

SAP S/4HANA 2020

Release Highlights

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INTERNAL



Agenda

SAP S/4HANA Release Strategy and Change in Naming Convention

SAP S/4HANA in the Intelligent Enterprise

SAP S/4HANA 2020 Delta Scope Highlights -- LoB

SAP S/4HANA 2020 Delta Scope Highlights -- Industry

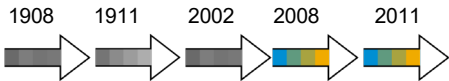
SAP S/4HANA Release Strategy



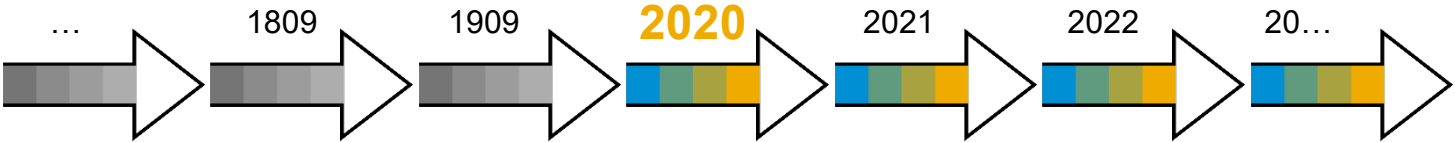
Release Strategy SAP S/4HANA

1) New release naming convention:

Cloud: [YYMM] 2 Digit Year | 2 Digit Month



On premise: [YYYY] 4 Digit Year

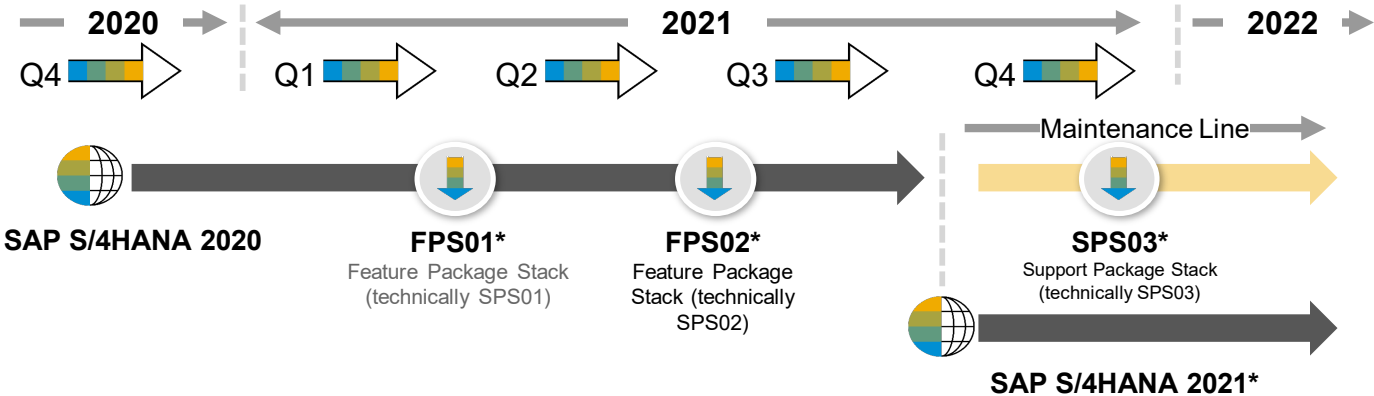


2) SAP S/4HANA Maintenance Commitment 2040



3) Feature Package Schedule SAP S/4HANA 2020

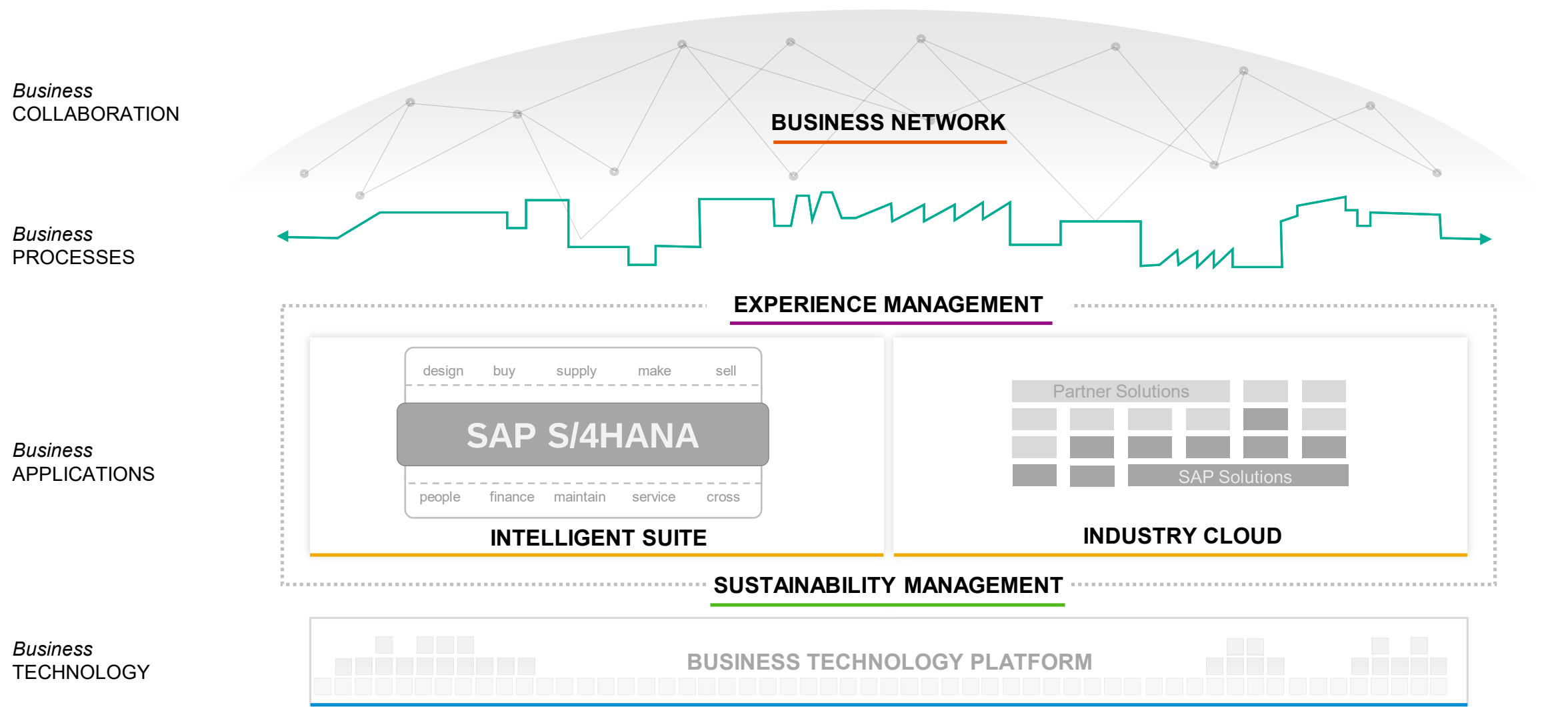
 [Release and maintenance strategy for SAP S/4HANA](#)



