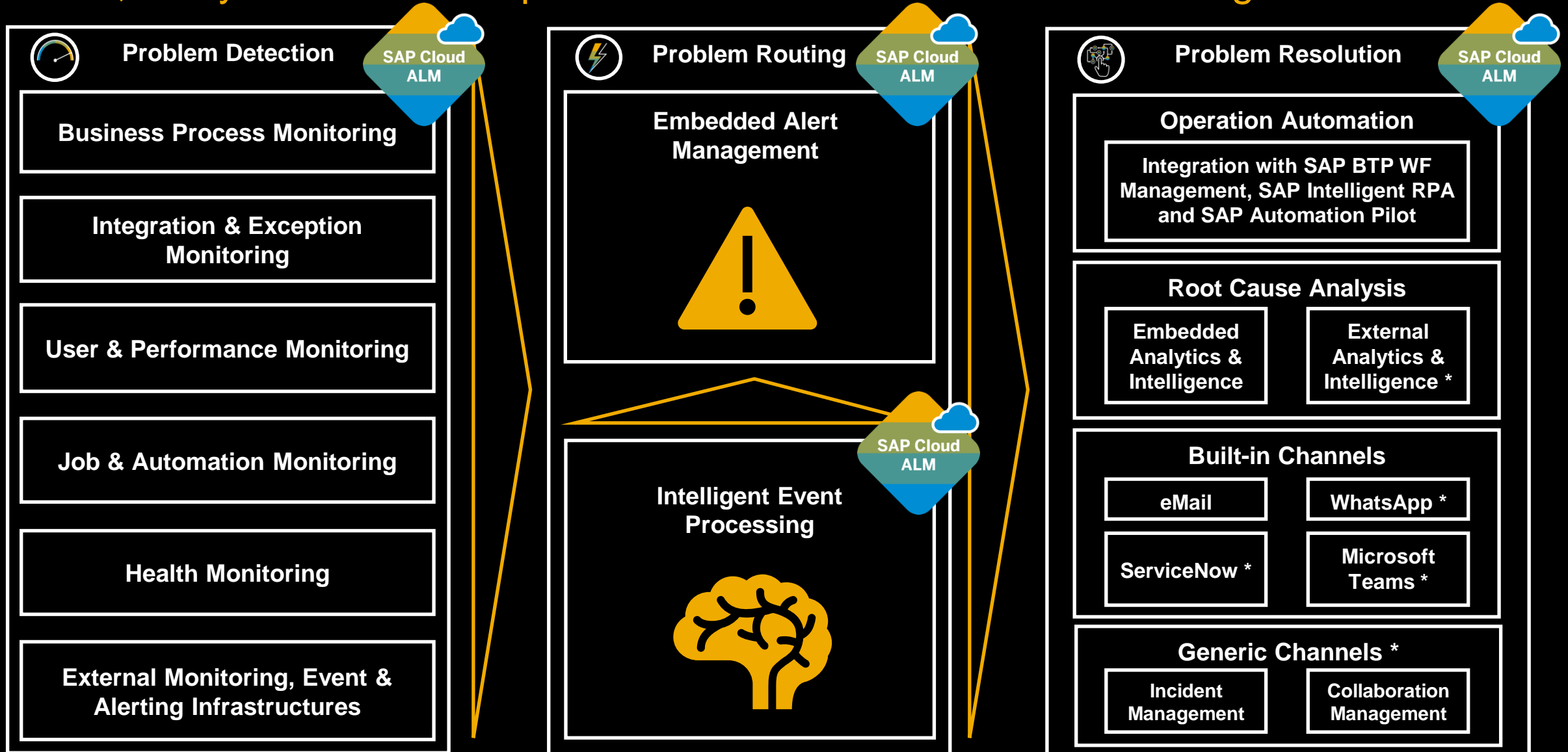
Collaboration Management *



External Automation Management

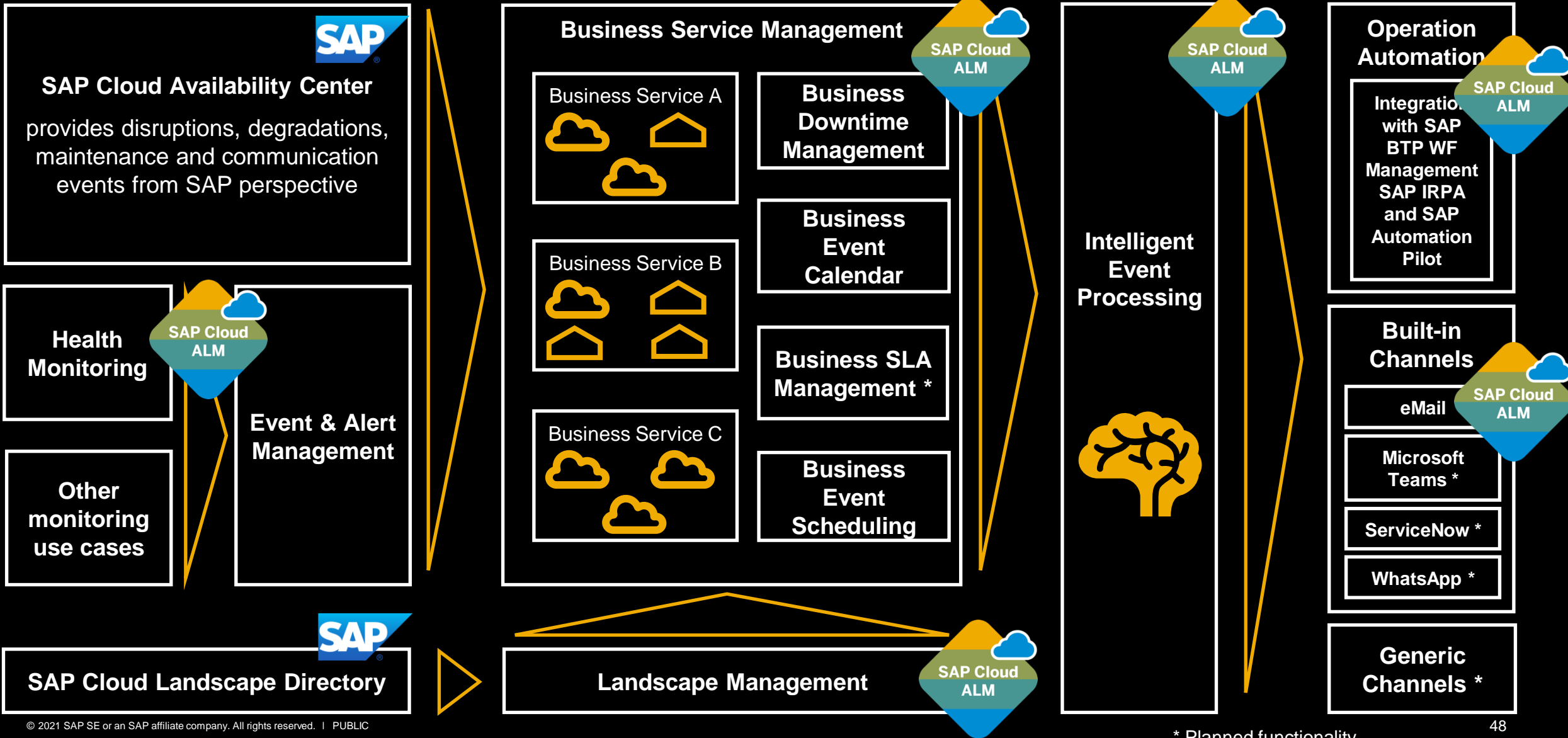
Problem Management powered by SAP Cloud ALM

Detect, analyze and resolve problems based on full stack monitoring



Business Service & Event Management powered by SAP Cloud ALM

Manage down times, SLA's and events from business perspective



Demo SAP Cloud ALM Integration Monitoring



Play the video



“... with SAP Cloud ALM Business Process Monitoring we can estimate the value of a system implementation, enable business to do process optimizations and measure the process performance.”


Chengbo Yu, Regional CIO APJ, REHAU Polymer (Suzhou) Co.,Ltd

Information about SAP Cloud ALM

Live Demo: SAP Cloud ALM Portal Page

SAP Cloud ALM


Application Lifecycle Management (ALM) for cloud-centric customers



Get the idea

to understand the value of SAP Cloud ALM for your business.

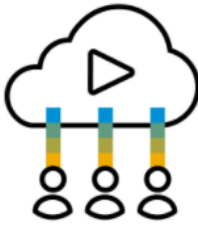
Learn



Watch recorded demos

to learn about the capabilities of SAP Cloud ALM.


Watch



Try it out now

to explore the simplified ALM experience.

Explore



Start using it

to get the full benefits of SAP Cloud ALM.

Request

<https://support.sap.com/cloud-alm>

Live Demo: SAP Cloud ALM Supported Solutions

New in the SAP Help Portal: Interactive SAP Cloud ALM Supported Solutions list

<Previous

Next>

Supported Solutions ☆

The following table shows in which way your SAP product is supported by SAP Cloud ALM.

Filter for your solution in the first column.

SAP makes no warranty, either expressed or implied, for the information provided here. Due to short-term software updates, completeness can't be guaranteed. The features in the list are subject to change.

You can find the latest additions to the scope in the [What's New](#).

For a complete list of SAP Cloud ALM features, see the [Feature Scope Description](#).

Show/hide columns

Show 10 entries.

Previous 1 2 3 4 5 6 Next

Search:

SAP Solution	SAP Cloud ALM Area	SAP Cloud ALM Capability	Notes
Filter	Filter	Filter	<input type="text" value="Search within the column"/>
SAP SuccessFactors	Implementation	Process Management	Process content for the Hire-to-Retire IES Scenario
SAP SuccessFactors	Implementation	Task Management	Task Template available: SAP Activate Roadmap for Hire-to-Retire
SAP SuccessFactors	Implementation	Test Management	Manual test management
SAP SuccessFactors	Implementation	Change and Deployment Management	Requirements management
SAP SuccessFactors	Operations	Integration Monitoring	More under Integration Monitoring (Expert Portal).
SAP SuccessFactors	Operations	Business Process Monitoring	Supported KPIs for the business scenarios: Lead-to-Cash , Source-to-Pay , Design-to-Operate , Recruit-to-Retire More under Business Process Monitoring KPIs (Expert Portal).
SAP S/4HANA Cloud, private edition	Implementation	Task Management	Task template available: SAP Activate Methodology for SAP S/4HANA Cloud, private edition
SAP S/4HANA Cloud, private edition	Implementation	Test Management	Manual test management

[Access here](#)

Ask you questions here!

Please ask your questions!

Use the Q&A panel to ask your questions.



Let's have a break...



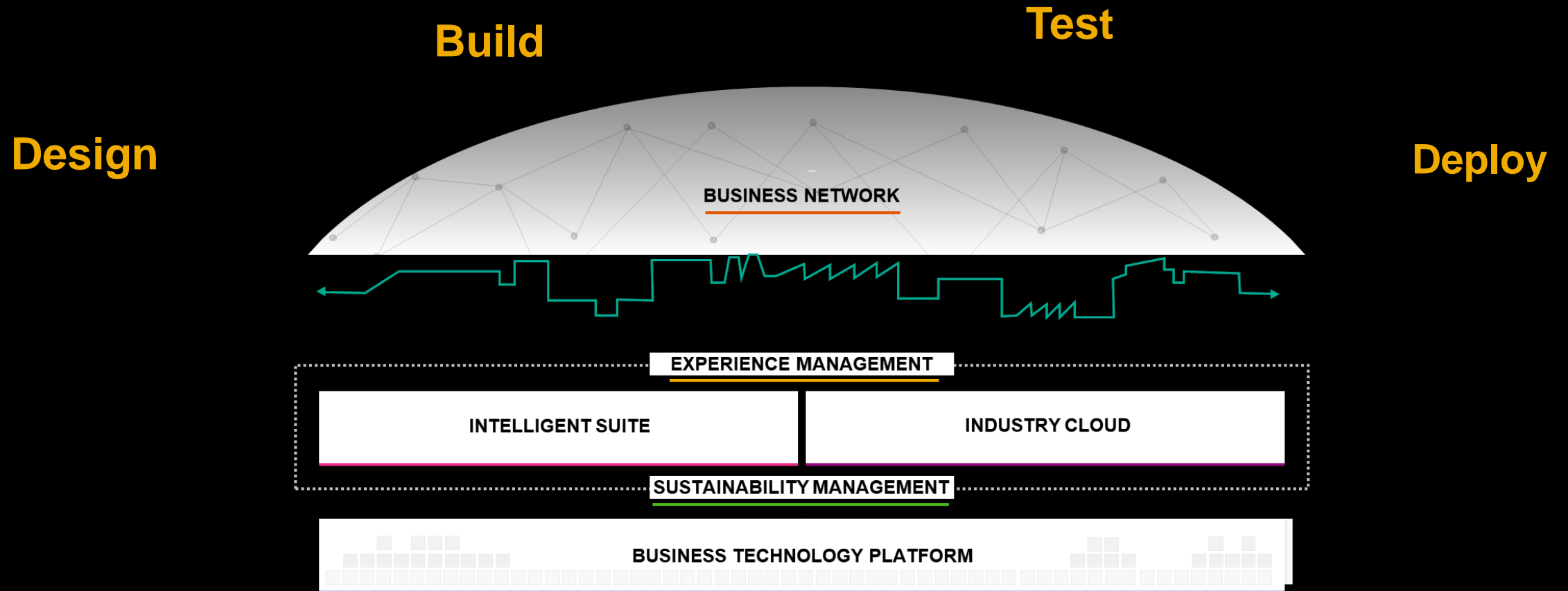
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The session continues in 10 minutes! (10:25)

ALM for hybrid solutions



Implementation – Overview



We provide the harmonized and integrated implementation experience for the intelligent enterprise, covering all relevant SAP solutions for customers.

Move to SAP S/4HANA

Implement SAP S/4HANA

Leverage SAP Model Company services

Use SAP Best Practices packages

Analyze landscape data

Plan and execute tests

Manage deployments



Convert to SAP S/4HANA

Additionally:

- Check conversion readiness
- Identify simplification items

Software logistics tools

Provision landscape

Plan landscape

Convert landscape



Transformation



Focused Build for SAP Solution Manager 7.2 is fantastic for SAP S/4HANA

Role-based rollouts

7.2
SAP Solution
Manager

Prepare

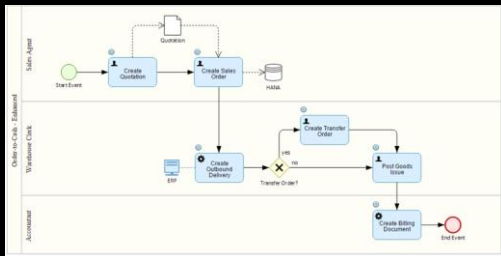
Explore

Realize

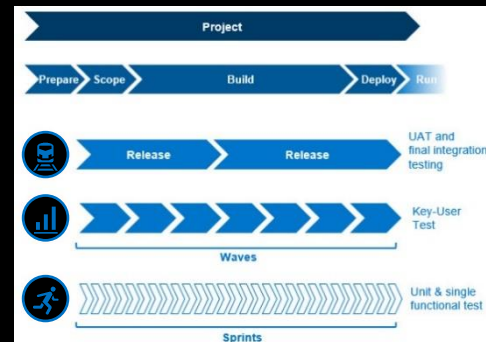
Deploy

Run

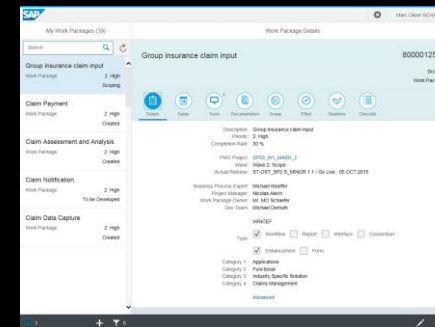
Requirements management within process models