SAP S/4HANA in the Intelligent Enterprise

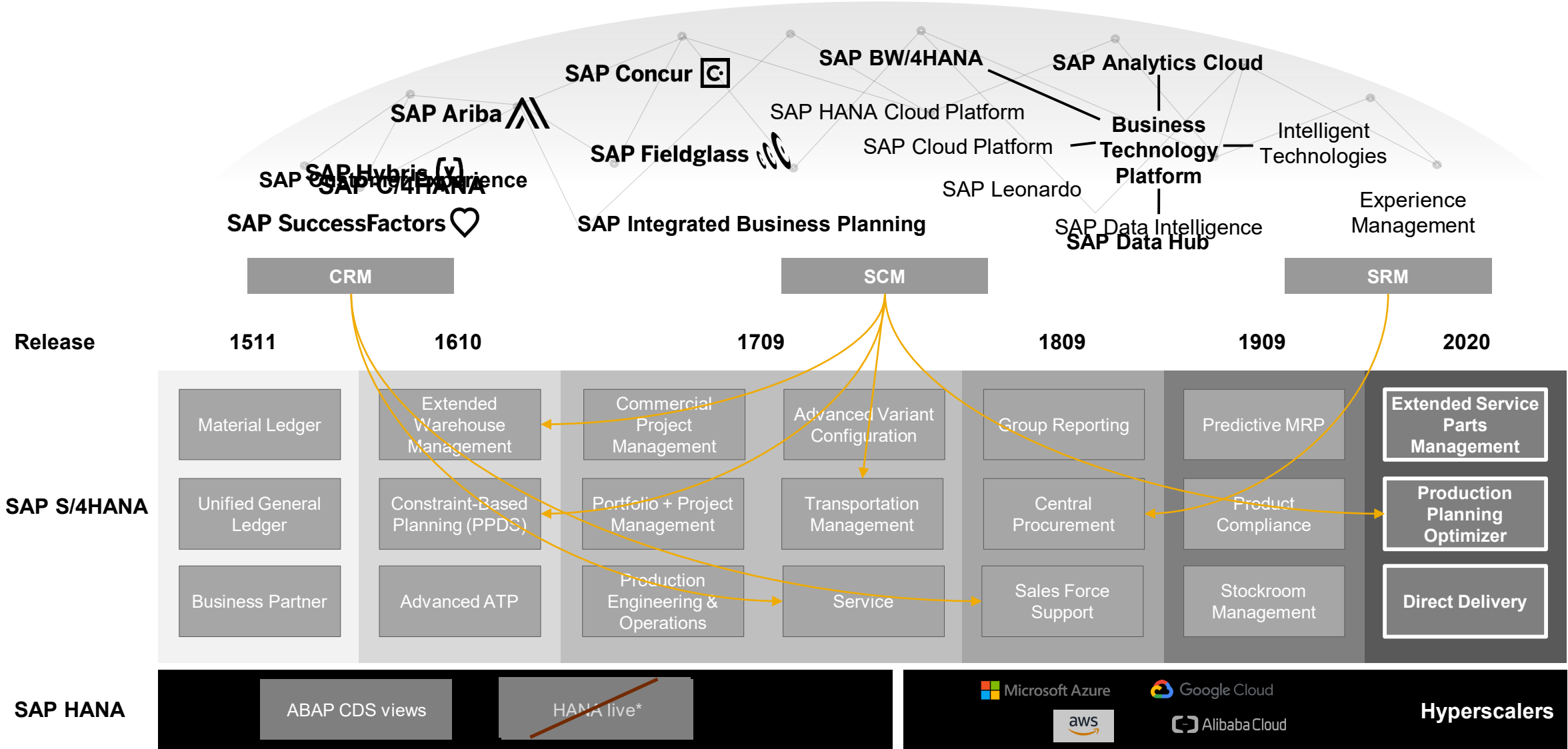


SAP S/4HANA in the Intelligent Enterprise



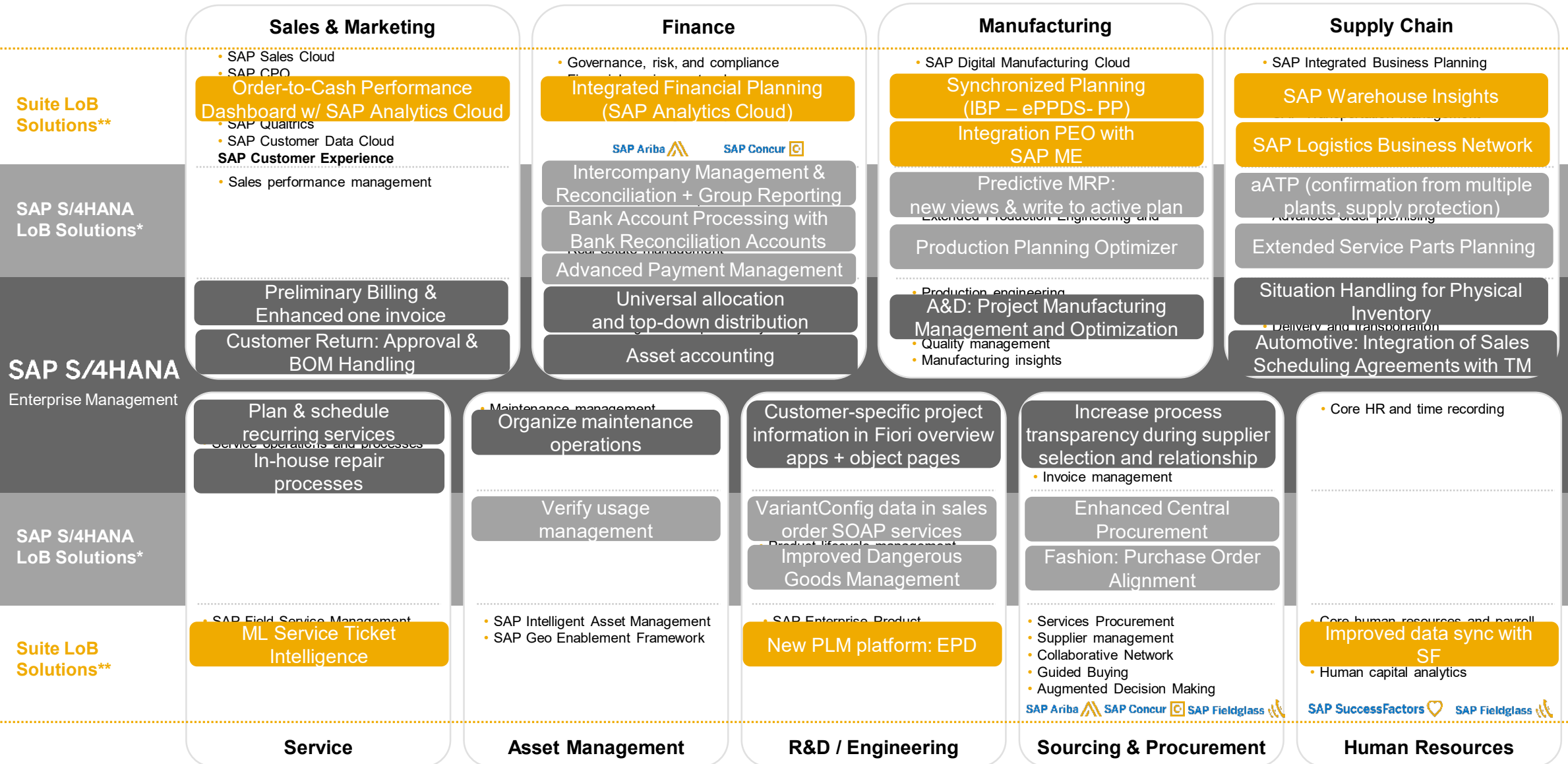


SAP S/4HANA Evolution of Architecture



SAP S/4HANA 2020 Delta Scope Highlights

SAP S/4HANA 2020 - Business Area Overview



SAP S/4HANA 2020 Delta Scope Highlights **by LoB**

SAP S/4HANA Sales: Delta Scope Summary

2020

Order and Contract Management

Price Management

- New SAP Fiori Manage Price for pricing specialists simplifies price maintenance ([video](#))

Sales Contract Management

- Include legal transactions and product compliance information in sales contract

Sales Order Management and Processing

- Provide **delivery insight** connected with IoT**
- Integrate Ariba Seller Network**
- **Intelligent product proposal** allows users to receive product and quantity proposals as an input proposal to enable faster selection of products during sales order entry in the Create Sales Order – VA01 app
- Set the **delivery date rule** to indicate when the ordered goods should be delivered (on the requested delivery date or later, exactly on the confirmed delivery date, or by the confirmed delivery date).