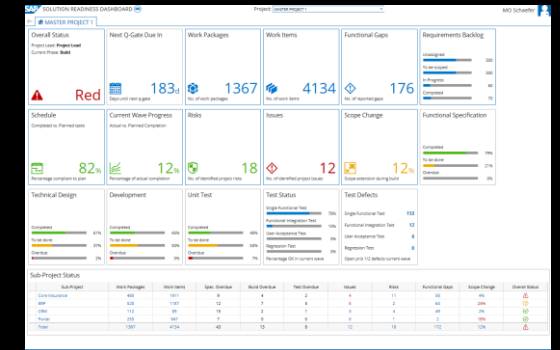
Agile development projects: from sprint to release



Modern applications with high usability for all involved roles



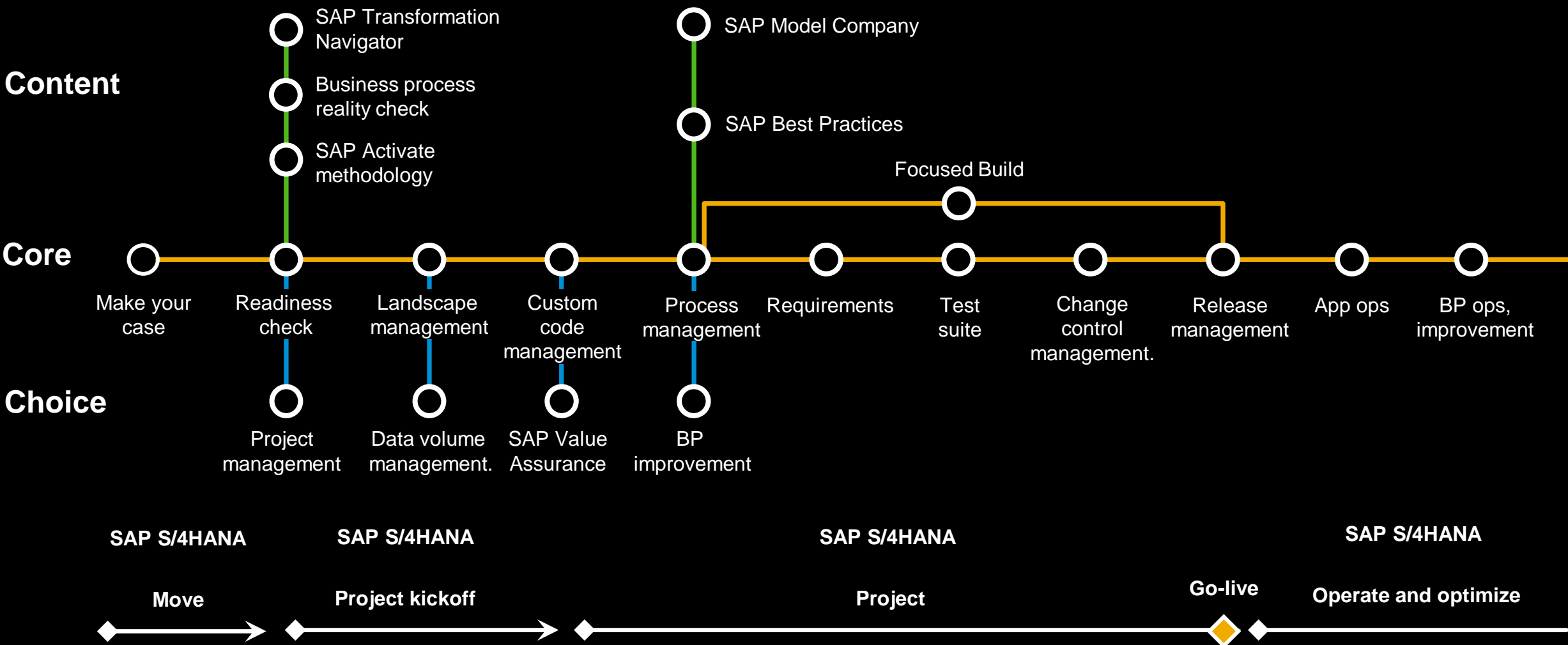
Project governance with automated status reporting



Focused Build is a **turnkey solution** to manage agile development projects.

Implementation projects

Focused Build for SAP Solution Manager and **SAP S/4HANA**



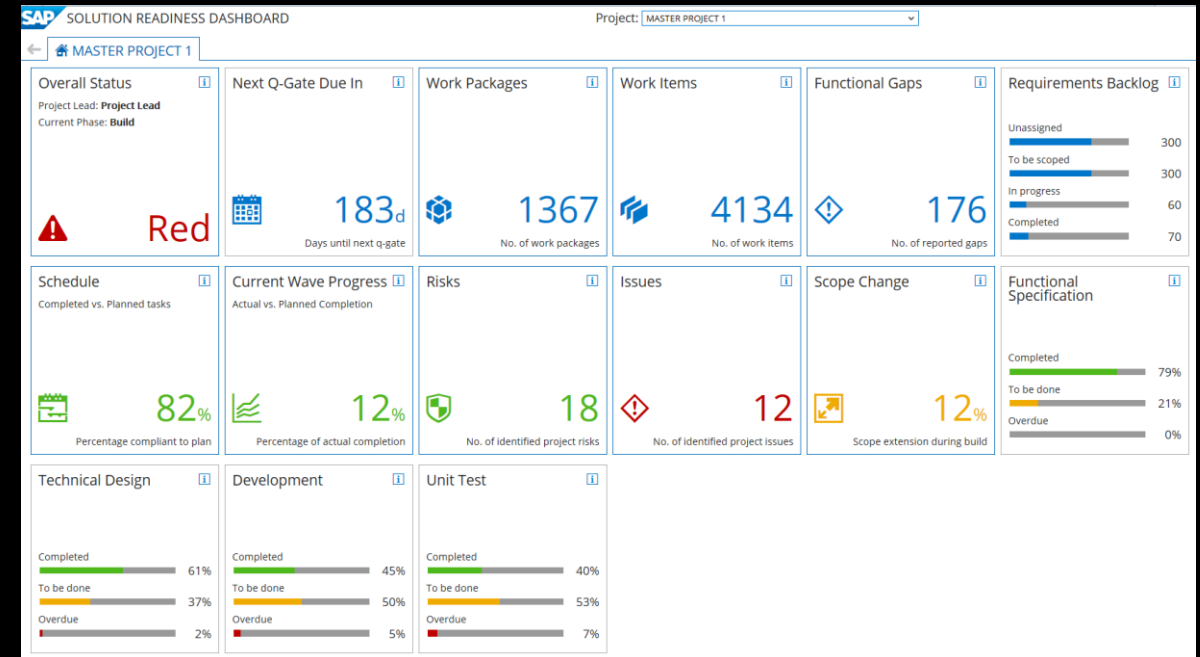
Focused Build

Outcome based delivery – Constant feedback loops with the business

Ready-to-run, integrated, tool-supported methodology to manage requirements and software development in large, agile projects.