Sales Billing & Solution Billing

- **Preliminary Billing**
- Manual re-determination of output items using SAP S/4HANA Output Management
- Combine fixed-price items and time-and-material items into one **invoice for service transactions**

Sales Rebate/ Incentive and Commission Management

- Settlement Document SAP Fiori apps
- Provide sales managers with more detailed payment information for the settlement of commissions
- Enable condition contracts and the various settlement management documents to **trigger business events for external consumption**

Claims, Returns, and Refund Management

- Flexible and enhanced returns management in the **Manage Customer Return** app:
 - 1) different replacement product from different delivery plant
 - 2) return for sales bills of material (BOM) items
 - 3) approval of return
- Enhancement in Advanced Customer Return: retroactive creation of returns purchase orders based on order confirmation IDOCs

Sales Monitoring and Analysis

- New SAP Fiori Customers Overview, providing important customer sales data
- New SAP Fiori Sales Scheduling Agreements - Product Demand to monitor product demand from sales scheduling agreements
- New analytics report: Pricing Elements - Flexible Analysis
- Enhancement in Sales Order Fulfillment Monitor, including international trade and product compliance
- Sales dashboards in SAP Analytics Cloud**

SAP S/4HANA Provides Delivery Insights Enabled by IoT**

2020

Order and Contract
Mgmt.

SAP S/4HANA



Outbound
delivery



New situation is
automatically
triggered if an
anomaly is detected



User is notified
of the anomaly
directly in
system or via
email



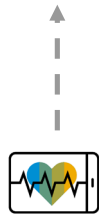
User triggers
required follow
up activities to
resolve the
situation

Internet of Things (IoT)
Cloud and Edge

SAP Cloud Platform
– IoT Service**



Delivery is
automatically
assigned to
sensor
hardware



Delivery conditions
are automatically
monitored (based
on rules & actions)
during shipping

The screenshot shows the SAP S/4HANA Message Monitoring interface. A notification is displayed: 'Temperature outside permissible range'. The notification details state: 'Material HIB vaccine (TG12) of Delivery 80006532 is outside its permissible temperature range. Max. permitted temperature is 8 °C, measured temperature is 17.65 °C. 1 minute ago'. A 'Show Log' button is visible. The background shows various sales order management tiles.

The screenshot shows the SAP S/4HANA Sales Order Item interface for 'Bike HeadLight -IOT'. An alert is displayed: 'Alert: Vibration issue with delivery'. The alert details state: 'IoT Sensor Values Indicate. 42 seconds ago. In item 000010 of Sales order 0000163583, the sensor attached to Material in delivery 80135123 reported issue: The threshold of Vio 100 has reached, the actual value is 100 Vio. Dismiss Situation'. Below the alert, 'Solution Proposals' are listed: 'Preferred Solution: Create Customer Return' and 'Alternative Solution: Open Customer Return'.

Sales Document with Action Proposal

SAP S/4HANA Service: Delta Scope Summary

2020

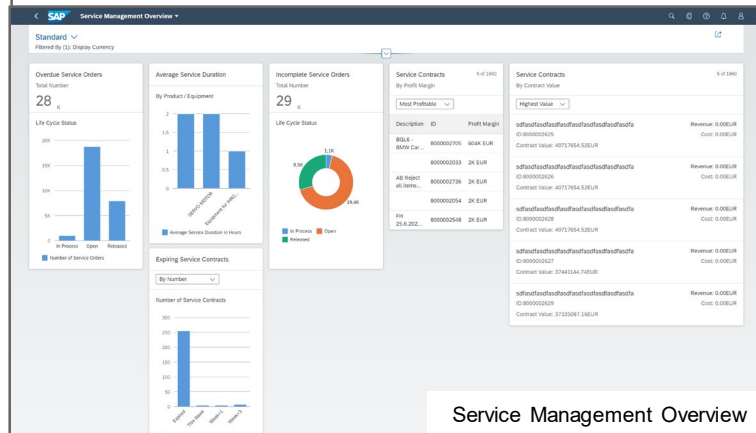
Service Operations & Processes

In-house repair processes

Manage repair services in-house for the products and assets returned from customers.

Embedded analytics for Service

Monitor operations and business outcome of services business real-time via analytics, looking directly at the transactional data.



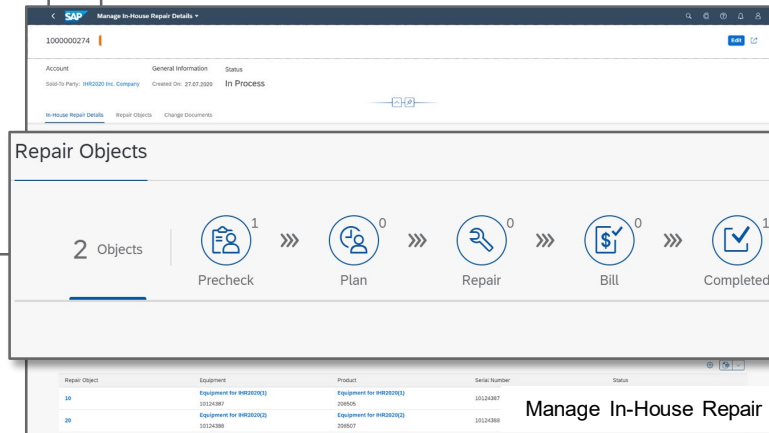
Service Master Data & Agreement Mgmt.

Recurring services

Plan and schedule recurring services with using maintenance plan and service templates, linked with service contracts.

Historic service orders in technical object views

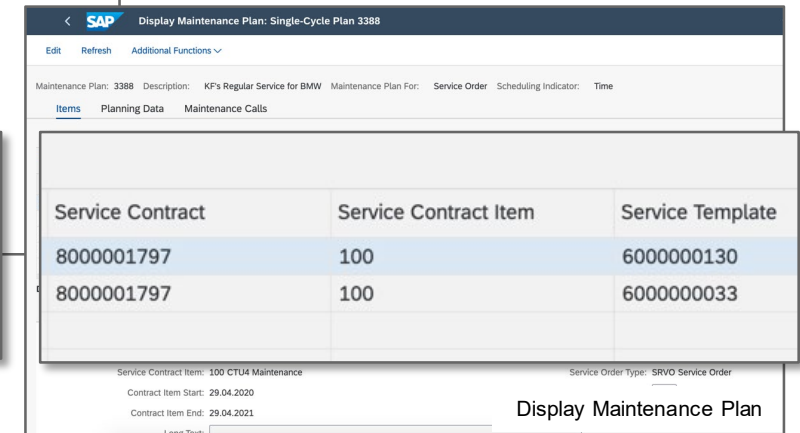
Display service order history in the technical objects views of equipment and functional locations.



The capabilities for the Service line-of-business were shipped as a [technical add-on component](#) named “customer management” in 1709 and 1809.

From 1909 onwards, the Service capabilities are shipped as part of the SAP S/4HANA shipment, no longer requiring to install the customer management add-on component.

The license remains unchanged. The core capabilities of the Service line-of-business continue to be included in the SAP S/4HANA for enterprise management license.