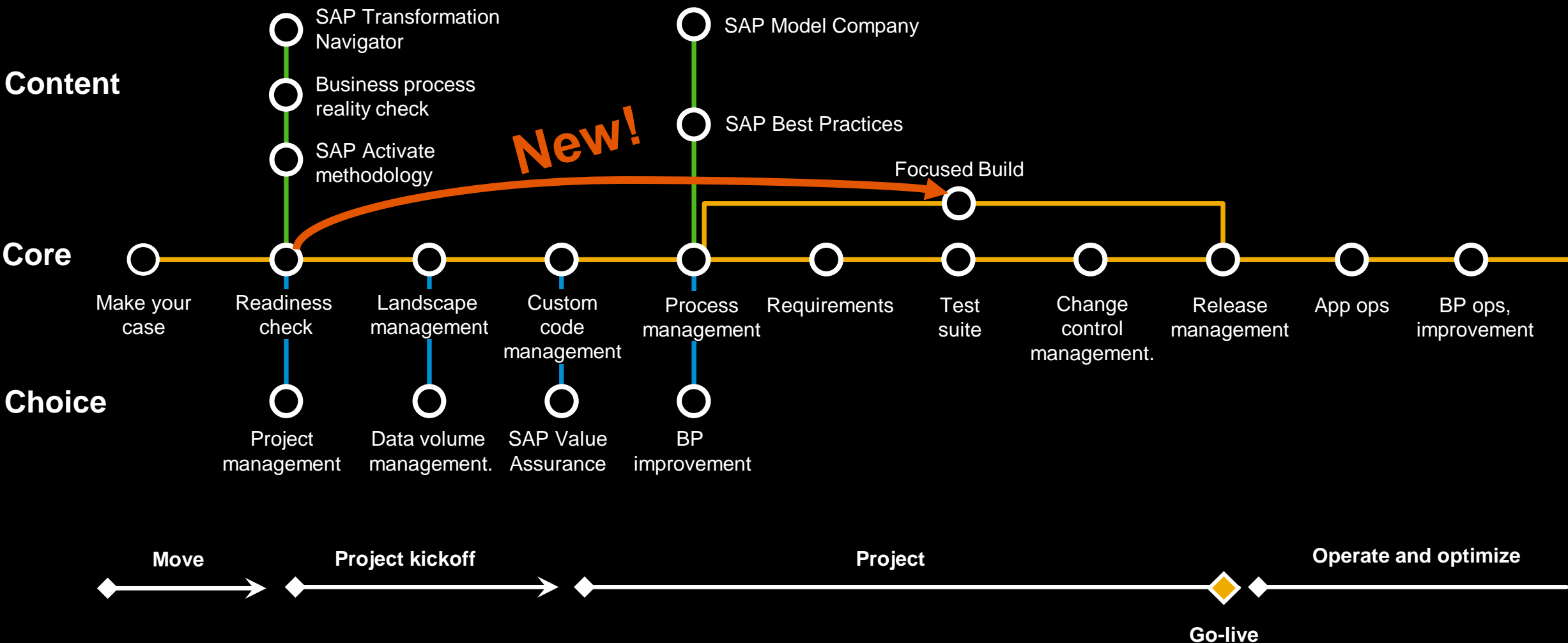
Value added by methodology and tools

- Automated visibility of solution readiness against due dates, with integrated risk management
- Management of distributed development teams
- Agile release and software engineering with optional JIRA integration
- Automated test planning, change, and release management to support continuous delivery and integration and DevOps
- Full integration of requirement, project, process, change, release, and test management



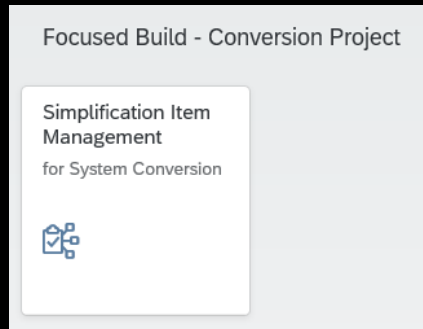
Conversion projects

Focused Build for SAP Solution Manager and **SAP S/4HANA**

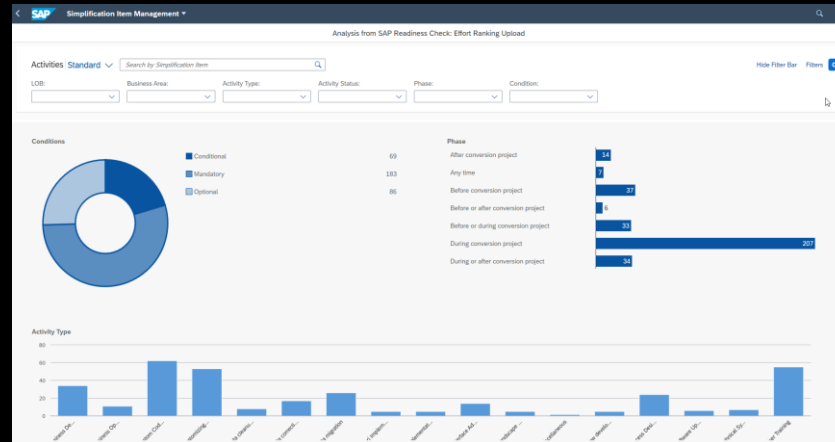
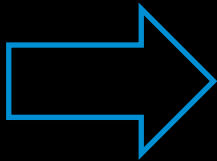


Conversion project support for SAP S/4HANA

Process flow



New launchpad tile




Simplification item management UI5 app



Evaluate and
Categorize
Activities


Focused Build –
Project



Focused Build –
Requirement



Focused Build –
Work package



The seamless integration of the SAP Readiness Check and Focused Build accelerate conversion projects.

Focused Build SP8

S/4HANA Conversion Project Support – Simplification Item Management

Key improvements:

- Activities with small efforts that are also related to each other can be merged into one Follow-Up Document.
- Created Requirements or Work Packages can be handed over from the Simplification Item Management application to the Mass Change Application for easier Release / Wave Backlog Planning
- Activities without a Follow-Up Document can be assigned to an already created one. If the assignment to or the creation of a Follow-Up document was done incorrectly a reassignment to a different Follow-Up Document can be done.
- Integration of custom transaction types in addition to Requirements and Work Packages

Tricentis Test Automation for SAP

Tricentis Test Automation for SAP: Benefits

You get more ...

SAP Enterprise Support Customers* get Tricentis Test Automation capabilities for:

- All **SAP Products and UIs** without restrictions
- **API tests** for SAP products
- Upcoming **innovations**

... Top-notch Test Automation Engine...

Tricentis is the test automation company rated as leader by **analysts**:

- **Modular** Approach
- High **reusability**

... and lose nothing.

Investments in SAP Solution Manager are fully protected:

- No functionality is discontinued.
- Non-disruptive portfolio offering

Tricentis Test Automation for SAP Integrated with SAP Solution Manager

The foundation to test SAP Solutions



SAP Solution Manager Test Suite

Integrated with



Tricentis Test Automation for SAP (TTA)

- Test Planning
- Test Preparation
- Test Orchestration & Test Reporting
- Manual Testing
- Defect Management
- Exploratory Testing
- Integration to test automation

- Automated Test Case Authoring
- Support for all UIs and APIs in SAP products
- Test Data Services

TTA Product and Technology Coverage for Automation

SAP UI5/Fiori

Success Factors

SAP GUI

Ariba

All Other SAP Products

SAP CRM UI

Concur

API Based Automated Testing for all SAP Products

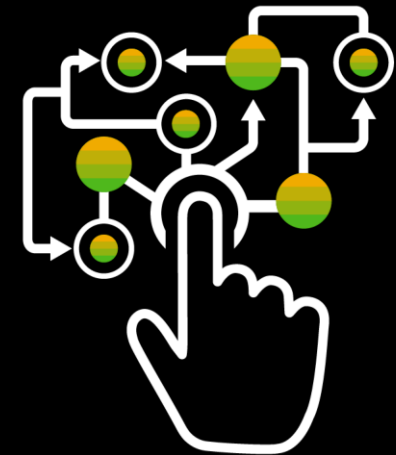
WebDynpro

C4C

Find more information in the [blog](#) and in the Tricentis Test automation [Wiki](#).

Why do **customers** love to run their projects with Focused Build?

- **Bridge** business and IT view
- **Save effort** and **shorten duration** for controlled rollout projects
- **Clear project status** with business process context
- **Hand-over** solution documentation **seamlessly to operation**

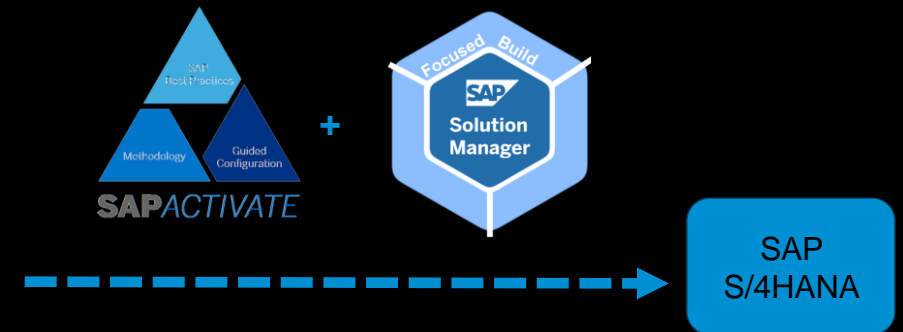


Key takeaways

Focused Build

- Is a preconfigured add-on solution for SAP Solution Manager 7.2
- Enables you to jump-start SAP Solution Manager for your innovation project
- Provides a best practice, tool-supported methodology for the requirement-to-deploy process based on proven project processes in an agile project environment
- Perfectly complements the best-practice process content for SAP S/4HANA provided by the SAP Activate methodology and SAP Model Company services

Fast and cost-efficient implementations based on best-practice process content and methodology



SAP Solution Manager is the **one and only delivery platform** from SAP to scale the implementation with SAP Activate and SAP Model Company services for **SAP S/4HANA and digital industries.**

Hybrid operations

Scope of Application Operations

System & Application Monitoring

One infrastructure for monitoring and alerting covering SAP & non-SAP applications

- System Monitoring
- User Experience Monitoring
- Integration Monitoring
- Business Intelligence Monitoring

Root Cause Analysis & Exception Management

Analyze issues in heterogeneous landscapes, ensure compliant configuration and reliable handling of technical and business exceptions

Technical Administration & Guided Procedures

Automated and guided handling of IT related activities including IT Task Management

- IT Calendar
- Work Mode Management
- Guided Procedure Framework

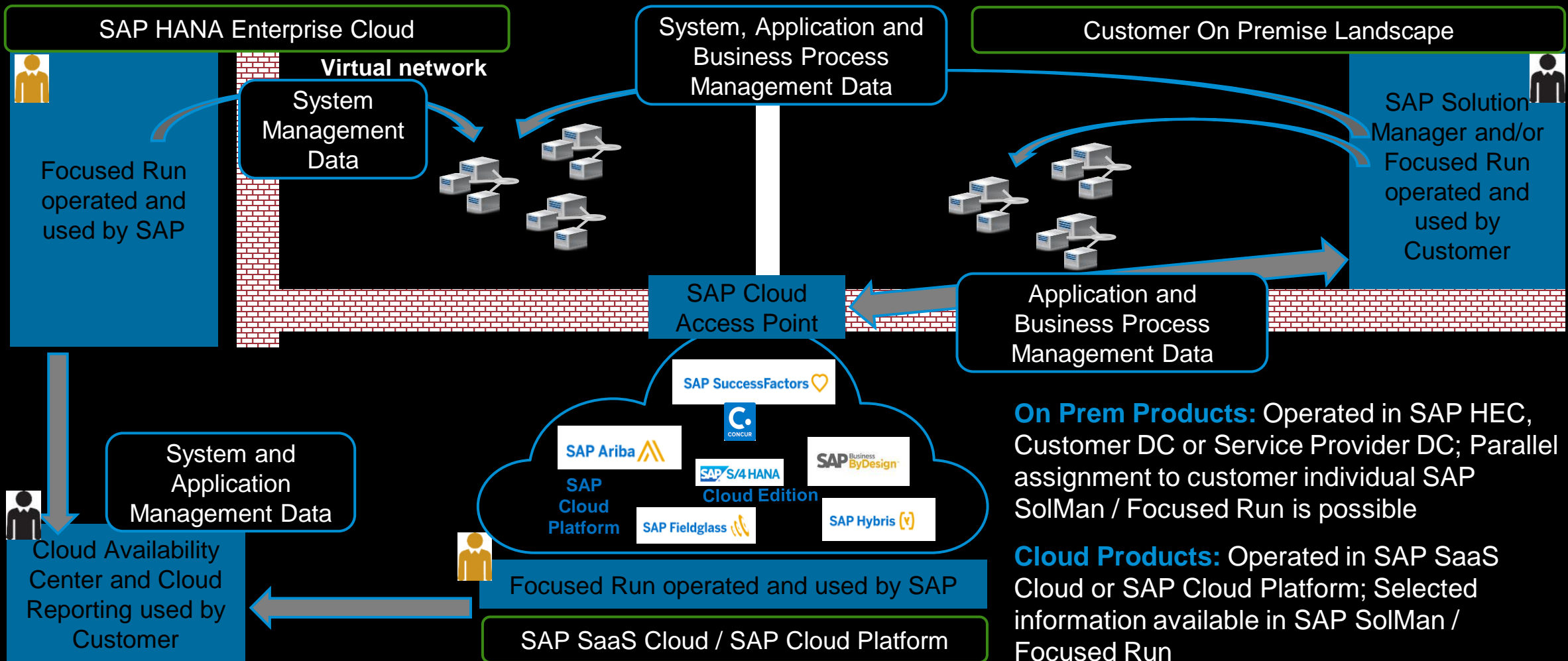
Support of Hybrid Landscapes

Central management of customer landscapes that consists of on premise systems as well as public cloud applications

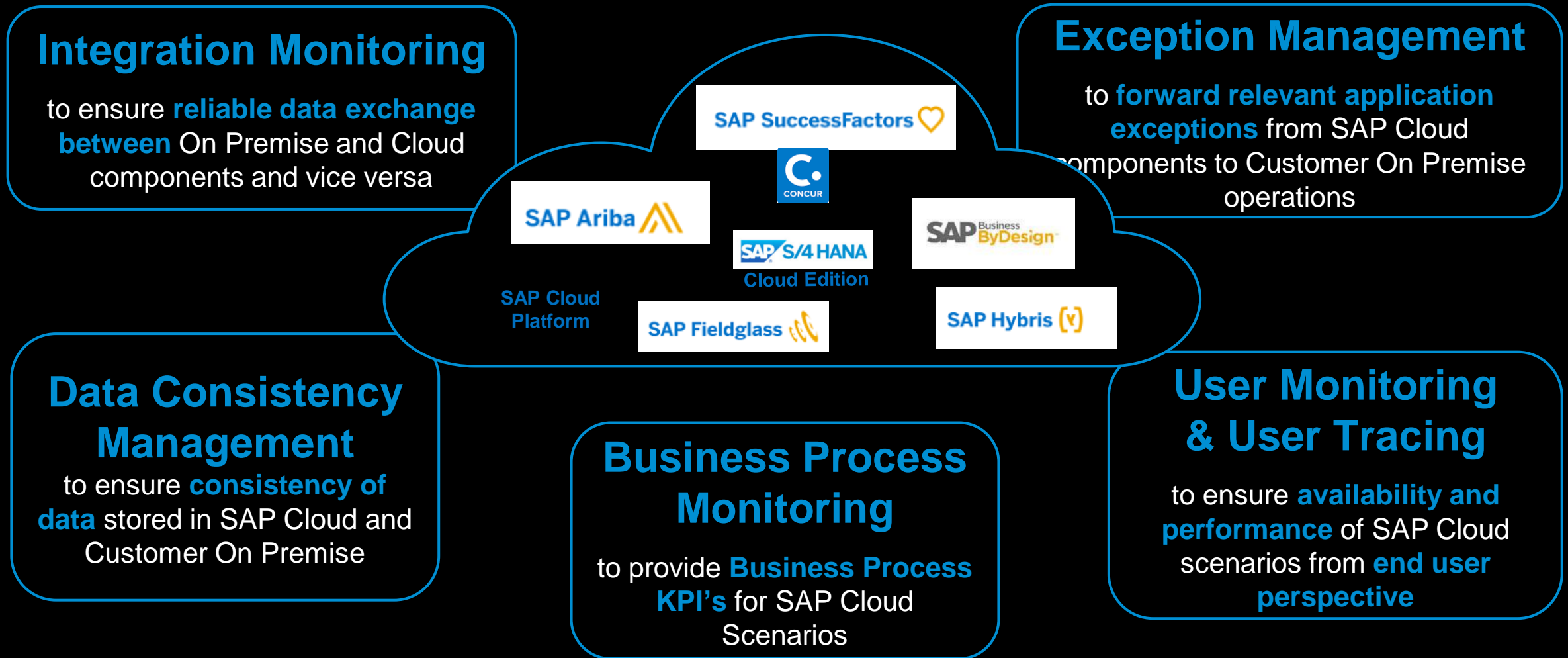
- Integration Monitoring
- Exception Management
- User Experience Monitoring & User Tracing