SAP S/4HANA Supply Chain: Delta Scope Summary

2020

Inventory

- Increase operational efficiency and evolve to real-time inventory methods by leveraging **Situation Handling** in physical inventory process (incl. cycle counting)
- Improved stock insights with **ML prediction** for the future behavior of **slow- and non-moving stock**
- Monitoring of kanban control cycles with ability to change **kanban container status** and to react on issues

Warehousing

- Handling missing materials – **advance stock allocation** to cover urgent demands
- Improved user experience with new and enhanced **SAP Fiori** apps
- Improved warehouse visibility through enhanced **analytical capabilities**
- Enhanced **integration** between **QM** and embedded EWM

Delivery and Transportation

- Explosion for bills of materials in outbound deliveries **without order references**
- Enable **dynamic dates** in Schedule Delivery Creation app
- Create outbound deliveries with reference to POs via **job scheduling app**
- Drive the **procurement per company code** from the Freight Document

Logistics Material Identification

- Flexible integration by **OData API for batch master records**
- Allow purchasers and inventory managers to change segmentation values in purchase contracts and batches

Advanced Warehousing

- Integration to new “**JIT Supply to Production**” allowing internal replenishment for JIT from EWM-managed storage location
- Enhancements to **distribution equipment process** to improve picking and to allow changes in towing vehicle assignments

Advanced Transportation

- Improvements in **Strategic Freight Procurement**
- **Package Building** Enhancements
- Integration of **maps from country-specific map providers**
- Enhanced **migration tools** for customers coming from classic SAP TM

Advanced Order Promising

- Automated confirmations by enabling **partial confirmations in multiple plants** through ABC in an ATP check
- Optimized availability of products for spec. requirements by a new ATP check method – **supply protection**
- **Simulation** capabilities for **requirement selection** and for **sorting of individual segments** in BOP

Ext. Service Parts Planning

- SAP Fiori home page for planners
- New interchangeability of master data objects
- Streamlined “capture demand” functionality
- Single Planning Service for Realignment
- Advanced Ex-Post forecasting algorithm considering offset
- **Integration with IBP** to enable multi-level optimization
- **SAP Analytics Cloud** integration

New

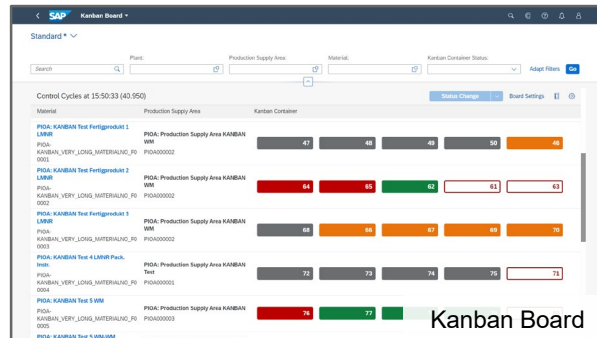
Delta Scope Inventory

2020

Inventory

Goods Movement

- Option to post **goods movements** for materials or batches with **shelf-life expiration date** for improved transparency
- Option to post **goods receipts** with **reference to a scheduling agreement** for improved transparency
- New graphical kanban board** offering an intuitive monitoring tool in lean manufacturing



Logistics Material Identification

Handling Unit Management

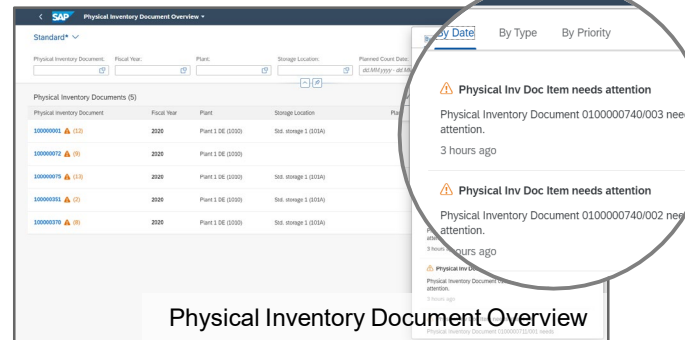
- Enablement of **unique HU identification** along the supply chain via standardized GTL (Global Transport Label)

Serial Number Management

- Extensibility for creation of serial numbers according to custom patterns

Physical inventory

- Increased **efficiency in physical inventory** processes with the help of **Situation Handling** to **proactively inform** involved parties about their next task
- Enhanced automation** of physical inventory process (including cycle counting) with new app to **schedule document creation**
- Enhancements to **cycle-counting** including the option to create **counting documents manually** and an app to **manage classifications** for materials

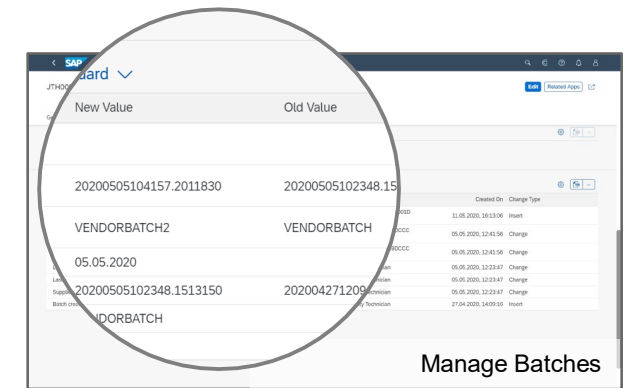


Batch Management

- Enhancements to “Manage Batches” app now offering a **change log** for improved tracking of **batch changes**
- Improved exchange and handling of **batch master records** between systems through **APIs and Business Events**
- Change **segmentation values** in purchase contracts and **batches**

Inventory Analytics and Control

- Optimized stock insights and planning through improved **Slow-/ Non-Moving Stock analysis** including prediction for **future stock behavior** based on **machine learning**
- Option to **hide zero stock** materials in **stock display** to reduce data load and improve focus on relevant items



Situation Handling in Physical Inventory

Inventory

2020

W/O Situation Handling

When to start counting?



Communication lags between inventory manager and warehouse clerks → **Inefficient timing**

Difference identified?



Manual identification of differences
→ **High manual effort**
→ **Error prone**

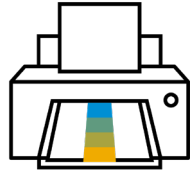
When to post?



No fallback in case of delayed or forgotten posting
→ **Process interruptions**
e.g. **blocking of material**



Create Physical Inventory Document



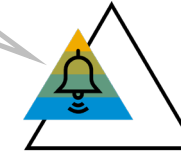
Print Physical Inventory Sheets



Perform Physical Count of Stock



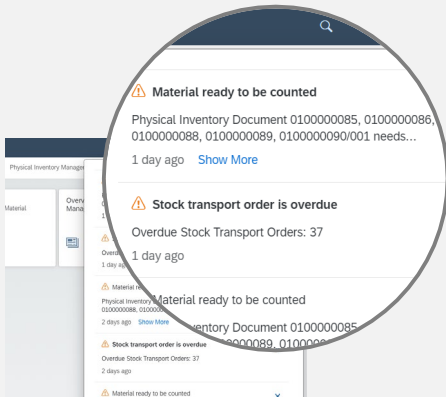
Enter Physical Counts



Report Differences



Post Inventory Documents



Material ready to be counted

1 min. ago

Physical Inventory Document 0100000085/001 needs attention.

[Close Situation](#)

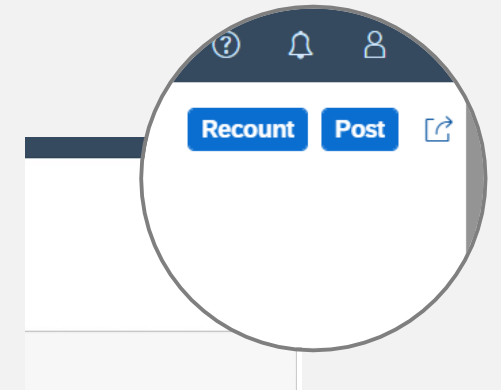
Check posting process

1 min. ago

Physical Inventory Document 0100000652/001 ready to be posted.
Check posting process: difference value based on count entry -75.696,92.

[Close Situation](#)

Situation Handling provides contextual information proactively and offers resolution proposals to optimize the critical steps of the physical inventory process



Extended Service Parts Planning

Extended Service
Parts Planning*

2020



Capture & manage demand

Capture & manage demand for **location products** to generate a **demand history**.
Load sales order data & stock transfer order data

Forecasting

React flexibly to demand changes
Determine the best **forecast model** for a location product
Use **stability rules** to prevent too rapid changes to the forecast model.

Inventory planning

Plan the **optimal stock** of location products
Calculate the **economic order quantity** in combination with the **safety stock** for each location product.

Distribution Requirements Planning (DRP)

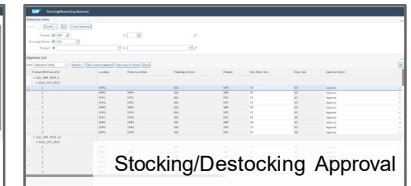
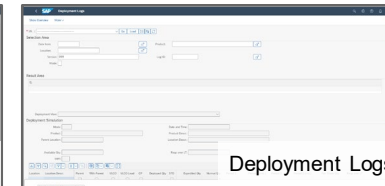
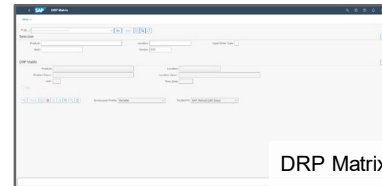
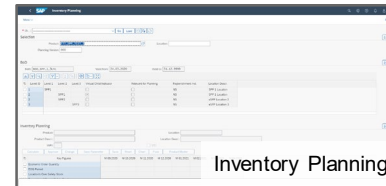
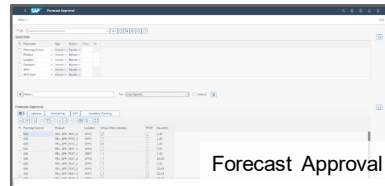
Determine the demands of all locations within the **bill of distribution (BOD)**, round & aggregates them along the BOD to the entry location
Create **scheduling agreement releases & purchase requisitions**.

Deployment

Determine the **distribution of goods** within a BOD, have decides how to distribute the goods and, if necessary, initiates this within the BOD.

Inventory balancing

Balance **excess** and **shortage** at individual locations.
Can be scheduled as a **periodical service** or automatically triggered by **events**



SAP Note [2946659](#) - Release information & restrictions for Ext. Service Parts Planning in SAP S/4HANA 2020

SAP Note [2912293](#) - eSPP Product Substitution

SAP Note [2940185](#)- S/4HANA eSPP – IBP Integration



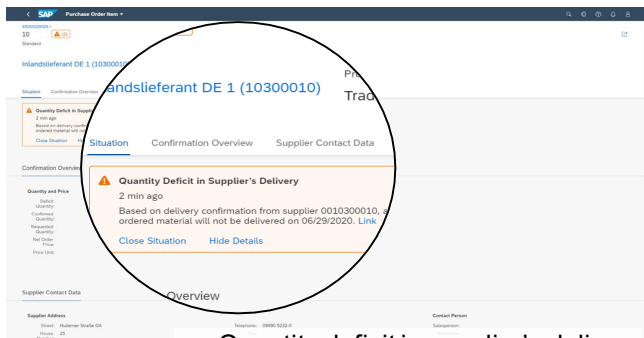
SAP S/4HANA Sourcing & Procurement: Delta Scope Summary

Operational Procurement

- Enhancements in the purchase requisition workflow: Identifying the manager or skip approval levels
- New Situation handling templates : **"Quantity Deficit in Supplier's Delivery"**
- Additional functionality in the SAP Fiori App "Manage Purchase Requisitions Centrally"
- Increased process transparency by showing down payment, reminders, and dunning activity in purchase orders
- Flexible workflow enhancements** like maintain deadlines in Purchase Orders and **add tax dates**
- Expert mode** for completing self-service procurement purchase requisitions
- Real-time insight into supply-chain processes while performing procurement transactions, such as purchase order management and supplier confirmation

Integration:

- Lean service integration with guided buying capability** and Ariba Network**
- Delivery of comments from My Inbox to Ariba Network** when a service entry sheet is rejected



Quantity deficit in supplier's delivery

Sourcing & Contract Mgmt.

- Unplanned services with reference to a purchase contract
- During supplier selection and relationship smart system support for customers deciding on the right supplier, holistic overview of the supplier and maintain scores for user defined criteria of supplier to measure the supplier

Central Procurement*

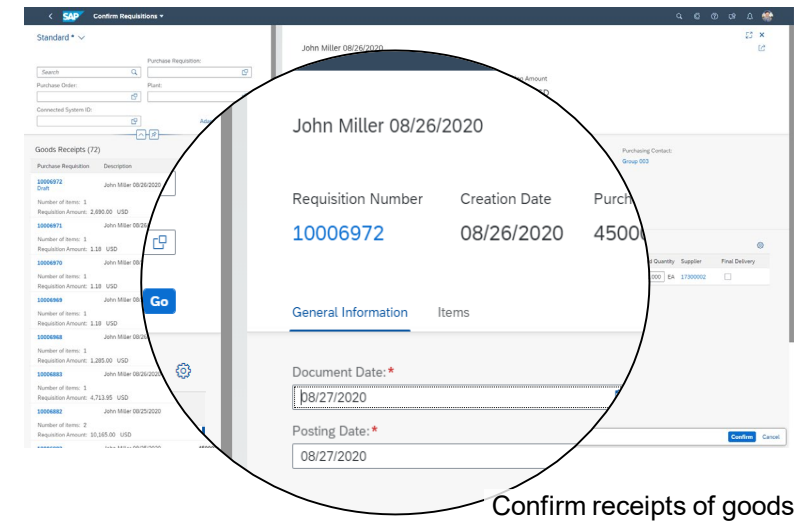
- Purchase requisition automation rule framework that provides a standard rule to automatically convert open purchase requisitions to central purchases
- Using Microsoft Excel for downloading and uploading central purchase contracts
- Central procurement analytics providing insights into consumption of central purchase contracts
- Dashboards for central procurement analytics in the SAP Analytics Cloud** solution in addition to analytics functionality directly embedded in SAP S/4HANA
- Integration** with SAP S/4HANA for enterprise contract management*, which enables users to capture legal obligations from the central contract scope
- Commodity Pricing:** key users can apply complex pricing formulas, commodity weights and price conditions in an easy way in Central Procurement.

Procurement Analytics

- Increase real-time visibility of automation rates in procurement documents in SAP S/4HANA (high and low touch)
- Defining **individual supplier evaluation criteria** like weighting and scoring
- Analyze in real-time the **parts per million score** to discuss with suppliers potential activities to improve quality

Integration

- Embedded dashboards for off-contract spend in SAP Analytics Cloud**



Confirm receipts of goods

SAP S/4HANA Manufacturing: Delta Scope Summary

2020

Production Planning

Updated SAP Fiori Apps:

- Convert Planned Orders
- Manage Work Center Capacity
- Manage External Requirements
- Manage Internal Requirements
- Manage Material Coverage
- Manage Planned Orders
- Monitor External Requirements
- Monitor Internal Requirements
- Monitor Work Center Schedules
- MRP Cockpit Reuse Component

Extended Production Planning & Scheduling*

- **Predictive MRP:** Enhance pMRP with automated update of simulation results for demand (PIR) and capacity
 - Component view, supply view and aggregated capacity on work center groups
 - Solution proposals for identified issues
 - Manage Supplier Constraints
- **Production Planning Optimizer (PPO)**
Optimal orders based on lowest calculated costs

Production Operations

New SAP Fiori Apps

- Kanban Board
- Release to Production - Sequenced JIT Calls
- Confirm Production for Just-In-Time Calls

Updated SAP Fiori Apps

- Monitor Material Coverage (Version 2)
- Monitor Material Coverage - Net Segments
- Monitor Production Orders or Process Orders
- Production Order Object Page
- Process Order Object Page

Pegging for Project Manufacturing (=> A&D Industry Slides)

Extended Production Engineering & Ops (PEO)*

- **Integration PEO** with **SAP ME** and **SAP DMC**
- **Disassembly** in production (in routing and during execution)
- **External operations** (in routing and during execution)
- **Variant Configuration** enablement
- Identify **installation location** (technical place function)
- Enhanced **production confirmations**
- **Product and Manufacturing Information (PMI)** for non graphical production data in CAD
- Control and track of **production tools**

Quality Management

New SAP Fiori Apps

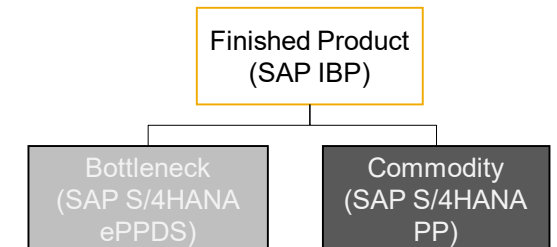
- Manage Workflows for Quality Task Processing
- Resolve Internal Problem

Updated SAP Fiori Apps

- Manage Defects
- Record Defects
- Process Quality Tasks
- Data Quality Rules for Products

Synchronized Production Planning**

Synchronized Planning: Support an **order-based integration** pattern for SAP Integrated Business Planning for response and supply, SAP S/4HANA, and production planning and detail scheduling.