Operations for Hybrid Landscapes - Overview

Customer  SAP 



Support of Hybrid Landscapes - Scope

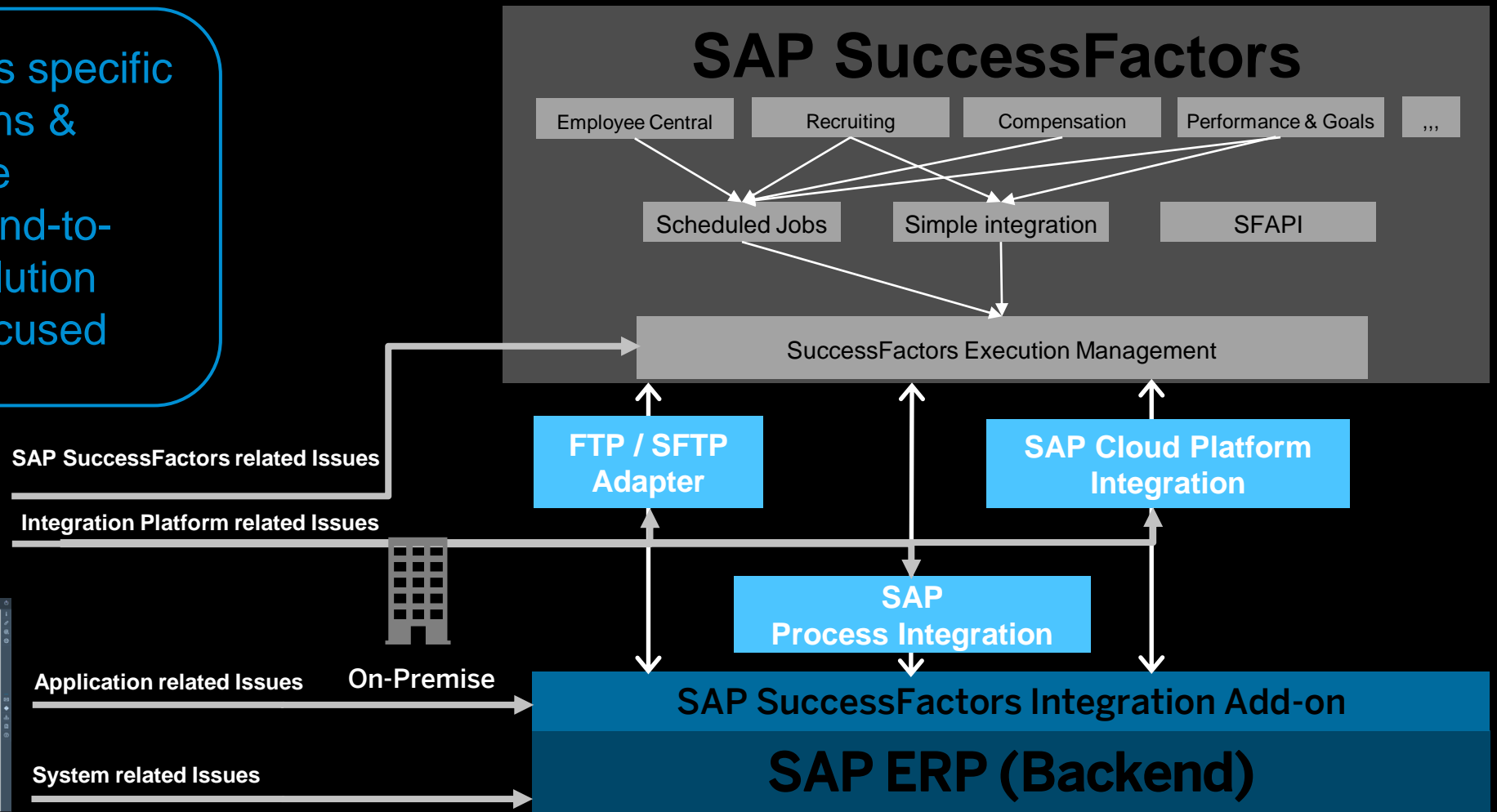
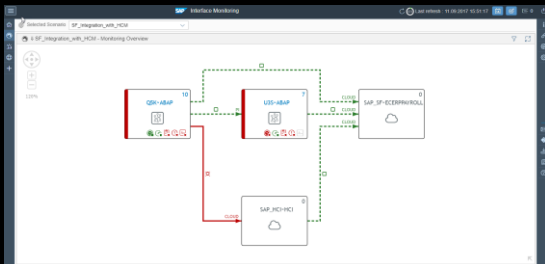


Support of Hybrid Landscapes – Usage Example

Integration Monitoring & Exception Management for SAP SuccessFactors

SAP SuccessFactors specific application exceptions & integration errors are orchestrated to an End-to-End view in SAP Solution Manager or SAP Focused Run

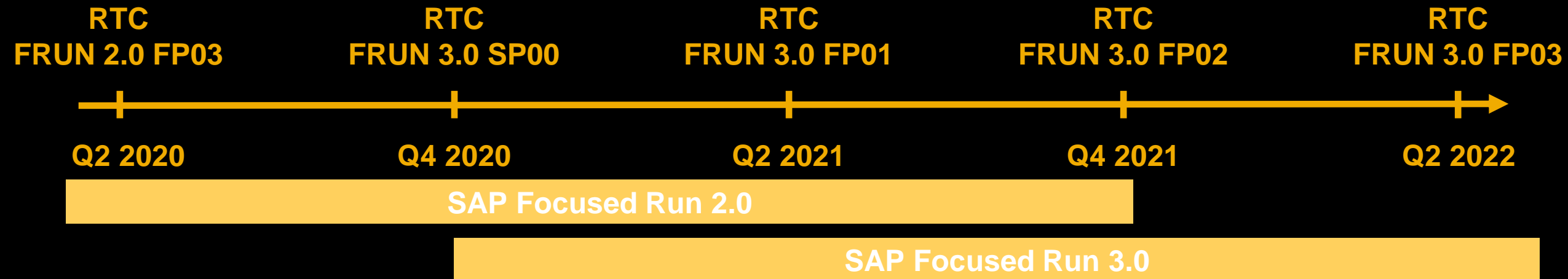
Integration Monitoring



SAP Focused Run

SAP Focused Run – Release Strategy

- **Continuous delivery of new innovations** based on customer feedback
- Keeping functional focus on **application operations for hybrid landscapes**
- **Three year release cycles** with delivery of **two delivery units per year** → **One year overlap** to change to next release
- **Regular technology updates** for ABAP, HANA and SAPUI5 to use latest innovations