Predictive MRP Enhancements

Extended Production
Planning &
Scheduling*

2020

Scope

Define business scope and its **top level demand**

Actively create and **Manage Supplier Constraints** **NEW 2020**

Calculate

Propagate the demand across the multi-level (max) BOM individually, e.g. no lot sizing

Result

Derived demands and (rough) capacity loads on all (sub) component levels, linked to the top demand
Check Multilevel impact

KPI's & Alerts on overall performance **NEW 2020**

Evaluate

Which top level demands **drive overload?**

What are my **limits and constraints?**

Component view, supply view and aggregated capacity on work center groups **NEW 2020**

Simulate

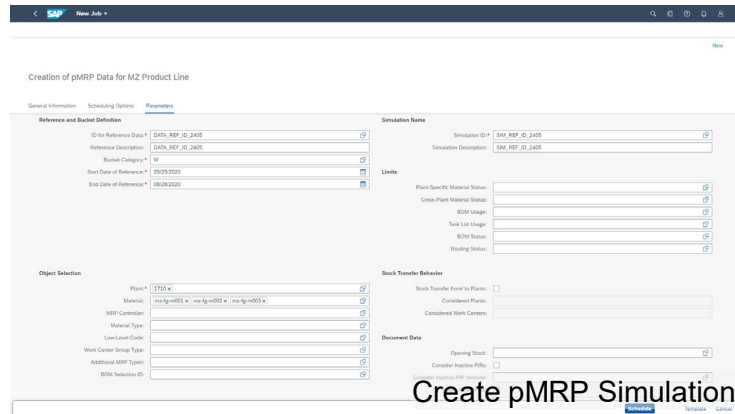
How to **make it fit?**

Change top level demands, change component or work center availability

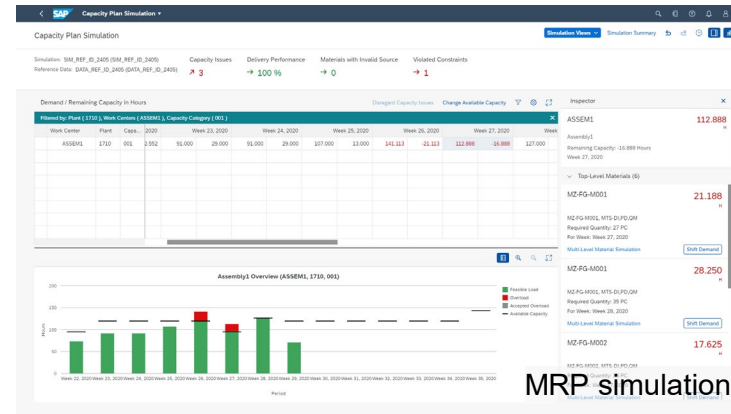
Solution proposals for identified issues **NEW 2020**

Apply

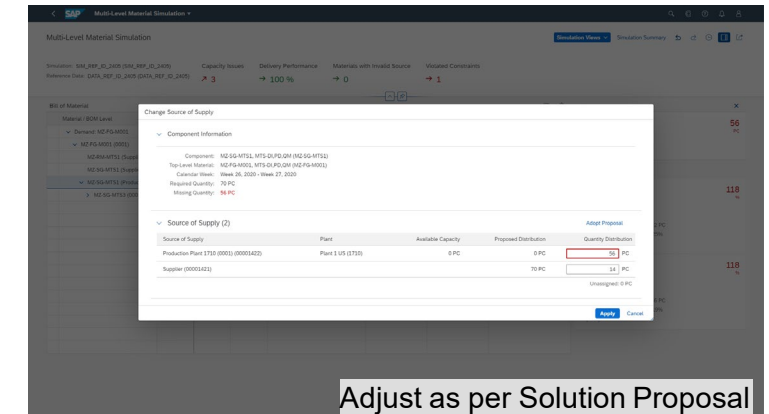
Enhance pMRP with **automated update of simulation results** for demand (PIR) of top level materials & components in **active version** **NEW 2020**



Create pMRP Simulation



MRP simulation



Adjust as per Solution Proposal

SAP S/4HANA R&D: Delta Scope Summary (2/2)

2020

Product Compliance*

Comprehensive product compliance checks

- In sales quotations, sales contracts, in addition to sales orders and outbound deliveries
- Covering product marketability, dangerous goods, and safety data sheet checks
- New status fields for these areas on header and item levels
- Automated block if compliance checks for dangerous goods or marketability fail

Monitoring of substance volumes

- Monitor imported and produced substance volumes on monthly and yearly basis

Regulatory content

- Update of compliance requirements:
 - Dangerous Goods: 9 new
 - Product Marketability: 22 new; 113 updated
 - Safety Data Sheets: 51 new; 7 updated
- Analyze delta between compliance requirement versions (substance lists)

Data maintenance

- Compositions: Flexibly maintain legal composition data depending on legal area
- Maintain physical-chemical data for safety data sheets, labels, and reports
- New SAP Fiori app to view the marketability assessments for unpackaged or packaged products

Safety data sheet management

- Automated triggering of SDS shipment in delivery processing
- Automated subsequent SDS shipment according to U.S. and EU regulations
- SAP Fiori app for maintaining data in sections 4 (first aid measures), 5 (firefighting measures) and 8 (personal protection measures)

Dangerous goods management

- Enhanced My Packaged Dangerous Goods Fiori app to manage packaged dangerous goods data via description templates
- Interface for receiving DG data from external system
- EDI output of DG data in outbound delivery (ASN)

Contract: 40001296

Company: SAP SE
3999 West Chester Pike
Newtown Square PA 19073-3299

Contract Date: Dec 16, 2019
Customer Reference: P19 US-US
Customer Number: 17100011
Valid From: Jan 1, 2020
Valid To: Dec 31, 2020

Item	Product	Description	Quantity	Net Price	Net Value
10	PPG-DARK-B-	Dark Brown Color - Can	10,000 CAN	20.00 USD / 1 Can	200,000.00 USD
	PPG-5L	0.5L			
		Gross Value			200,000.00 USD
		Net Value			200,000.00 USD

Classification: Dangerous Goods

Hazard Labels: 1

Transport Permissions: Allowed

SAP S/4HANA Asset Management: Delta Scope Summary

2020

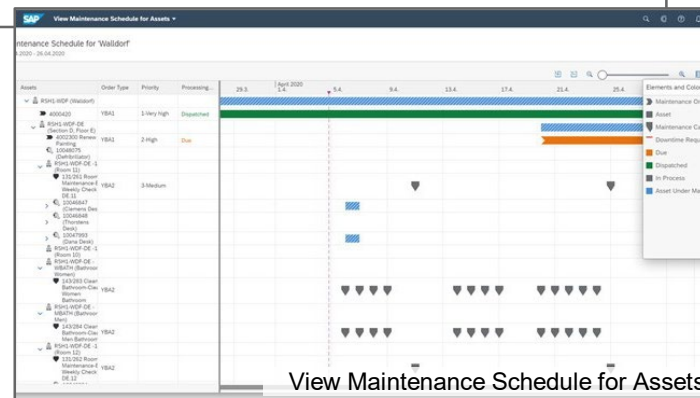
Maintenance Management

- **Categorize operations** into pre-, main-, and post-work
- **Real-time visibility** of estimated, planned, and actual maintenance **costs**