SAP Focused Run – Use Cases & High Level Architecture

**Advanced
Integration
Monitoring
(AIM)**

**Advanced
User
Monitoring
(AUM)**

**Advanced
Application
Management
(AAM)**

**Advanced
Configuration
Monitoring
(ACM)**

**Advanced
System
Management
(ASM)**

**Advanced
Event & Alert
Management
(AEM)**

**Advanced
Root Cause
Analysis
(ARA)**

**Advanced
Analytics &
Intelligence
(AAI)**

SAP Focused Run - Application Foundation

Landscape Management Database

Simple Diagnostic Agent & SAP Host Agent

Monitoring & Alerting Infrastructure

Expert Scheduling Framework

Simple System Integration

Guided Procedure Framework

SAP HANA + SAP NetWeaver ABAP + SAPUI5 as Technology Foundation

SAP Focused Run – Scope in detail

Advanced Integration Monitoring – Focused on correlation of e2e message flows and integration related exceptions

Advanced User Monitoring – Focused on end user performance and utilization based on real as well as synthetic user activities

Advanced Application Management – Focused on application aspects as monitoring of application healthiness and jobs as well as service availability, IT calendar and work mode management

Advanced Configuration Monitoring – Focused on monitoring of configuration & software changes including validation of security policies

Advanced System Management – Focused on monitoring of systems, databases, and hosts as well as EarlyWatch Alert, license management and remote service delivery

IT Infrastructure Monitoring – Focused on monitoring of technical infrastructure components (no own visibility in this layer)

Advanced Alert & Event Management

Calculation of specific alerts based on pre-defined thresholds

Unified alert inbox & alert handling procedures

Use case & cross use case specific horizontal and vertical correlation

Advanced Root Cause Analysis

Dedicated RCA capabilities as system analysis, trace analysis and file system browser

Works on real-time raw data as well as aggregated historical data

Formalizes collected analysis knowledge to guided RCA

Operation Automation

Execution of manual or automated actions triggered by alerts to increase resolution efficiency by time reduction

Automation of regular operations tasks to increase operation efficiency and quality

Advanced Analytics & Intelligence

Provides flexible dashboards for data coming from different use cases (cross use case dashboards)

Uses AI capabilities to derive intelligent decisions

Standardizes open API's for efficient data transfer

Ask you questions here!

Please ask your questions!

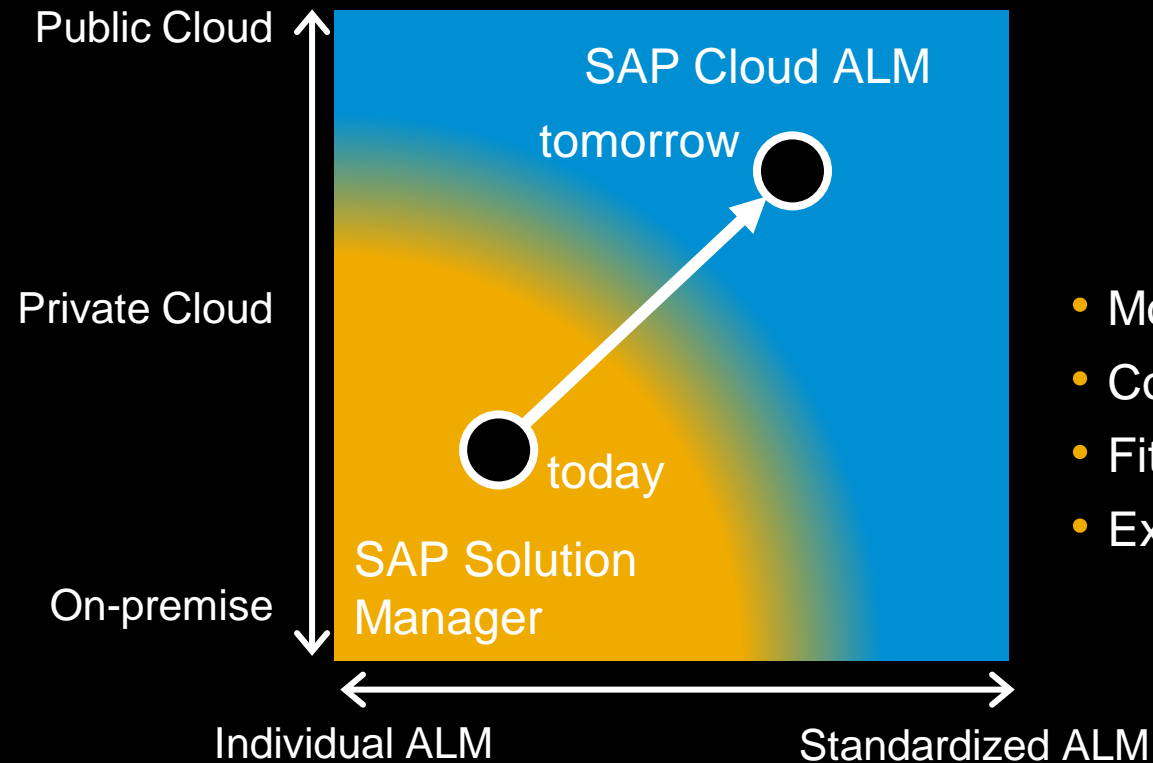
Use the Q&A panel to ask your questions.



Wrap-Up & Closing

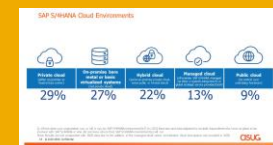


Transition to SAP Cloud ALM? Find your tipping point!



- More cloud
- Consolidated landscapes
- Fit-to-standard
- Extensions on SAP Cloud Platform

Cloud is a reality for the vast majority of our SAP S/4HANA customers



Source: ASUG 2021 Pulse of the SAP Customer Research

SAP S/4HANA: the right fit for every organization

ONE Data Model • ONE Semantic • ONE User Experience

As a Service

As a Product



SAP S/4HANA Cloud

Complete, modern, SaaS ERP

Our strategic choice for companies ready to embrace the future of ERP with a **new implementation and predefined processes**



SAP S/4HANA Cloud, private edition

Cloud value, traditional flexibility & full scope

Designed to provide innovation and cloud value while allowing customers to retain their investments by **converting their existing system(s)**