Create Maintenance Order

Asset Operations and Maintenance*

- Change operations with cross-order relationships and choose any future start date for multiple operations
- Navigate to the maintenance schedule of a functional location or an equipment
- The new **View Maintenance Schedule for Assets** app shows you when an asset is under maintenance in the next 4 weeks
- You can view the asset in its **hierarchical structure**, including all sub assets
- New SAP Fiori: Verify Usage Management



View Maintenance Schedule for Assets

Environment Health & Safety*

- Redesigned home page
- **Emissions forecasting** based on historical data
- Management of equipment related safety data
- Management of generic safety information



Emissions Forecast

SAP S/4HANA 2020 Delta Scope Highlights **by Industry**

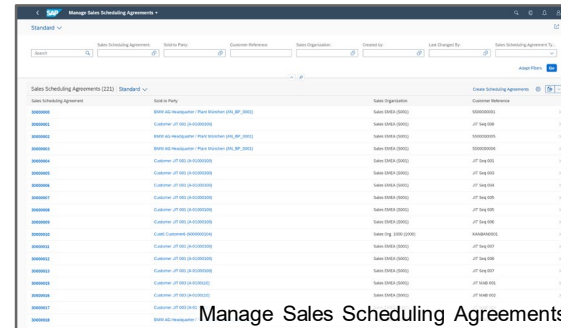
SAP S/4HANA Industries: Delta Scope

2020

Automotive

Scheduling agreement handling

- New scheduling agreement type to enable consignment process with external service provider



The screenshot shows the 'Manage Sales Scheduling Agreements' interface in SAP. It features a search bar at the top with filters for 'Sales Scheduling Agreement', 'Status', 'Customer Release', 'Sales Organization', 'Created by', 'Last Change by', and 'Sales Scheduling Agreement To'. Below the search bar is a table with columns for 'Sales Scheduling Agreement', 'Status', 'Customer Release', 'Sales Organization', 'Created by', 'Last Change by', and 'Sales Scheduling Agreement To'. The table contains several rows of data, including 'Sales Scheduling Agreement', 'Status', 'Customer Release', 'Sales Organization', 'Created by', 'Last Change by', and 'Sales Scheduling Agreement To'. The bottom of the screen shows the title 'Manage Sales Scheduling Agreements'.

Production backflush

- Reporting point backflush records for asynchronous goods issue posting can be processed immediately

Next-generation Just-in-Time (JIT)/Just-in-Sequence (JIS) – enhanced JIT/JIS supply to production

- Internal replenishment including replenishment from EWM
- External replenishment from external suppliers with direct goods receipt posting (inbound deliveries not supported yet)
- Replenishment planning for automated JIT call creation (based on control cycles) including new SAP Fiori app
- Sequenced JIT call creation based on planned orders (repetitive manufacturing)
- Manual JIT call creation via scanning-enabled SAP Fiori app
- JIT call monitoring SAP Fiori app

Next-generation Just-in-Time (JIT)/Just-in-Sequence (JIS) - enhanced JIT/JIS supply to customer

- Integration to repetitive manufacturing
- Enhanced control for outbound delivery creation for summarized JIT calls (tolerance and delivery split criteria)
- Demand analysis for JIT calls (compare forecast delivery schedules with JIT calls)
- Create JIT delivery schedule from JIT calls via job scheduling for more accurate planning
- Conditional activation of new solution based on e.g. JIT/JIS customer/plant/sales organization
- Re-order process for JIS calls enables prioritized processing of re-ordered components/modules
- Business-rules based determination of component groups and packaging specs for JIS calls (based on SAP CPBR**)
- New JIT call monitoring app for customer JIT/JIS calls
- Enhanced configurability via custom actions



SAP S/4HANA Industries: Delta Scope

Aerospace & Defense

Oil & Gas*

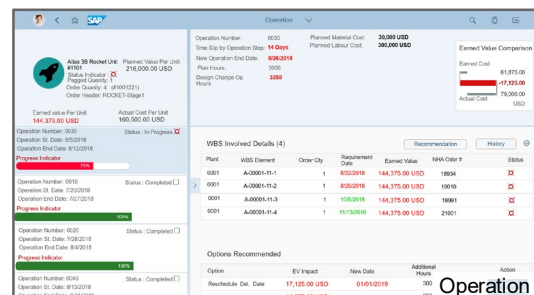
Project Manufacturing Management and Optimization (PMMO)

- SAP PMMO integration with materials and logistics management to enable project-driven manufacturing
- Pegging for Project Manufacturing Management and Optimization
- Flexible cost distribution for management and optimization of project manufacturing
- Performance optimization for SAP PMMO

Non-conformance management – defect handling with standardized problem-solving process

Integration:

- Streamline manufacturing by integrating **SAP S/4HANA Manufacturing for Production Engineering & Operations (PEO)*** with **SAP Manufacturing Execution****



Joint Venture Accounting

- Full support of Joint Venture Accounting in Central Finance: central repository for joint venture accounting information across multiple source systems leveraging the finance universal journal in the central finance receiver system

Oil & Gas integration with Commodity Management

- Trader's Scheduler's Workbench (TSW) event integration with Commodity Pricing Engine (CPE): CPE reference date determination using TSW event dates
- Quantity conversion interface (QCI)-corrected Commodity Pricing Engine formulas in contracts & orders: Using QCI default values at contract and order level

Scheduling Assistant App

- Decision support for transportation schedulers: the Scheduling Assistant App considers transshipments for alternative scheduling options





SAP S/4HANA Industries: Delta Scope

2020

Retail & Fashion*

Fashion

Planned and Production Order Management

- Process integration of SAP Mill Products for textile companies: increasing the profitability by leveraging end-to-end integration of Textile and Fashion processes

Purchase Order Processing

- Allow purchasers to group schedule lines and prioritize demands during alignment of account-assigned purchase requisition items
- Allow purchasers to optimize their strategies based on simulation results and KPIs for matching sales and purchasing documents during alignment
- Enable purchasers and inventory managers to change segmentation values in purchase contracts and batches respectively

Product Data Management

- Manage variant configuration for retail single articles in the make-to-order scenario in supply chain management processes

Sales Order Management and Processing

- Ability to view sales orders at different levels and update them in bulk
- Enable the order-fulfillment specialists to schedule background jobs for the manage excess requirements application

Supply Assignment

- Allow inventory managers to update inventory for articles that are relevant to supply assignment and are used in open delivery documents
- Enable order fulfillment managers
 - to define sorting rules for demand documents during temporary assignments
 - to manage supply assignment rules during the configuration of backorder processing variant
 - to define rules for grouping different sets of demand documents during the supply assignment and release check process
 - to enable IFO (inbound delivery for outbound delivery) for fixed batch–relevant articles in supply assignment
- Enhance transparency of the production and sales processes across the entire supply chain managers to optimize existing assignments by taking various actions in the Monitor Supply Assignment Demand app
- Increase stock visibility by considering Supply Protection in Supply Assignment: Consideration of “protected stock” in supply assignment and in the related SAP Fiori apps for supply demand overview
- Supply and Demand Cockpit
- Management of excess requirements



SAP S/4HANA Industries: Delta Scope

Retail & Fashion*

Retail

- Enable retail business process capabilities due to **conversion of materials to retail articles**
- Increase sales volume through support for **click-and-collect scenarios**. Support in-store processes to enable:
 - Efficient picking of products for online customer orders through an SAP Fiori app
 - Handover of online-ordered products to customers through an SAP Fiori app
- Improve operational efficiency by providing insight-to-action capabilities through a **store merchandising cockpit** enabling store associates and store managers to view operational indicators and respond appropriately
- Deliver flexible integration through an enterprise service for sending product information and through **point-of-sale (POS) inbound communication** with enterprise services
- Process automation through RFID enhancements
- SAP Fiori app to assign associates to a store

Consumer*

SAP Direct Delivery - Last Mile Distribution

- First release of core component of SAP Direct Distribution in SAP S/4HANA called Last Mile Distribution (LMD)
- Last Mile Distribution provides aggregation of all data provided by other SDD components and interfacing business applications to provide planning and optimization capabilities for trucks, routes and the building of packages
- The first LMD release supports:
 - ‚Delivery driver’ scenario in which a personal truck fleet is used to deliver pre-ordered goods to stores, vending machines, and other points of sale

Commodity Management

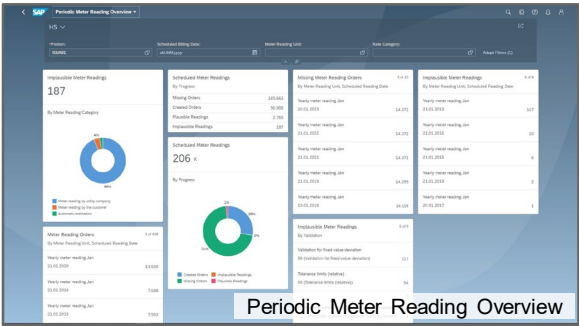
- Central purchase contracts with the commodity pricing engine



SAP S/4HANA Industries: Delta Scope

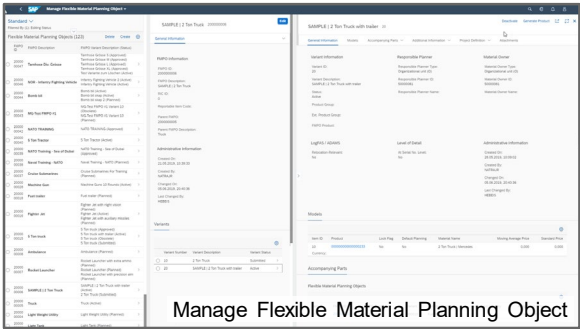
Utilities*

- Invoice utilities billing documents in **SAP Convergent Invoicing*** together with non-utilities billing documents
- Leverage **Business Process Exception Management (BPEM)**
 - Utilities billing and invoicing – SAP Fiori for billing specialists
 - Utilities meter reading – SAP Fiori for meter data specialists
- Streamlined “change” and “cancel” processes for utilities contracts within SAP S/4HANA Utilities for Customer Engagement
- **Enhanced integration** between Product Manager app in SAP Commerce Cloud** and SAP S/4HANA:
 - Enhanced Utilities Sales Contract API to capture additional billing-relevant information during commodity order capture
- API to read and create prices in SAP S/4HANA Utilities
- Enhanced SAP S/4HANA Utilities integration with SAP Marketing Cloud**



Defense and Security*

- **Platform code and platform code group** for better analysis and handling of systems
- Better maintenance status reporting with new **critical/site equipment**
- Improved material availability analysis with the new “**Authorized-Actual Comparison**” SAP Fiori app
- **New and enhanced SAP Fiori apps** for increased user experience and end user satisfaction
- Improved **logistics processes** for defense and security organizations
- New **allowance** handling process
- Improved **force element**



SAP S/4HANA Industries: Delta Scope

2020

Banking*

Loans Servicing

- New functionalities in the SAP Loans Management for Banking, SAP S/4HANA edition*:
 - New enterprise services in the areas of reduction, withdrawal, and reactivation
 - Support the EU Benchmarks Regulation, especially the handling of overnight risk-free rates (RFRs)
 - APIs to use clustering capabilities

Financial Accounting

- Report and close financial statements with integrated average daily balance (ADB) types, including month-to-date average, quarter-to-date average, and year-to-date average balances
- Accelerate financial close processes by getting insights into ADB impacts of top-down adjustments
- Eliminate reconciliations and data breaks by calculating ADB key figures based on the operational ledgers

Collateral Management

- Integration with “total commitment” functionality in the business partner functionality for financial services
- Provision of additional calculation capabilities (such as the collateralization-ratio percentage)
- User ability to change the administration organizational unit
- Usability improvements for the collateral management system workbench (for instance, sorting of collateral entities on the “find” and “new” pages)
- Option to control the display of free collaterals
- Enhanced use of securities accounts (ability to charge a complete securities account or only single positions of a securities account)
- Delivery of improvements for change requests (such as management of additional data by change requests and improved change documents)

Average Daily Balance Key Figure Calculation

SAP S/4HANA Industries: Delta Scope

2020

Insurance*

Policy Processing

- Change-quote-to-cash self-service capabilities in support of underwriting and connecting SAP Commerce, financial services accelerator**, with SAP for Insurance solutions
- Customization consistency checker for policy management in SAP S/4HANA
- Faster time to market for new insurance products based on improved product agility in policy management in SAP S/4HANA
- Lower implementation costs using additional remote-enabled functionality for new business and for changes to policy management in SAP S/4HANA, for the auto line of business
- Released or refused applications: reducing the volume of data through early deletion of additional technical information (POLICY2)
- Retrieve policy and contract information with the SAP Fiori app “Policy Inquiry”
- Storage of policy-issued correspondence from policy management in SAP S/4HANA into SAP Cloud Platform Document Management**
- Support for version 6.1 of registration data exchange by the Austrian Insurance Association for the automotive line of business
- Synchronization of bonus-malus data in policy management for the automotive line of business

Claims Notification

- New international auto insurance available as a standard product for claims management in SAP S/4HANA
- Retrieve 360-degree information on insurance customers with the SAP Fiori app “Customer 360”
- Retrieve claims information using the SAP Fiori app “Claims Inquiry” for inquiry processes for claims management

Reinsurance

- Flexible premium handling in connection with prior cessions
- Support of additional document repository interface (DRI) variant in the exchange data interface (XDI)
- Ceded integration of the Reinsurance Technical Accounting Blockchain** (Ritablock)
- Accumulation change for pending insured risks

Profitability and Performance Management

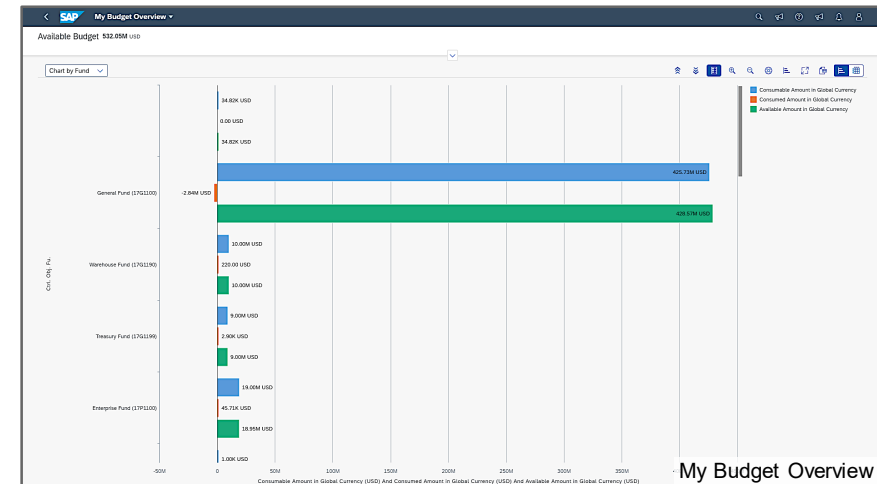
- Integrated scenarios with SAP Ariba**, SAP Concur**, and SAP SuccessFactors** solutions
- Integrated scenarios with SAP Analytics Cloud for planning**

SAP S/4HANA Industries: Delta Scope

2020

Public Sector*

- Ability for users and budget-responsible roles to either enter or adjust budgets based on an external spreadsheet
- Integration of hire-to-pay functionality in SAP SuccessFactors** solutions with financing objects in SAP S/4HANA Public Sector
- Capability to finance positions with additional public sector management cost objects in SAP SuccessFactors Employee Central**
- Provide intermediate data storage for previously transferred plan data values in controlling (CO) to gain more control in the process of budget input from controlling
- Enable public sector organizations to model business processes involving budget requests through a series of APIs
- Straightforward implementation through debt management as part of SAP S/4HANA: rule-based grouping of debt, rule-based derivation of collection strategy, modeling of enforcement actions
- Adding value to processes in investigative case management by enabling SAP Fiori user experience (UX) for new entities and facilitating simple analytics with core data services (CDS) views



Thank you.

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