SAP S/4HANA on premise

Total control and individualization

Innovative, intelligent ERP for customers that require **maximum control of their ERP system**

with existing
IaaS partnerships

in own
data centers

Public cloud

Private cloud

Private cloud

On premise

Recommendations for Customers moving to Cloud - 2021

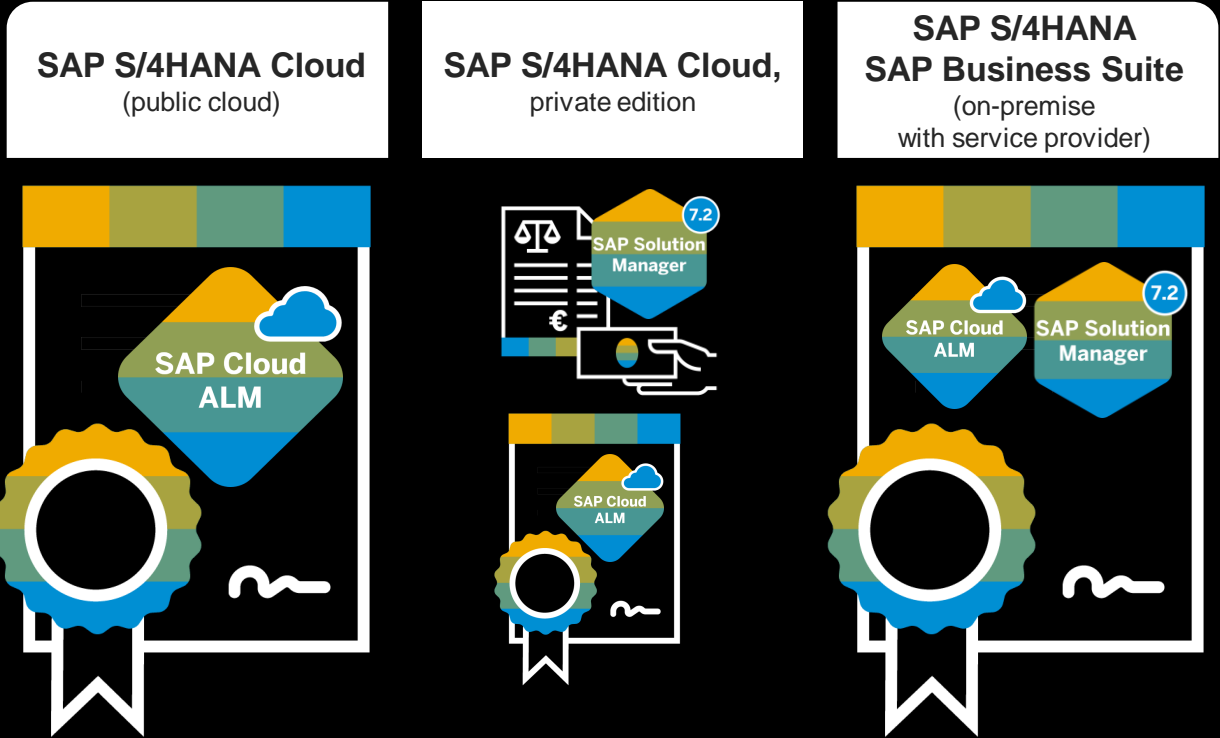
	SAP S/4HANA Cloud (public cloud)	SAP S/4HANA Cloud, private edition	SAP S/4HANA SAP Business Suite (on-premise with service provider)
Conversion / Transition	n/a	SAP Solution Manager or SAP Cloud ALM*	SAP Solution Manager
Implementation	SAP Cloud ALM		
Operations		SAP Cloud ALM	SAP Cloud ALM

* Evaluate SAP Cloud ALM for [available](#) and [upcoming](#) functions



Service Providers can monitor the customer landscapes centrally with SAP Focused Run

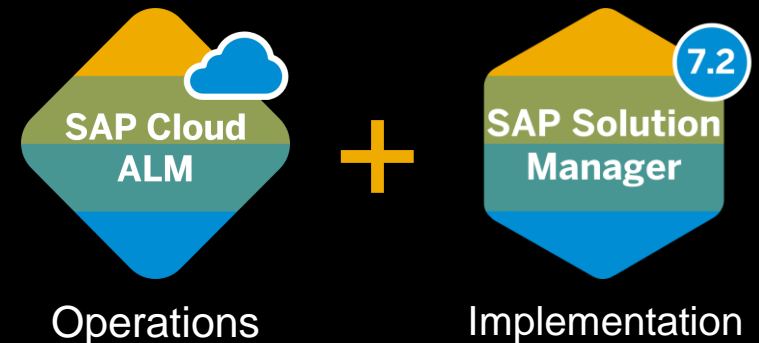
Entitlements



First **SAP Cloud ALM** adoption step for **SAP Solution Manager** customers

Adopt SAP Cloud ALM first for operations:


- Switching operations to SAP Cloud ALM brings an immediate significant reduction of customer effort
- Benefit from an ALM solution optimized to manage the operation tasks remaining with the customer
- Transition to SAP Cloud ALM can be achieved faster for Operations compared to Implementation



Stay in touch with ALM

Want to learn more?

Join our regular “What’s new” webinars on the SAP Learning Hub!



SAP Enterprise Support Academy

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★★★★★ 6 Ratings

Instructor-led and Online Course

Questions? Contact
SAP_ES_Academy@sap.com

SAP Solution Manager 7.2 SPS11 Overview

This event celebrates the launch of SPS11 for SAP Solution Manager 7.2. Learn from our experts about the highlights for build and run in this feature-packed release.

Goals:

- Learn about the highlights of SPS11 for SAP Solution Manager 7.2.

more

1.5 HOURS
DURATION

1.5 HOURS
DURATION

3 categories more

Save for Later

You may also:
Start Course

Want to stay current?

See the “What’s New” section in the help portal!

What's New in SAP Cloud ALM

Find out about new features in SAP Cloud ALM.

The table below provides an overview of new features, with the most recent features at the top. You can search through the table and filter content by area and availability date.

Available	Area	Service	Feature	Description
Filter	Filter	Filter	Search within the column	Search within the column
2020-09-22	Implementation	Processes	SAP Best Practices content and Lead-to-Cash content	SAP Best Practices content and Lead-to-Cash content are now available.
2020-09-22	Operations	Integration Monitoring	Remove deleted services from configuration	You can distinguish the services that you have deleted in landscape management and

Want to stay up-to-date?

Join our monthly [ALM Community Call](#) and our [SAP Cloud ALM Expert Community Call](#)

SAP Cloud ALM Expert Community Call

Join us every month to interact with experts and your peers as they share news, lessons learned and best practices about SAP Cloud ALM for implementation and operations.

Application Lifecycle Management Community Call

The free monthly webinar provides everything you need to know about SAP's Application Lifecycle Management (ALM) offerings. Get the latest news directly from SAP's topic experts!

ALM Summit EMEA 2021

Transformation starts today!

October 19 - 22, 2021 | virtual event

Learn about transformation to cloud, management of your IT solution on-premise, hybrid or in the cloud, and how to get the most value from your solutions!

- 4 interactive days
- Lectures, meet-the-expert sessions, deep-dives
- Strategy keynotes and inspiration sessions
- Partner topics & “ALMathon”



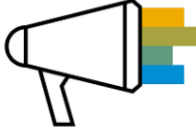

[Register now!](#)



ALM Events

SAP ALM Events & Webcasts

Learn everything you need to know about Application Lifecycle Management, get the latest news, and have your questions answered with our various ALM event formats!

ALM Roadshows	Community Call	What's New Calls	SAP ALM Summits
			
Virtual 4-hour ALM overview events for a local or regional target group.	Monthly 1h-session covering all ALM topics, including extensive Q&A possibility.	Webcasts showing new and improved features of recent ALM software releases.	Large-scale virtual events with keynotes and expert sessions on all ALM topics.
Next Roadshows:	Next Community Calls:	Webcasts:	ALM Summits:
<ul style="list-style-type: none">✓ March 11, 2021: Netherlands (together with VNSG) <p>Further roadshows are in planning and will be published here and on the info & registration page.</p>	<ul style="list-style-type: none">✓ March 24, 4pm CET Focus: SAP Focused Run✓ April 21, 4pm CET Focus: SAP Cloud ALM✓ May 19, 4pm CET Focus: SAP Solution Manager	<ul style="list-style-type: none">✓ Quarterly calls for SAP Cloud ALM✓ Calls for SAP Solution Manager and Focused Solutions after each release✓ Calls for SAP Focused Run after each release	<ul style="list-style-type: none">✓ July: ALM Summit APJ✓ October: ALM Summit EMEA✓ November: ALM Summit North America <p>All dates are in planning and will be published once fixed.</p>
Info & Registration	Info & Registration	Info & Registration	Info & Registration

<https://support.sap.com/alm-events>

Thank you.

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